# PCC PRACTICE MANAGEMENT WEBLAB

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September 19, 2019 3pm, EDT

## September 2019 Agenda

- ICD-10 Updates
- Practice Management Calendar
- AAP Coding Newsletter
- Release Highlights
- Practice Management Roundtable

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## ICD-10 2020

Changes in effect for services dates on and after

Tuesday, Oct 1

Review the changes in

PCC's Aug 2019 Weblab



### **Omissions from August Weblab!!**

#### Z01.02 Encounter for examination of eyes and vision following failed vision screening

#### Excludes1:

-examination for examination of eyes and vision with abnormal findings (Z01.01)

-examination for examination of eyes and vision

#### without abnormal findings (Z01.00)

**Z01.020** Encounter for examination of eyes and vision following failed vision screening without abnormal findings

**Z01.021** Encounter for examination of eyes and vision following failed vision screening with abnormal findings

### **Omissions from August Weblab!!**

#### Z71.84 Encounter for health counseling related to travel

Encounter for health risk and safety counseling for (international) travel

Code also, if applicable, encounter for immunization (Z23)

#### **Excludes2:**

-encounter for administrative examination (Z02.-) -encounter for other special examination without complaint, suspected or reported diagnosis (Z01.-)



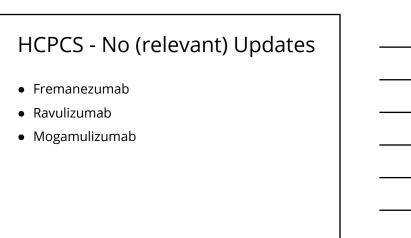
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### snomedmap

SNOMED Mapping Reports

ICD-10 Mapping Reports Favorite SNOMEDs mapped to Deleted or Modified 2020 ICD-10 Favorite SNOMEDs mapped to Deleted or Modified 2019 ICD-10 Favorite SNOMEDs mapped to Deleted or Modified 2018 ICD-10 Favorite SNOMEDs mapped to Deleted or Modified 2017 ICD-10 Commonly Used SNOMED Descriptions Mapped to ICD-10 Favorite SNOMED Descriptions that do not have an ICD-10 Map All SNOMED Descriptions that do not have an ICD-10 Mapping

	sn	omec	dma	p
Favo	orite SNOM	MEDs mapped	to Dele	ted or Modified 2020 ICD-10
	der-Willi			used 17 Times in the past 12 months)
	Change	Mapping	Code	2019 Description
	Deleted	Assisted		Congenital malformation syndromes predominantly associated with s
Ehle	ers-Danlos	s syndrome	(SNOME	D used 4 Times in the past 12 months)
	Change	Mapping	Code	2019 Description
ICD	Deleted	Assisted	Q79.6	Ehlers-Danlos syndrome
Noor	nan's syno	drome (SNC	MED use	d 2 Times in the past 12 months)
2026	) Change	Mapping	Code	2019 Description
ICD	Deleted	Assisted	Q87.1	Congenital malformation syndromes predominantly associated with s
Aars	skoa svadi	come (SNOW	IED used	1 Time in the next 12 monthe)
	Dillin	ng Con	figur	ation
	DIIII	ig Cull	ngui	
				PCC Pediatric EHR Solution



## Practice Management Calendar

<u>Confessions of a Practice Management Consultant -</u> <u>Episode #3</u>

#### Practice Education

Researching opportunities for staff training can yield:

- Improved patient satisfaction
- Improved employee satisfaction
- Early bird discounts
- Better staff performance



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## Practice Management Calendar

#### AAP - Front Desk Roles and Responsibilities

Examples

- Customer service/Communication
- Telephone Skills
- Professionalism
- Managing difficult situations
- General office security
- Medical Terminology



### AAP Coding Newsletters

Access via PCC EHR or Login to community.pcc.com

#### September 2019

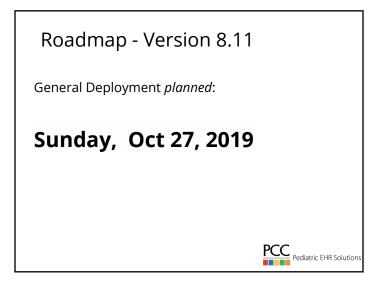
- Get Ready for 2020 ICD-10-CM Changes
- You Code It! Focus on Medical Decision-making
- Coding for Neonatology



### **Release Resources**

- v8.10 Documentation
  - Missed Appointment Rate Measure Will Help You Understand Recent Trends
  - End of Support for MacOS 10.10 and 10.11, Windows 7 Ending Soon
  - Import Bright Futures 4 Into Your PCC EHR Protocols
  - $\circ~$  Better File Titles for Patient Education Materials





## Version 8.11 Highlights

- Allow Orders and Diagnoses to be included in the phones notes protocol
- Show ICD10 billing code on patient visit summary
- Multiple VIS updates dated 08-15-19 are needed
  - MMR
  - Flu Shot
  - ∘ Hep B
  - Meningococcal ACYW
  - Meningococcal B
    Varicella
- Ability to restrict which users can run which reports
- Allow the report library to be non-modal

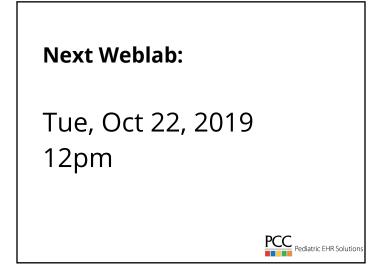
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# What Practice Management Questions Do You Have?

How do you handle it when a clinician...? What do you all do when an employee...? How can I find a better source for...? Shouldn't our vendors be ... ?

This time every year I make time to...





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