Charting for Clinical Quality Measures (CQMs) in PCC EHR

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Agenda

- Uses for CQM Reporting
- A review of each CQM report
 - \circ How they are calculated
 - Required configuration





Takeaways

- Understanding of PCC's CQM reports:
 - How they are calculated
 - Workflow and configuration changes you'll need to make before using CQM reports





CQM Reporting and MU

- Reporting on 9 Pediatric CQMs is required with Meaningful Use attestation
- Report on 90 day period. No threshold to meet.
- As with MU measures, CQMs are reported via your state application





Other Uses For CQM Reporting

- PCMH Reporting
 - Many CQMs qualify as chronic, acute, or preventive measures for PCMH QI efforts
- HEDIS Reporting
- Pay-for-Performance and other payor QI initiatives
- Some CQM reports can be used for recall purposes





CQM Reporting

- Like most MU reports, based on provider of encounter
- <u>Documentation on learn.pcc.com</u> on how to chart to meet each CQM
 - Stay tuned for updates to this documentation





CQM Reporting

É PCC EHR File Edit	Reports Tools Help		🕹 🕹 🄇
• • •	Patient Lists	PCC	EHR
PCC EHR	Patient Reminders	9+) E-lab Results (38)	Rx Queue (1)
FIND Visit Status Room Tasks	Health Information Summary Patient Education Patient Visit Summary Summary of Care Record	visit Reason Provider Bille	Mon 06/26/17 d
	Clinical Quality Measures Lab Test Report Meaningful Use Measures PCC EHR Audit Log Phone Encounter Performance Vaccine Lot Report		
	Practice Vitals Dashboard Report Library		





CQM Reporting

Clinical Quality Measures - 2011 Edition **Clinical Quality Measures** 2014 Edition 2011 Edition 2014 Edition Clinical Quality Measures Measures Edit All Measures Included **Reporting Period** 90 Day Reporting Period: from 05/29/15 to 08/26/2015 O Calendar Year Reporting Period: 2015 -○ From mm/dd/yy to mm/dd/yy **Eligible Professionals** All Providers Included Edit **Report Layout** Individual reports for each selected provider Aggregate data for selected providers into a single report





The percentage of patients aged 12 years and older screened for clinical depression on the date of the encounter using an age appropriate, standardized depression screening tool AND, if positive, a follow-up plan is documented on the date of the positive screen.





Denominator: All patients aged 12 years and older before the beginning of the measurement period with at least one eligible encounter with the EP during the measurement period

Numerator: Patients in the denominator screened for clinical depression on the date of the encounter using an age appropriate standardized tool AND, if positive, a follow-up plan is documented on the date of the positive screen





Which codes trigger eligible encounters for this measure?

- Billed CPT Codes: 99201-99205, 99212-99215
- SNOMEDCT Procedures linked to orders:
 - Depression Screening 171207006
 - History and physical examination, annual for health maintenance - 78318003
 - And many others....





Make sure your depression screening order is linked to an appropriate LOINC test and SNOMED procedure

Component Builder

Tools -> Protocol Configuration -> Component Builder



Visit Components	Chart-wide Components			
Component Name		Component Type	Attributes	P
Review of Systems		Generic Check	NET CONTRACTOR OF T	
Review of Systems by sys	tem	Generic Radio	Abn, NL, N/A	
Risk Assessment		Generic Radio	Yes, No , N/A	
Risk Assessment		Generic Check		
Risk Assessment (Adol Co	onfidential)	Generic Radio	Yes, No, N/A	
Risk Assessment for Seve	re RSV Disease	Generic Check		
ROS		Generic Radio	Abn, NL, NA	
Safety		Generic Radio	Yes, No, May	
Screening Orders	N	Screening		
Sensory Screening	13	Generic Header		
Smoking Status (ARRA)		Smoking Status		
Social/Family History		Generic Check		
Social Hx		Generic Radio	Yes, No, NA	
Subjective Notes		Generic Text Edit		F
Supply Orders		Supply		2000
Surgeries:		Generic Text Edit		
Surgical Procedure Order	rs	Surgical Procedure	•	E
Teen Questionnaires		Generic QA		6
				_
Main Menu		Delete Crea	te Edit	



