PCC PRACTICE MANAGEMENT WEBLAB

Jan Blanchard, CPC, CPEDC, CPMA

December 19, 2019
2pm, EDT

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December 2019 Agenda

- 2020 CPT Guidance Changes
- Practice Management Calendar
- AAP Coding Newsletter
- Release Highlights
- Practice Management Roundtable

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2020 CPT Guidance Changes

Health behavior assessment and intervention services

 96156, 96158, 96159

 96164, 96165, 96167, 96168, 96170, 96171

should not be reported on the same day as

- E&M
  - 99201-99205, 99211-99215
- Preventive Medicine, Individual Counseling
  - 99401, 99402, 99403, 99404
- Preventive Medicine, Group Counseling
  - 99411, 99412

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Online E&M Guidance

99421, 99422, 99423

- Patient-initiated services
- NOT electronic communication of test results, scheduling of appointments
- Problem may be new; Patient MUST BE established
- Patients initiate these services via portals, email, or other digital apps
- Reported once for the physician's or other QHP's time devoted to the service during seven-day period
- Period begins with initial, personal review of patient's message
- Time includes review of the initial inquiry, patient records or data pertinent to assessment, interaction w/clinical staff, development of plans, including physician writing scripts, ordering tests, and subsequent communication with the patient

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Online E&M Guidance (cont'd)

99421, 99422, 99423

- Requires permanent documentation storage (electronic or hard copy)
- If within 7 days of initiation separately reported E/M visit occurs, work devoted to online digital E/M service is incorporated into separately reported E/M visit either by time or complexity.
- Do NOT report if the patient initiates an online digital visit for same or related problem w/in 7 days
- May report an online E/M if patient initiates for a new problem w/in 7 days of an E/M
- If patient initiates new unrelated problem online w/in 7 days of an online E&M, time is cumulative.

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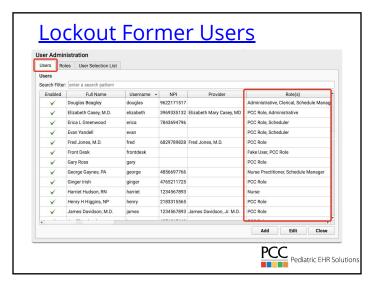
Practice Management Calendar

Confessions of a Practice Management Consultant - Episode #3

Lock out former users from:

- EHR and PM systems
  - Quickbooks (or other accounting software), time clock software, etc.
  - On-line accounts
    - Clearinghouse and payor WWW sites
    - Lab and hospital portals

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Lockout Former Users

User Administration

Users | Roles | User Selection List

Users

Search Filter: enter a search pattern

Enabled	Full Name	Username ▲	NPI	Provider	Role(s)
✓	Douglas Beagley	douglas	9622171517		Administrative, Clerical, Schedule Manag
✓	Elizabeth Casey, M.D.	elizabeth	3969335132	Elizabeth Mary Casey, MD	PCC Role, Administrative
✓	Erica L Greenwood	erica	7843694796		PCC Role, Scheduler
✓	Evan Yandell	evan			PCC Role, Scheduler
✓	Fred Jones, M.D.	fred	6829789828	Fred Jones, M.D.	PCC Role
✓	Front Desk	frontdesk			Fake User, PCC Role
✓	Gary Ross	gary			PCC Role
✓	George Gaynes, PA	george	4856697766		Nurse Practitioner, Schedule Manager
✓	Ginger Irish	ginger	4765211725		PCC Role
✓	Harriet Hudson, RN	harriet	1234567893		Nurse
✓	Henry H Higgins, NP	henry	2183315565		PCC Role
✓	James Davidson, M.D.	james	1234567893	James Davidson, Jr. M.D.	PCC Role

Add | Edit | Close

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AAP Coding Newsletters

Access via PCC EHR *or* Login to community.pcc.com

December 2019

- Chronic Care Management: Documenting a Plan of Care
- 2020 Updates: *ICD-10-CM* Guidelines
- Chronic Care Management Documentation and Tracking Examples
- **11** *ICD-10-CM* Guidelines 2020: Associated Conditions

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Roadmap - Version 8.11

General Deployment *planned*:

Sunday, Jan 19, 2020

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Release Resources

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Version 8.11 Highlights

- Allow Orders and Diagnoses to be included in the phones notes protocol
- Show ICD10 billing code on patient visit summary
- Multiple VIS updates dated 08-15-19 are needed
  - MMR
  - Flu Shot
  - Hep B
  - Meningococcal ACYW
  - Meningococcal B
  - Varicella
- Ability to restrict which users can run which reports
- Allow the report library to be non-modal

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What Practice Management Questions Do You Have?

How do you handle it when a clinician...?

What do you all do when an employee...?

How can I find a better source for...?

Shouldn't our vendors be ... ?

This time every year I make time to...

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Next Weblab: Billing

Thursday, Jan 9, 2020
3pm

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