PCC CODING WEBLAB

Jan Blanchard, CPC, CPEDC, CPMA

December 18, 2018
3pm, Eastern

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December 2018 Agenda

- EOY Lists

- Dec AAP Coding Newsletter

- PCC Release Highlights

- Your Billing Roundtable

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2018 End of Year

Year Over Year Reports

- How did 2018 compare to 2017?
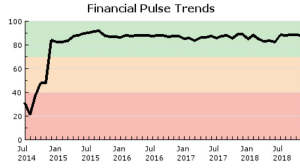 - Dashboard
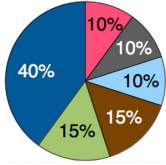 - EHR Reports

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Dashboard

The Financial Pulse represents your financial performance relative to PCC clients around the country. Your Financial Pulse score is a combination of six different measure categories based on data from your PCC system. Categories are weighted such that measures with a greater influence on your financial performance are weighted higher than others.

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Financial Pulse Trends

Weight of Each Financial Pulse Category

Financial Pulse Categories	Category Weight	X	Your Category Scores	=	Your Weighted Scores
Revenue-per-Visit *	40%		100		40.00
Accounts Receivable *	15%		94.7		14.21
E&M Coding Distribution	15%		54		8.10
Pricing	10%		66		6.60
RVUs-per-Visit	10%		87		8.70
Coding Expertise	10%		100		10.00
			Your Financial Pulse:		88

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EHR Reports

Reports | Tools | Help
- Health Information Summary
- Patient Education
- Patient Visit Summary
- Summary of Care Record
- Immunization Registry Response Viewer
- Insurance Eligibility
- Clinical Quality Measures
- Lab Test Report
- Meaningful Use Measures
- Patient Lists
- Patient Reminders
- PCC EHR Audit Log
- Phone Encounter Performance
- Vaccine Lot Report
- Practice Vitals Dashboard
- Report Library

Report Library
- All Reports
- Billing
- Clinical
- Immunization
- Patient
- Patient Portal
- Patient Recall
- PCMH
- Prescription
- Visit

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2018 End of Year

Check in with your carriers

- 2019 E&M Changes
  - Payment collapse
  - Documentation Requirements
    - Specifically, HPI

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2018 End of Year

Review Office Policies, Enact Changes

- ○ "Effective 1/1/19, . . ."
- ○ "How's X policy working for everyone?"

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2019 Begin the Year

- Schedule
  - ○ Open further into future
  - ○ Block weeks clinicians *might* be out
  - ○ Collection (AKA `coll`) report for patient payment history

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2019 Begin the Year

- Forms
  - ○ Annual Demographic Updates
  - ○ Collection (AKA `coll`) report for patient payment history

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2019 Begin the Year

[Your Practice Management Calendar](#)

Chip Hart's Podcast with Dr. Suzanne Berman

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Collection Report

```
Acct #: 2              The Collection Screen (coll)           Page 1 of 1

 First: Mary_____   Home Phone: 802-333-4444
  Last: Canning_____   Dad's Cell: _____
                                    Mom's Cell: _____
  Addr: 1 Main St                   Emg Phone:
  Addr:
  City: Winooski
 State: VT___       Zip Code: 05404_____

Status: _____

       Destination                 Include on the report
     X Screen                       Account Aging
       Mailbox                      Outstanding Charges
       Printer: _____ X Personal Payments
       Interactive Screen         X Demographic Information

       Date Range of Payments to Show: 01/01/18  to  12/31/18
```

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Collection Report

```
PERSONAL PMTS: 01/01/18 - 12/31/18        CHECK NUMBER        AMOUNT

  11/19/18  Visa Card Payment                                  30.00
  10/29/18  Cash Payment                                       30.00
  08/24/18  Master Card Payment                                30.00
  08/24/18  Master Card Payment                                25.00
  08/24/18  Master Card Payment                                25.00
  05/21/18  TOS Visa Card Payment                              25.00
  05/21/18  TOS Visa Card Payment                               5.00
  05/21/18  TOS Visa Card Payment                              25.00
  05/15/18  Master Card Payment                                25.00
  05/15/18  Master Card Payment                                25.00
  04/23/18  TOS Visa Card Payment                              30.00
  04/11/18  TOS Visa Card Payment                              30.00
  01/20/18  TOS Visa Card Payment                              30.00
  01/15/18  Master Card Payment                                60.74

PAYMENT AND ADJUSTMENT SUMMARY: 01/01/18 - 12/31/18

    Personal Payments: $    395.74
```

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AAP Coding Newsletters

Access via PCC EHR *or* Login to community.pcc.com

December 2018
- Office Evaluation and Management Services: Don't Forget to Document Time
- Screening for Developmental Disorders at a Well-Child Visit
- *ICD-10-CM* Reporting Guideline Updates for Pediatrics
- *ICD-10-CM* Update: Neonatal Conditions and Observation for Injury
- Coding Challenge: 2019 Coding Guidelines and Instructions

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Version 8.7 Highlights

- Recent Update Documentation and Videos
- 8.7 specific documentation will be published HERE when it's prepared
- Billing and Coding related features of 8.7 include:
    - Patient Portal: Tool for portal users to manage their credit cards
    - Open Separate Practice Management Window While EHR Window is Open

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Roadmap - Version 8.7

General Deployment:

Sunday, March 10, 2019

Software Coding wrapping. Testing will soon begin.

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What Questions Do You Have?

How do you code for...?

What do you all do when carriers deny because...?

How can I find a code for...?

Shouldn't my payers process ... ?

I start off every year by...

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Next Coding Weblab:

Wed, Jan 16, 2019 12pm

PCC Pediatric EHR Solutions

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PCC
Control Your Future.

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