Make sure your depression screening order is linked to an appropriate LOINC test

Screening Orders									
Screening Orders									
Screening Order Name	Display on Patient Reports	Allow Refusal	Allow Contraindication	Tests					
ASQ	√	√	√	1					
BIMS - Brief Interview for Mental Status	√	✓	✓	1					
Color Blind Screen (Ishihara)	√	√	√	1					
Depression Screen (Adolescent)	√	v	√	1					
Depression Screen (Adult)	√	√	√	1					
Developmental Screen	\checkmark	✓	\checkmark	0					





• • •	Screening Orders	I
Screening	Orders - Edit Order	T
Order Name	e: Depression Screen (Adolescent)	
✓ "Include	e on Patient Reports" will be selected when this order is issued	C
✓ Allow this	nis order to be Refused	
✓ Allow this	nis order to be Contraindicated	2
SNOMED C	CT Procedure for reporting	I
Remove	Depression screening	
	Identifier: 171207006	
Tests to Inc	clude	
Remove	Adolescent depression screening assessment	F
	LOINC: 73831-0 Test Type: History Units of Measure: Specimen Source: ^Patient Data Type: Pos	Neg
	Normal: Negative Positive 	Ĵ
	Default Interpretation when result is abnormal: Abnormal	r
	Interpretation (Normal/Abnormal) is required for this test.	1
Add a Test	st l	1



Important!

Use "Adolescent depression screening assessment" test with LOINC 73831-0

Also use "Depression Screening" SNOMED procedure with code 171207006



- Must use "Adolescent depression screening assessment" test with LOINC 73831-0
- You can add more specific screening tests as well (PHQ-2, PHQ-9, etc)
- Also add generic "Depression Screening" SNOMED procedure to this order to have these encounters counted in denominator





If screening is positive, a follow-up screening or referral order mapped to a SNOMED-CT procedure is required to meet the measure

Screening Orders	?	×
Orders - Edit Order		
Suicide Risk Assessment		
n Patient Reports" will be selected when this order is issued order to be Refused order to be Contraindicated		
Procedure for reporting Suicide risk assessment Identifier: 225337009		
lude		
Cancel	Sa	ve
	Orders - Edit Order Suicide Risk Assessment Patient Reports" will be selected when this order is issued order to be Refused order to be Contraindicated Procedure for reporting Suicide risk assessment Identifier: 225337009	Orders - Edit Order Suicide Risk Assessment Patient Reports" will be selected when this order is issued order to be Refused order to be Contraindicated Procedure for reporting Suicide risk assessment Identifier: 225337009 Iude

Examples:

- Suicide risk assessment
- Follow-up for depression (27 possible descriptions)
- Additional evaluation for depression (9 possible descriptions)
- Referral mapped to SNOMED-CT
 PCC
 Pediatric EHR Solutions



Make sure that referral orders are mapped to an appropriate SNOMED-CT

3	Referral O	rders	? ×				
Referral Orde	rs - Edit Order						
Order Name: Psy	Order Name: Psychiatry Referral						
X Allow this orde	ient Reports" will be selected r to be Refused r to be Contraindicated	I when this order is issued					
Remove Ref	edure for reporting erral to psychiatry service ntifier: 183524004						
Tests to Include							
Add a Test							
		Cancel	Save				





Make sure that depression screenings, followup, and/or referral orders are stored within protocols for adolescents

Screening	I (
Order	Hearing Screen				
Order	Vision Screen				
Edit	✓ Depression Screen (Adole	scent)	Completed	то	:
	Test Adolescent depression	Result Positive	Units	Reference Range	Interpretation Abnormal
	screening assessment	POSICIVE		Negative	Abhornia
Order	Suicide Risk Assessment				
Referral					
Order	Psychiatry Referral				
Order	Seleccareferral				•
Followup					
Order	select a followun				•





Children With Dental Decay/Cavities

Percentage of children, age 0-20 years, who have had tooth decay or cavities during the measurement period.

Denominator: # patients ages 0-20 years with at least one eligible encounter with the EP during the measurement period

Numerator: # patients in the denominator who had an active diagnosis of dental decay or cavities during the measurement period





Children With Dental Decay/Cavities

Update protocols to make it easier to record dental health and/or follow-up dental care

Physical Exam	
Make All: ABN NL N/E	
ABN NL N/E	
Well developed and well nourished. Appropriate response	for age. 💌
○ ● ○ Head	
Normocephalic. Atraumatic.	
○ ● ○ Teeth (caries, white spots, staining)	
Normal dentition for age. No caries.	





Children With Dental Decay/Cavities

If a patient has dental caries, enter an appropriate diagnosis code. Diagnosis can be entered in diagnosis component or as an active problem on problem list.

