# What's Next for PCC eRx?

Morgan Ellixson-Boyea, CPhT, CSM Sasha Pavlovic PCC Users Conference 2019





# PCC eRx: A Year in Review





#### PCC eRx: A Year in Review

#### PCC EHR 8.8 eRx Themed Release (Early May 2019)

- Auto Calc ("wack-a-mole") changes
- RapidRx: Sign and send a prescription in one click!
- Redesigned Prescription Review screen
- Better DAW button placement
- Pharmacy name now displays on printed prescription (full page only)
- Indications now display on final Prescription Review screen
- And more!





#### PCC eRx - A Year in Review

#### Recent Fixes Surrounding PCC eRx Allergies

- Mismatched allergy status in PCC EHR (Correct in PCC eRx)
- Too many alerts for Beta-Lactams
- Improvements to the Safety checking configuration section
- Free text allergens, shorthand entries (PCN) and the missing mapping file





#### PCC eRx - A Year in Review

#### Other Assorted Fixes

- Dosing statement clean up
- Comments to Pharmacy can be added to printed Rx (by request)
- Create easier-to-use Weight Based Dosing Favorites
- And more!





# Really.

## What's Next for PCC eRx?





### What does all this really mean?

- Effective January 1, 2020 PCC will own the rights to the current MedsTracker code!
- Your PCC eRx experience will remain the same for now!
- PCC's eRx solution no longer needs to be tailored to fit MedsTrackers other customers and will be designed exclusively for our clients
- PCC Clients are the driving force behind all new development





# How will PCC make this possible?

- The PCC eRx Portfolio Project has been launched to manage the acquisition and transition
- PCC eRx Team is expanding!
- Clinical Decisions: Underlying connection to FDB remains the same
- Join us on our PCC eRx Provider Panel
- Gain direct access to SureScripts, Exostar, Point of Care Partners, and more!





# MedsTracker Acquisition - Next Steps

- Lots to do here at PCC!
- Hosting of PCC eRx Moving from the cloud to locally-hosted
- "What about my EPCS account?"
- Non-eRx development at PCC continues as is!
- Continue to deliver Sev1 eRx bug fixes in patch form
- And begin testing another round of (unrelated) PCC eRx changes!





# In the meantime...





#### What's Next for PCC eRx?

- Three big updates in one bundle!
  - 2015 PI Certification Update: FDB MedsTracker's 8.9 Release
    - RxCancel, RxChange, RxFill, Asynchronous Send
  - PHP-7 Update and code cleanup
  - NCPDP Script Standard 2017 071
    - **Phase 1:** Migrate existing functionality to new script standard
    - Phase 2:
      - "Directions for Use" upgraded from 140 characters to 1000
      - Better support for compounds (including ingredients and ratios)
      - Support for inclusion of allergies on eRx
      - Flavor requests think: liquid antibiotics
      - Support for Electronic Prior Authorization (ePA)



THRIVING CHANGE

# Recently Reported PCC eRx Bugs





## Recently Reported PCC eRx Bugs

#### Post 8.8 Update:

- Some brand new Clinical Staff or Provider Agents are unable to prescribe due to lack of location prompt
- Assorted asynchronous errors
  - EpiPen + PRN Reason
  - Adding Custom Medications as Favorites
  - Deleting some pending prescriptions





## Recently Reported PCC eRx Bugs

- Possibly related to FDB Drug Database update on 7/9/19
  - Occasionally unable to prescribe through traditional Prescription
     Review window, but RapidRx is okay
    - Favorites, Medication Hx, Prescription Hx
    - Assorted albuterol inhalers, Unit of Use items: mupirocin, hydrocortisone, clindamycin





# PCC eRx Updates Coming to an Office Near You!

- Scheduled for Week of July 22nd
  - Fix for inadvertent increase in "Find Patient Match" on Rx Task queue
- Included in the PCC EHR 8.10 release (August 2019)
  - Better support for merged patients & PCC eRx





# Top 20 eRx Enhancement Requests





- Ability to document handwritten or phoned-in Prescriptions in PCC eRx
- Make it easier to delete a Pending Prescription (with one click)
- PCC eRx needs to communicate canceled prescriptions directly to the pharmacy
- Ability to directly reassign a Renewal Request to another Prescriber
- Integrate state-specific interface for controlled substances into
  - PCC eRx





- Improve default dispense quantity logic on standard preset dosing statements (30 days)
- Tune Favorites to work better for PCC's Pediatricians
- Add ability to mark certain medications or prescriptions as confidential
- Give Provider Agents and Clinical Staff the ability to use their own favorites (versus that of Provider of Encounter)
- When adding a new pharmacy, give me a choice of what the default pharmacy should be



- Provide a more robust solution surrounding "Send Prescriptions" on the Prescription Review screen
- Document in PCC EHR when I approve a Renewal Request (Refills initiated by pharmacies) in PCC eRx
- Quick access to discontinue medications
- Want to be able to sign all Pending Prescriptions via Select All & Sign
- Make navigation more clear for editing a pending Prescription





- Reduce alerts in PCC eRx especially for the duplicate medication alert when writing multiple controlled substance prescriptions
- Include notes to the pharmacy on printed prescriptions
- Provide "Add to Favorites" option while writing prescriptions
- Make Weight-Based dosing more intuitive for me
- Allow Prescribers to authorize specific Provider-Agents to prescribe on their behalf



# PCC eRx Tips and Tricks





# How can PCC help?



