December 2019 Agenda

- 2020 CPT Guidance Changes
- Practice Management Calendar
- AAP Coding Newsletter
- Release Highlights
- Practice Management Roundtable

2020 CPT Guidance Changes

Health behavior assessment and intervention services
96156, 96158, 96159
96164, 96165, 96167, 96168, 96170, 96171
should not be reported on the same day as
- E&M
  ○ 99201-99205, 99211-99215
- Preventive Medicine, Individual Counseling
  ○ 99401, 99402, 99403, 99404
- Preventive Medicine, Group Counseling
  ○ 99411, 99412
Online E&M Guidance

99421, 99422, 99423

- Patient-initiated services
- NOT electronic communication of test results, scheduling of appointments
- Problem may be new; Patient MUST BE established
- Patients initiate these services via portals, email, or other digital apps
- Reported once for the physician's or other QHP's time devoted to the service during seven-day period
- Period begins with initial, personal review of patient's message
- Time includes review of the initial inquiry, patient records or data pertinent to assessment, interaction with clinical staff, development of plans, including physician writing scripts, ordering tests, and subsequent communication with the patient

Online E&M Guidance (cont’d)

99421, 99422, 99423

- Requires permanent documentation storage (electronic or hard copy)
- If within 7 days of initiation separately reported E/M visit occurs, work devoted to online digital E/M service is incorporated into separately reported E/M visit either by time or complexity.
- Do NOT report if the patient initiates an online digital visit for same or related problem w/in 7 days
- May report an online E/M if patient initiates for a new problem w/in 7 days of an E/M
- If patient initiates new unrelated problem online w/in 7 days of an online E&M, time is cumulative.

Practice Management Calendar

Confessions of a Practice Management Consultant - Episode #3

Lock out former users from:

- EHR and PM systems
  - Quickbooks (or other accounting software), time clock software, etc.
  - On-line accounts
    - Clearinghouse and payor WWW sites
    - Lab and hospital portals
Lockout Former Users

AAP Coding Newsletters

Access via PCC EHR or login to community.pcc.com

December 2019

- Chronic Care Management: Documenting a Plan of Care
- 2020 Updates: ICD-10-CM Guidelines
- Chronic Care Management Documentation and Tracking Examples
  - 11 ICD-10-CM Guidelines 2020: Associated Conditions

Roadmap - Version 8.11

General Deployment planned:

Sunday, Jan 19, 2020
Release Resources

v8.11 Migration considerations

- Add Order Components and the Diagnoses Component to Message Protocols
- Configure Whether or Not ICD-10 Codes Appear By Default on the Patient Visit Summary
- Turn Off Default Location Banners and/or “All Locations” Option in Appointment Book
- Customize Location Banners in the Appointment Book
- Create New Roles, Define Role Restrictions, and Restrict Access to Reports in the Report Library
- Adjust Your Default Billing Status Display Options
- Create Custom Immunization Reports For Specific Needs
- Review Your ICD-10 to SNOMED Mapping

Version 8.11 Highlights

- Allow Orders and Diagnoses to be included in the phones notes protocol
- Show ICD10 billing code on patient visit summary
- Multiple VIS updates dated 08-15-19 are needed
  - MMR
  - Flu Shot
  - Hep B
  - Meningococcal ACYW
  - Meningococcal B
  - Varicella
- Ability to restrict which users can run which reports
- Allow the report library to be non-modal

What Practice Management Questions Do You Have?

How do you handle it when a clinician...?
What do you all do when an employee...?
How can I find a better source for...?
Shouldn't our vendors be ... ?
This time every year I make time to...
Next Weblab: Billing

Thursday, Jan 9, 2020
3pm

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