Well child visit Refine the diagnosis of Well cl	nild visit				
ICD-10: Z00.129 Encounter for rout		examination with	out abnormal findings		
notes					
Add to Problem List	Onset:	mm/dd/yy	Problem Note:	problem note	
Dental caries					
Refine the diagnosis of Dental	caries				
ICD-10: K02.9 Dental caries, unspe	cified				
notes					
Thoras					





The percentage of patients turning 2 years old during the reporting period who have a visit during the reporting period and have four DTaP; three IPV, one MMR; three HiB; three Hep B; one Varicella; four pneumococcal; one Hep A; two or three rotavirus; and two influenza vaccines by their second birthday, or had a documented history of the illness, seropositive result for the antigen, or a contraindication for a specific immunization





Denominator: # children turning two years old during the measurement period with at least one eligible encounter with the EP during the measurement period

Numerator: # children in the denominator who have evidence showing they received recommended vaccines, had documented history of the illness, had a seropositive test result, or had an allergic reaction to the vaccine by their second birthday

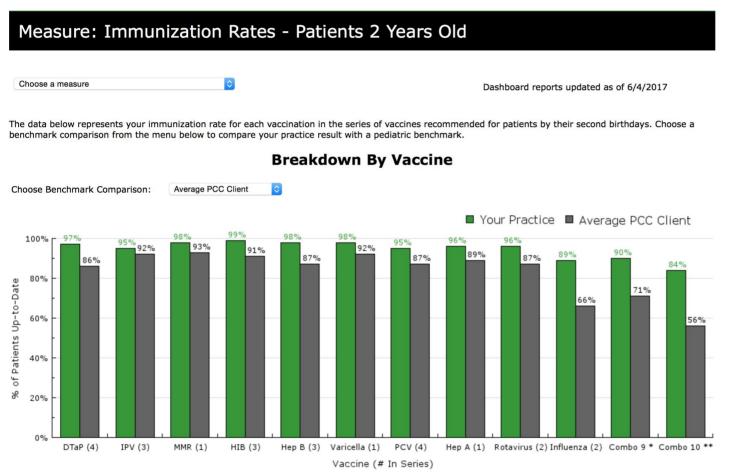




- Verify CVX codes are stored properly for each immunization in Partner immunization and disease table
- When charting, review immunization history and forecasting results to make sure immunizations are up-to-date
- The 2014 specs we used for this measure do not include quadrivalent flu vaccines as a valid immunization.
- This CQM is likely inaccurate for your practice







Refer to new "Immunization Rates - Patients 2 Years Old" measure in Dashboard

"Breakdown by Vaccine"





The percentage of patients 5-64 years of age who were identified as having persistent asthma and were appropriately prescribed medication during the measurement period

A separate stratification is reported for each of the following ages:

- Patients 5-11
- Patients 12-18
- Patients 19-50
- Patients 51-64





Denominator: # patients 5-64 years of age who have an active, persistent asthma diagnosis during the measurement period and who have a visit with the Eligible Professional during the measurement period

Numerator: *#* patients in the denominator who were prescribed or had an active prescription for an appropriate medication during the measurement period

Exclusion: Patients will be excluded from the denominator if they have a diagnosis of emphysema, COPD, cystic fibrosis or acute respiratory failure during or prior to the measurement period.





Diagnoses considered "persistent asthma":

- Persistent asthma
- Mild persistent asthma
- Moderate persistent asthma
- Severe persistent asthma





Review medications with patients at every visit

Medication History	Medication History not yet reviewed	Last updated by MARK WILLIAMS, MD on 01/13/2017 16:1				
Group By: OIndication	OClass OGeneric med name None	Display: Active Only OAc	tive & Inactive			
25 21	Medication	Instructions	Source			
B/ / 0	■ IBUPROFEN 200 mg tablet (5mg/kg; wt: 55lb (24.95kg))	124.75 MG PO EVERY 8 HOURS PRN fever Indications: Fever	PCC eRx			
R/ / 0	EVONORGESTREL-ETHINYL ESTRAD (LEVORA-28) 1 x 0.15-0.03 mg tablet	1 TABLET PO EVERY DAY	Retail Pharmacy			
Medication History Con No comments entered	nments:					
Patient takes no Meds	Med Hx is unknown or incomplete					
Add Hx Med Add Co	mment Print Medication Hx	Mark	as reviewed			





