Security Risk Assessments

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HPAA by the numbers



Security First, then Compliance

Data breaches hurt patients, medical practices and businesses. Breach investigations are much more likely to occur than HIPAA audits. Data breaches can turn into expensive lawsuits. Only one federal agency conducts HIPAA audits, while many federal and state agencies enforce data breach penalties. We are focused first on protecting you against data breaches, then on compliance. Contact us for more information.

Black-market Value

\$ 50 per medical record \$ 1 per credit card number

FBI Health Care Risk Notification, April 2014

17,000 patient records

breached per day, on average September 2009 to present, HHS.gov

Compliance does not equal security.

Organizations may think they're compliant, but data shows that they are not secure.

2014 SANS Health Care Cyberthreat Report

Healthcare organizations 81% permit BYOD

personally-owned devices connecting to their networks

but only 21% scan BYOD devices

prior to connection to network
Ponemon survey of healthcare organizations

HIPAA Penalties

\$ 1.5 million

for a lost unencrypted laptop

\$ 1.7 million

for a lost unencrypted laptop

\$ 1.7 million

for a lost unencrypted hard drive

63% of healthcare institutions experienced a reportable

data breach

Ponemon 2013 Economic & Productivity Impact of IT Security on Healthcare \$ 188 average cost per breached record

Ponemon 2014 Cost of a Data Breach survey

56% of patients whose data was breached lost trust and confidence in their healthcare provider

Ponemon 2013 Survey on Medical Identity The

700,000

HIPAA Covered Entities

(providers & payers)

2,000,000 - 3,000,000 HIPAA Business Associates

UUC ontinuate

only 115 HIPAA Audits

2009 – 2013 (**out of 700,000** Covered Entities)

Only 100 per month starting in

2014 (of 3.7 million organizations required to comply with HIPAA)

But...13,000 Data Breach Investigations HHS Office for Civil

Rights

Health Care
31% of all reported data breaches

EMC/RSA White Paper, 2013

74% are not encrypting

data on mobile medical devices
HIMSS Security Survey, sponsored by Experian

Only 43% of healthcare providers have an accurate inventory of employees' and customers' personal data

Worldwidestudy by PwC, CIO Magazine& CSO Magazine

91% of healthcare organizations are using cloud-based services

47% are not confident in the ability to keep data secure in the cloud

Ponemon survey of 80 healthcare organizations, December 2012

Materials in Presentation

- We will not be reviewing everything "word for word"
- This presentation serves dual purpose
 - Facilitate the presentation / discussion
 - Be retained as a resource for future reference



Today's Agenda

- The specific compliance programs every practice needs to have in place
- Locations of self-paced tools to maintain compliance
- Discussion of third-party resources available to help you ensure compliance



Why are we doing this?

- Federal Law Requirement
- Privacy
 - Ensure all documents are up to date
 - Ensure appropriate training in place
- Security
 - Make sure your network is secure
 - Mitigate risks
 - Identify vulnerabilities
- Breaches
 - Documented process for reporting
 - Comply with notice requirements



Where are we headed?



- 2015-2017: Send, receive, find and use priority data domains to improve healthcare quality and outcomes.
- 2018-2020: Expand data sources and users in the interoperable health IT ecosystem to improve health and lower costs.
- 2021-2024: learning health system, with the person at the center of a system that can continuously improve care, public health, and science through real-time data access



It's not just about credit cards anymore....

- Medical identity theft is often not immediately identified by a patient or their provider, giving criminals years to milk such credentials. That makes medical data more valuable than credit cards, which tend to be quickly canceled by banks once fraud is detected.
- Healthcare providers and insurers must publicly disclose data breaches affecting more than 500 people, but there are no laws requiring criminal prosecution. As a result, the total cost of cyber attacks on the healthcare system is difficult to pin down





Dangerous Little Kitty....

- 8 GB Capacity
 - >7,700 Pictures
 - >3,850 PowerPoints
 - >15,400 Word Documents
 - >61,600 Excel Spreadsheets
 - >14 Hours of Video



- 7 Years of financial data and patient demographics
- Approximately 215MB
- Kitty can hold at least 32 copies
- \$14.99 @ Fry's Electronics





Value of Your Data....

