PCC PRACTICE MANAGEMENT WEBLAB

Jan Blanchard, CPC, CPEDC, CPMA

September 19, 2019 3pm, EDT

September 2019 Agenda

- ICD-10 Updates
- Practice Management Calendar
- AAP Coding Newsletter
- Release Highlights
- Practice Management Roundtable

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ICD-10 2020

Changes in effect for services dates on and after

Tuesday, Oct 1

Review the changes in

PCC's Aug 2019 Weblab



Omissions from August Weblab!!

Z01.02 Encounter for examination of eyes and vision following failed vision screening

Excludes1:

-examination for examination of eyes and vision with abnormal findings (Z01.01)

-examination for examination of eyes and vision

without abnormal findings (Z01.00)

Z01.020 Encounter for examination of eyes and vision following failed vision screening without abnormal findings

Z01.021 Encounter for examination of eyes and vision following failed vision screening with abnormal findings

Omissions from August Weblab!!

Z71.84 Encounter for health counseling related to travel

Encounter for health risk and safety counseling for (international) travel

Code also, if applicable, encounter for immunization (Z23)

Excludes2:

-encounter for administrative examination (Z02.-) -encounter for other special examination without complaint, suspected or reported diagnosis (Z01.-)



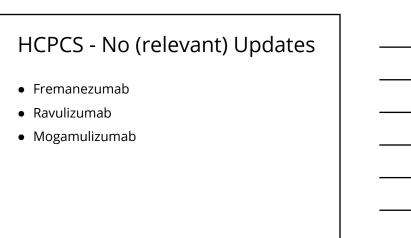
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snomedmap

SNOMED Mapping Reports

ICD-10 Mapping Reports Favorite SNOMEDs mapped to Deleted or Modified 2020 ICD-10 Favorite SNOMEDs mapped to Deleted or Modified 2019 ICD-10 Favorite SNOMEDs mapped to Deleted or Modified 2018 ICD-10 Favorite SNOMEDs mapped to Deleted or Modified 2017 ICD-10 Commonly Used SNOMED Descriptions Mapped to ICD-10 Favorite SNOMED Descriptions that do not have an ICD-10 Map All SNOMED Descriptions that do not have an ICD-10 Mapping

	sn	omec	dma	p
Favo	orite SNOM	MEDs mapped	to Dele	ted or Modified 2020 ICD-10
	der-Willi			used 17 Times in the past 12 months)
	Change	Mapping	Code	2019 Description
	Deleted	Assisted		Congenital malformation syndromes predominantly associated with s
Ehle	ers-Danlos	s syndrome	(SNOME	D used 4 Times in the past 12 months)
	Change	Mapping	Code	2019 Description
ICD	Deleted	Assisted	Q79.6	Ehlers-Danlos syndrome
Noor	nan's syno	drome (SNC	MED use	d 2 Times in the past 12 months)
2026) Change	Mapping	Code	2019 Description
ICD	Deleted	Assisted	Q87.1	Congenital malformation syndromes predominantly associated with s
Aars	skoa svadi	come (SNOW	IED used	1 Time in the next 12 monthe)
	Dillin	ng Con	figur	ation
	DIIII	ig Cull	ngui	
				PCC Pediatric EHR Solution



Practice Management Calendar

<u>Confessions of a Practice Management Consultant -</u> <u>Episode #3</u>

Practice Education

Researching opportunities for staff training can yield:

- Improved patient satisfaction
- Improved employee satisfaction
- Early bird discounts
- Better staff performance



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Practice Management Calendar

AAP - Front Desk Roles and Responsibilities

Examples

- Customer service/Communication
- Telephone Skills
- Professionalism
- Managing difficult situations
- General office security
- Medical Terminology



AAP Coding Newsletters

Access via PCC EHR or Login to community.pcc.com

September 2019

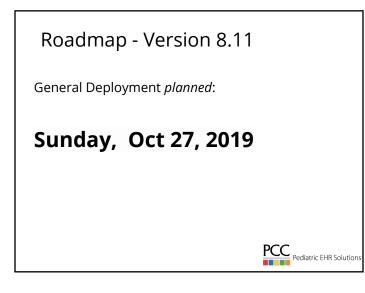
- Get Ready for 2020 ICD-10-CM Changes
- You Code It! Focus on Medical Decision-making
- Coding for Neonatology



Release Resources

- v8.10 Documentation
 - Missed Appointment Rate Measure Will Help You Understand Recent Trends
 - End of Support for MacOS 10.10 and 10.11, Windows 7 Ending Soon
 - Import Bright Futures 4 Into Your PCC EHR Protocols
 - $\circ~$ Better File Titles for Patient Education Materials





Version 8.11 Highlights

- Allow Orders and Diagnoses to be included in the phones notes protocol
- Show ICD10 billing code on patient visit summary
- Multiple VIS updates dated 08-15-19 are needed
 - MMR
 - Flu Shot
 - ∘ Hep B
 - Meningococcal ACYW
 - Meningococcal B
 Varicella
- Ability to restrict which users can run which reports
- Allow the report library to be non-modal

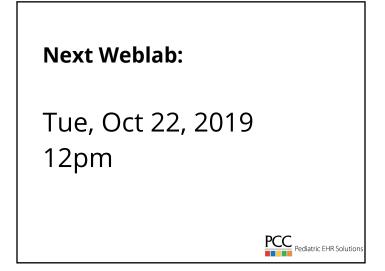
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What Practice Management Questions Do You Have?

How do you handle it when a clinician...? What do you all do when an employee...? How can I find a better source for...? Shouldn't our vendors be ... ?

This time every year I make time to...





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