Update medication history when patient is prescribed asthma med elsewhere

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Сору Сору	æ	:	Last Queried: 01/13/20 Medication misoprostol 200 mcg tablet MISOPROSTOL 200 MCG TABLET	Instructions PO TAKE 1 TABLET TWICE A DAY WITH DICLOFENAC		Date 09/18/2016	Notes 30 days supply Total Supply: 90
	æ	I	200 mcg tablet MISOPROSTOL 200			09/18/2016	Total Supply: 90
Сору							days
	6	≣	Levora-28 0.15-0.03 mg tablet LEVORA-28 TABLET	PO TAKE 1 TABLET EVERY DAY	28 (5 refills)		28 days supply Total Supply: 140 days
Сору	æ	I	allopurinol 300 mg tablet ALLOPURINOL 300 MG TABLET MYL	PO TAKE 1 TABLET BY MOUTH EVERY DAY	30 (6 refills)		30 days supply Total Supply: 180 days
Сору	æ	I	hydroxyzine pamoate 50 mg capsule HYDROXYZINE PAM 50 MG CAP BRR	PO TAKE 1 CAPSULE 3 TIMES A DAY FOR NAUSEA/ANXIETY	4	09/15/2016	1 days supply
Сору	.	I		PO TAKE 1 TABLET BY MOUTH EVERY 8 HOURS	4	09/14/2016	1 days supply
ue to pat on-partic	tient pr	rivacy c g source	oncerns, over-the-count	ter medications, low cost pres	scriptions, presci	iptions paid	or by the patient or
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Query Re	etail Ro	x Histor	у			pres	dates indicate the scription may be erdue for a refill
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ADHD Follow-up Care

The percentage of children 6-12 years of age, newly dispensed a medication for ADHD, who had appropriate follow-up care. Two rates are reported:

- Percentage of children who had one follow-up visit with a practitioner with prescribing authority during the 30-Day Initiation Phase.
- Percentage of children who remained on ADHD medication for at least 210 days, and who, in addition to the visit in the Initiation Phase, had at least two additional follow-up visits with a practitioner within 270 days (9 months) after the Initiation Phase ended.





ADHD Follow-up Care – Initiation Phase

Measure 1 Denominator: # children 6-12 years of age who had a visit with the EP during the reporting period and also who were dispensed an ADHD medication 90 days before the start of the reporting period through 60 days after the start date of the reporting period.

Measure 1 Numerator: # children in the denominator who had at least one face-to-face visit with the EP within 30 days after the ADHD Medication date





ADHD Follow-up Care

Exclusions:

- Patients who were actively on an ADHD medication in the 120 days prior to the newly dispensed ADHD prescription
- Patients diagnosed with narcolepsy at any point in their history or during the measurement period.
- Patients who had an acute inpatient stay with a principal diagnosis of mental health or substance abuse during the 30 days after the ADHD medication date





ADHD Follow-up Care – Initiation Phase

- Measure is focused on **new** ADHD medications. Patients already on ADHD meds 120 days prior to new ADHD med are separated as exclusions and not reported in measure result
- Medication Initiation Phase: 90 days before start of reporting period to 60 days after start of reporting period
- To be counted in numerator, patient needs to have a visit with any EP within 30 days of ADHD medication date





ADHD Follow-up Care – Continuation Phase

Measure 2 Denominator: Same as measure 1 but only including patients who remained on the ADHD medication for at least 210 days out of the 300 days following initial medication date

Measure 2 Numerator: # children in the denominator who, in addition to the first visit during the Initiation Phase, had at least two additional follow-up visits with a clinician within 270 days (9 months)





ADHD Follow-up Care – Continuation Phase

• Use the measure 1 details report as a recall tool to identify kids with newly prescribed ADHD meds that need follow-up

Measure#	NQF	Measure	Numerator	Denominator	Performance Rate	Exclusions	Exceptions	Details
CMS136v4		ADHD: Follow-up Care for Children Prescribed Attention Deficit/Hyperactivity Disorder (ADHD) Medication	N/A	N/A	N/A	N/A	N/A N/A	N/A
		Initiation Phase	6	50	67%	41	N/A	Details
		Continuation and Maintenance Phase	0	7	N/A	7	N/A	Details

- Follow-up visits during continuation phase do not need to be with the same provider
- Review medications with patients at every visit. Update medication history when patient is prescribed ADHD med elsewhere





Appropriate Testing For Children With Pharyngitis

Percentage of children 2-18 years of age who were diagnosed with pharyngitis, ordered an antibiotic and received a group A streptococcus (strep) test for the episode.