	Price
Social Security number	\$ 30.00
Date of birth	\$ 11.00
Health insurance credentials	\$ 20.00
	\$ 61.00
Visa or MasterCard credentials	\$ 4.00
American Express credentials	\$ 7.00
Discover credit credentials	\$ 8.00
Credit card with magnetic stripe or chip data	\$ 12.00

Like Pediatrics,
Volume is the Key...
\$61 X 4,000 Patients
=
\$244,000

http://www.bankrate.com/finance/credit/what-your-identity-is-worth-on-black-market.aspx



Types of Violations

- Not wiping hard drives before disposing computers
- Not wiping photo copier memory
- Unencrypted hard drives lost
- USB hard drives not encrypted and lost
- Backup tapes gone missing
- Gmail and internet-based calendars
- Poor training
- Stolen laptops & cell phones
- Leaving patient chart on screen between patients
- Sharing log in credentials
- Employee looking up family info via hospital portal



Source of Violations

- Unencrypted Data
 - Don't have to report losses on encrypted drives
 - Windows Profession (Bit Locker)
 - XP should be gone
- Employee Error
 - Social Media Posting
 - Social Events
 - Wrong fax numbers / emails
 - Gmail, Hotmail & Yahoo mail
- Portable Devices
 - Phones
 - Tablets
 - Laptops
- Business Associates
 - Two-thirds of data breaches involve BA's
 - Make sure they are compliant!



Consequences are terrible

- Personal / Practice financial lability
- Fines run several hundred thousand dollars to \$1.5 million
- Community confidence lost
- Reputation / Credibility
- Public Notification



Publicity ain't always good....

As required by section 13402(e)(4) of the HITECH Act, the Secretary must post a list of breaches of unsecured protected health information affecting 500 or more individuals.

U.S. Department of Health and Human Services Office for Civil Rights

Breach Portal: Notice to the Secretary of HHS Breach of Unsecured Protected Health Information

Breaches Affecting 500 or More Individuals

As required by section 13402(e)(4) of the HITECH Act, the Secretary must post a list of breaches of unsecured protected health information affecting 500 or more individuals. These breaches are now posted in a new, more accessible format that allows users to search and sort the posted breaches. Additionally, this new format includes brief summaries of the breach cases that OCR has investigated and closed, as well as the names of private practice providers who have reported breaches of unsecured protected health information to the Secretary. The following breaches have been reported to the Secretary:

Show Advanced Options

	Breach Report Results								
	Name of Covered Entity ≎	State *	Covered Entity Type	Individuals Affected ≎	Breach Submission Date ≎	Type of Breach	Location of Breached Information		
0	Democracy Data & Communications, LLC (VA	Business Associate	83000	12/08/2009	Other	Paper/Films		
0	Health Behavior Innovations (HBI)	UT	Business Associate	5700	02/05/2010	Theft	Other		
0	Wyoming Department of Health	WY	Health Plan	9023	03/02/2010		Network Server		
0	Thrivent Financial for Lutherans	WI	Health Plan	9500	03/03/2010	Theft	Laptop		
0	Laboratory Corporation of America/Dynacare Northwest, Inc.	WA	Healthcare Provider	5080	03/18/2010	Theft	Laptop		
0	Tomah Memorial Hospital	WI	Healthcare Provider	600	04/16/2010	Other	Other		
0	TOWERS WATSON	VA	Business Associate	1874	04/27/2010	Theft	Other		
0	Rockbridge Area Community Services	VA	Healthcare Provider	500	04/29/2010	Theft	Desktop Computer, Laptop		
0	(see explanation below)		Business Associate	5220	05/24/2010	Loss	Other		
0	Prince William County Community Services (CS)	VA	Healthcare Provider	669	07/15/2010	Theft	Other Portable Electronic Device		
0	Mercer		Business Associate	1073	07/30/2010	Loss	Other		
0	Ward A. Morris, DDS	WA	Healthcare Provider	2698	08/11/2010	Theft	Desktop Computer		
0	Curtis R. Bryan, M.D.	VA	Healthcare Provider	2739	09/08/2010	Theft	Laptop		
0	Utah Department of Workforce Services	UT	Business Associate	1298	10/13/2010	Other	Desktop Computer, Paper/Films		
0	SW Seattle Orthopaedic and Sports Medicine	WA	Healthcare Provider	9493	10/15/2010	Hacking/IT Incident	Network Server		

⚠ Welcome File a Breach | HHS | Office for Civil Rights | Conta

What is OCR Saying?