Denominator: # of episodes (visits) for patients 2-18 years of age who had an outpatient or ED visit with the EP with an active diagnosis of pharyngitis during the reporting period and an antibiotic ordered on or three days after the visit

Numerator: # episodes (visits) for patients in the denominator who had a group A streptococcus test in the 7-day period from 3 days prior through 3 days after the diagnosis of pharyngitis





Appropriate Testing For Children With Pharyngitis

- Measure counts "episodes" (visits), not patients
- "Pharyngitis" includes various ICD-10 or SNOMED diagnoses including: Acute Pharyngitis, Acute Tonsillitis, Streptococcal Sore Throat, Viral Pharyngitis entered as active in diagnosis component or problem list
- To be included in the measure, antibiotic needs to be ordered on or three days after visit
- Strep test must be ordered from 3 days prior to 3 days after pharyngitis diagnosis





Percentage of women 16-24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement period

A separate stratification is reported for each of the following ages:

- Patients 16-20
- Patients 21-24





Denominator: # of women 16 to 24 years of age who are sexually active and who had a qualifying visit with the EP in the measurement period.

Numerator: # women in the denominator with at least one chlamydia test during the measurement period





There are several methods to indicate sexually active women including:

- Sexually transmitted infections entered as a charted diagnosis, active problem on the problem list, or billed diagnoses
- Lab tests with results, such as pregnancy tests
- Medications, such as a contraceptive or infertility treatments





- Measure exclusion: Women who received a pregnancy test solely as a safety precaution before ordering an x-ray or specified medications
- Chlamydia, pregnancy test, and radiology orders need to be mapped to LOINC test appropriately
- Update your practice's chart note protocols to make it easier to record sexual activity (by adding default diagnoses to age-appropriate chart notes, for example) and order and administer Chlamydia tests.





ab Orders Common Tests Lab Facilities				
ab Orders				
lame	/ Туре	Default Lab Facility	Display on Patient Reports	Allow Refusal
Chem 14 QUEST	Lab Order	Quest Diagnostics		
 Childhood Allergy (Food-Environ) 	Lab Order		✓	✓
Chlamydia - GC, DNA, SDA	Lab Order			
Chlamydia trachomatis DNA, SDA Chlamydia/GC Amplification Labcorp	Lab Order Lab Order	labcorp		
Chiamydia/OC Amplification Eastorp	Lab Oldel	labcorp		¥.
h Orders Common Tasts Lab Facilities	Г			
]			
ab Orders Common Tests Lab Facilities	1			
	DNA, SDA			
Edit Lab Order	DNA, SDA			
Edit Lab Order Lab Order Name: Chlamydia trachomatis				
Edit Lab Order Lab Order Name: Chlamydia trachomatis Default Lab Facility: select a lab facility	er, date and time			
Edit Lab Order Lab Order Name: Chlamydia trachomatis Default Lab Facility: select a lab facility R Enable recording of Specimen Collection us	er, date and time			
Edit Lab Order Lab Order Name: Chlamydia trachomatis Default Lab Facility: select a lab facility Enable recording of Specimen Collection us Include on Patient Reports" will be selected	er, date and time			
Edit Lab Order Lab Order Name: Chlamydia trachomatis Default Lab Facility: select a lab facility Enable recording of Specimen Collection us "Include on Patient Reports" will be selecte Allow this order to be Refused	er, date and time			
Edit Lab Order Lab Order Name: Chlamydia trachomatis Default Lab Facility: select a lab facility Enable recording of Specimen Collection us Include on Patient Reports" will be selecte Allow this order to be Refused	er, date and time			
Edit Lab Order Lab Order Name: Chlamydia trachomatis Default Lab Facility: select a lab facility E Enable recording of Specimen Collection us Include on Patient Reports" will be selecte Allow this order to be Refused Allow this order to be Contraindicated SNOMED CT Procedure for reporting	er, date and time d when this order is issued			
Edit Lab Order Lab Order Name: Chlamydia trachomatis Default Lab Facility: select a lab facility Enable recording of Specimen Collection us Include on Patient Reports" will be selecte Allow this order to be Refused Allow this order to be Contraindicated SNOMED CT Procedure for reporting Add a Procedure	er, date and time d when this order is issued			





Appropriate Testing For Children With URI

Percentage of children 3 months-18 years of age who were diagnosed with upper respiratory infection (URI) and were not dispensed an antibiotic prescription on or three days after the episode.