			Bre	ach Report Results			🛀 🚣 <u>aà</u>
	Name of Covered Entity	/ ≎ State ▼	Covered Entity Type >	Individuals Affected 0	Breach Submission Date ◊	Type of Breach	Location of Breached Information
0	Grays Harbor Pediatrics, PLLC	WA	Healthcare Provider	12009	01/21/2011	Theft	Other, Other Portable Electronic Device
0	Pediatric Sports and Spine Associates	TX	Healthcare Provider	955	04/09/2010	Theft	Laptop
	siness Associate Present: b Description:	breach included names, address	es, dates of birth, social secu mented additional physical a	urity numbers, diagnoses, m nd technical safeguards inc	edications and other treatment inf	formation. Following the discovery	orotected health information involved in the of the breach, the covered entity revised slen laptop's access to the server, sanctioned

- 1. An unencrypted laptop was stolen from an employee's vehicle.
- 2. The laptop contained the protected health information of approximately 955 individuals.
- 3. The protected health information involved in the breach included names, addresses, dates of birth, social security numbers, diagnoses, medications and other treatment information.
- 4. Following the discovery of the breach, the covered entity revised policies, retrained staff and implemented additional physical and technical safeguards including encryption software.
- 5. The covered entity also removed the stolen laptop's access to the server, sanctioned the involved employee, notified the affected individuals and involved employee.

Search Capabilities of OCR Online Reporting System

Breach Submission Date:	From: To:
Type of Breach:	Hacking/IT Incident Improper Disposal Loss Theft Unauthorized Access/Disclosure Unknown Other
Location of Breach:	Desktop Computer Electronic Medical Record Email Laptop Network Server Other Portable Electronic Device Paper/Films Other
Type of Covered Entity:	Choose Covered Entity Type 🔻
State:	Choose State
Business Associate Present?:	
Description Search:	
CE / BA Name Search:	

Sample of Breaches > 500 Patients

	Breach Report Results						
	Name of Covered Entity ≎	State *	Covered Entity Type ≎	Individuals Affected ≎	Breach Submission Date >	Type of Breach	Location of Breached Information
>	Grays Harbor Pediatrics, PLLC	WA	Healthcare Provider	12009	01/21/2011	Theft	Other, Other Portable Electronic Device
)	Pediatric Sports and Spine Associates	TX	Healthcare Provider	955	04/09/2010	Theft	Laptop
)	Good Care Pediatric, LLP	NY	Healthcare Provider	2300	11/12/2015	Hacking/IT Incident	Desktop Computer
)	Adult & Pediatric Dermatology, PC	MA	Healthcare Provider	2200	10/07/2011	Theft	Other, Other Portable Electronic Device
)	Pediatric Group LLC	IL	Healthcare Provider	10000	08/21/2015	Hacking/IT Incident	Network Server
)	Barrington Orthopedic Specialists, Ltd	IL	Healthcare Provider	1009	09/24/2015	Theft	Laptop, Other
)	Pediatric and Adult Allergy, PC	IA	Healthcare Provider	19222	09/11/2010	Loss	Other Portable Electronic Device
0	Bulloch Pediatric Group, LLC	GA	Healthcare Provider	10000	09/04/2014	Unauthorized Access/Disclosure	Paper/Films
)	Pediatric Associates	FL	Healthcare Provider	627	03/24/2015	Loss	Paper/Films
)	Pediatric Gastroenterology, Hepatology & Nutrition of Florida, P.A.	FL	Healthcare Provider	13000	08/24/2015	Theft	Paper/Films
)	Pediatric Gastroenterology Consultants	CO	Healthcare Provider	5000	12/19/2014	Theft	Laptop
)	Center for Orthopedic Research and Education, Inc.	AZ	Healthcare Provider	35488	12/21/2012	Theft	Paper/Films
)	Alaska Orthopedic Specialists, Inc.	AK	Healthcare Provider	553	11/19/2015	Theft	Email