Denominator: # episodes (visits) for children age 3 months to 18 years who had an outpatient visit with the Provider of Encounter (EP) with a diagnosis of upper respiratory infection (URI) during the measurement period

Numerator: # episodes (visits) in the denominator without a prescription for antibiotic medication on or 3 days after the outpatient or ED visit





Appropriate Testing For Children With URI

- This measure counts episodes (visits) for patients seen by the EP with active diagnosis of URI indicated on problem list or diagnosis component.
- Review medications with patients at every visit. Update medication history when patient was given antibiotic for URI elsewhere
- Prescribe antibiotics for URI only when appropriate
- Includes Rx made on or within 3 days after visit





Appropriate Testing For Children With URI

Exclusions:

• Patients with an antibiotic Rx in the 30 days prior to the date of the encounter when the URI diagnosis was established





- Percentage of patients 3-17 years of age who had an outpatient visit with the Provider of Encounter (EP) and who had evidence of the following during the measurement period (three rates are reported):
- Measure 1: Percentage of patients with height, weight, and body mass index (BMI) percentile documentation
- Measure 2: Percentage of patients with counseling for nutrition
- Measure 3: Percentage of patients with counseling for physical activity





- Two age stratifications for each measure:
 - Age 3-11
 - Age 12-17
- Denominator for each measure: # patients ages 3-17 who had at least one outpatient visit with the Provider of Encounter (EP) during the measurement period
- Denominator exclusion: Patients who have an active diagnosis of pregnancy during the measurement period (based on visit diagnosis, problem list, E-Rx problem, and EEF diagnosis)





- Numerator 1: # patients in the denominator who had a height, weight and body mass index (BMI) percentile recorded during the measurement period
- Sick, well, and counseling visits are included. Vaccine-only visits are not included
- The height, weight, and BMI can be recorded by any provider. It just has to be recorded during the measurement period





- Numerator 2: # patients in the denominator who had counseling for nutrition performed during a visit that occurs during the measurement period
- Numerator 3: # patients in the denominator who had counseling for physical activity performed during a visit that occurs during the measurement period
- Add medical procedure orders for nutrition and physical activity counseling and link to appropriate SNOMED procedures.





Component Builder					
Visit Components	Chart-wide Components				
Component Name		Component Type Attributes			
Injection Orders		Injection			
Intake		Generic QA			
Intake		Generic Header			
M-Chat		Generic Radio A. N. +/-			
Medical Procedure Order		Medical Procedure			
Medical Test Orders		Medical Test			
Medication		Generic Note Multiple			
Medication Effects		Generic Radio G, F, P			
Medication Review		Generic Check			

Medical Procedure Orders

Medical Procedure Orders

Medical Procedure Order Name	\triangle	Display on Patient Reports	Allow Refusal	Allow Contraindication	Tests
Neballery Infordation 17		V	V	V	0
Nebulizer, Repeat Tx		✓	√	√	0
Nursemaid Elbow-Reduction		√	V	√	0
Nutrition Counseling		√	√	√	0
Recommendation to Exercise		√	V	✓	0





Medical Procedure Orders - Edit Order

Order Name: Nutrition Counseling

- Include on Patient Reports" will be selected when this order is issued
- Allow this order to be Refused
- Allow this order to be Contraindicated

SNOMED CT Procedure for reporting

Remove Nutrition education Identifier: 61310001

Tests to Include

Add a Test

Medical Procedure Orders - Edit Order

Order Name: Recommendation to Exercise

"Include on Patient Reports" will be selected when this order is issued

Allow this order to be Refused

Allow this order to be Contraindicated

SNOMED CT Procedure for reporting

Remove Recommendation to exercise Identifier: 281090004

Tests to Include

Add a Test





Use these SNOMED Procedures:

Nutrition Counseling

• Nutrition education: 61310001

Exercise Counseling

• Recommendation to Exercise: 281090004





- Add these "Nutrition Counseling" and
 - "Recommendation to Exercise" medical procedures to chart protocols and order when appropriate

9-10 Yr Well - (client v. l) Bright Futures	Tyler "Thomas" Danielle Ott J.R. 10 yrs, 9 mos	9/25/05 M
Order select a lab		
Medical Test		
Order select a medical test		•
Medical Procedure		
Order Nutrition Counseling		
Order Recommendation to Exercise		





CQM Documentation

How to Chart for Each Clinical Quality Measure in PCC EHR

http://learn.pcc.com/help/meet-clinical-quality-measures-with-p cc-ehr