			Breach	Report Results			} 4 <u>}</u> <u>•</u> ••••••••••••••••••••••••••••••••
	Name of Covered Entity ≎	State +	Covered Entity Type >	Individuals Affected \$	Breach Submission Date 0	Type of Breach	Location of Breached Information
0	Children's Medical Clinics of East Texas	TX	Healthcare Provider	16000	10/28/2015	Unauthorized Access/Disclosure	Desktop Computer
0	M&C Children's Clinic PA	TX			03/19/2013		
0	Children's Medical Center of Dallas	TX	Healthcare Provider	3800	01/18/2010	Loss	Other, Other Portable Electronic Device
0	Texas Children's Hospital	TX	Healthcare Provider	694	07/30/2010	Theft	Laptop
0	Children's Medical Center of Dallas	TX	Healthcare Provider	2462	07/10/2013	Theft	Laptop
0	St. Jude Children's Research Hospital	TN	Healthcare Provider	1745	06/08/2010	Loss	Laptop
0	The Children's Hospital of Philadelphia	PA	Healthcare Provider	943	11/24/2009	Theft	Laptop
0	The Children's Medical Center of Dayton	OH	Healthcare Provider	1001	06/14/2010	Other	Email
0	Children's Hospital Medical Center of Akron	ОН	Healthcare Provider	7664	08/26/2015	Loss	Other Portable Electronic Device
0	Cincinnati Childrens Hospital Medical Center	ОН	Healthcare Provider	60998	06/01/2010	Theft	Laptop
0	St. Mary's Hospital for Children	NY	Business Associate	550	05/19/2011	Theft	Paper/Films
0	Children's Heart Center	NV	Healthcare Provider	8791	04/03/2015	Unauthorized Access/Disclosure	Electronic Medical Record
0	Children's Mercy Hospital	MO		4067	08/15/2014	Hacking/IT Incident	Network Server
0	Children's Hospital Boston	MA	Healthcare Provider	2159	05/22/2012	Theft	Laptop
0	Florida Department of Health, Children's Medical Services	FL	Healthcare Provider	500	10/23/2015	Unauthorized Access/Disclosure	Paper/Films
0	Children's National Medical Center	DC	Healthcare Provider	18000	02/24/2015	Hacking/IT Incident	Email
0	Health Services for Children with Special Needs, Inc.	DC	Health Plan	3800	11/17/2009	Loss	Laptop
0	Lucille Packard Children's Hospital	CA	Healthcare Provider	532	02/21/2010	Other	Desktop Computer
0	Children's Eyewear Sight	CA	Healthcare Provider	1030	01/12/2015	Theft	Desktop Computer
0	Rady Children's Hospital - San Diego	CA	Healthcare Provider	6307	06/25/2014	Unauthorized Access/Disclosure	Email, Other
0	Rady Children's Hospital - San Diego	CA	Healthcare Provider	14121	06/24/2014	Unauthorized Access/Disclosure	Email
0	Lucile Packard Children's Hospital	CA	Healthcare Provider	12900	06/13/2013	Theft	Laptop
0	Children's Hospital & Research Center at Oakland	CA	Healthcare Provider	1000	06/29/2010	Other	Paper/Films
0	StandfordSchoolMedicine& LP Children Hosp, Privacy Manager Breach	CA			01/23/2013		

Notice Requirements

- The HIPAA Breach Notification Rule, 45 CFR §§ 164.400-414, requires HIPAA covered entities and their business associates to provide notification following a breach of unsecured protected health information.
 - Individual Notice
 - Media Notice (>500)
 - Notice to Secretary of HHS



Individual Notice

- 1. Covered entities must notify affected individuals following the discovery of a breach of unsecured protected health information.
- 2. Covered entities must provide this individual notice in written form by **first-class mail**, or alternatively, by e-mail if the affected individual has agreed to receive such notices electronically.
- 3. If the covered entity has insufficient or out-of-date contact information for 10 or more individuals, the covered entity must provide substitute individual notice by either posting the notice on the home page of its web site for at least 90 days or by providing the notice in major print or broadcast media where the affected individuals likely reside.
- 4. The covered entity must include a **toll-free phone number** that remains active for at least 90 days where individuals can learn if their information was involved in the breach.
- 5. If the covered entity has insufficient or out-of-date contact information for fewer than 10 individuals, the covered entity may provide substitute notice by an alternative form of written notice, by telephone, or other means.



Media Notice

- 1. Covered entities that experience a breach affecting more than 500 residents of a State or jurisdiction are, in addition to notifying the affected individuals, required to provide notice to prominent media outlets serving the State or jurisdiction.
- Covered entities will likely provide this notification in the form of a press release to appropriate media outlets serving the affected area.
- 3. Like individual notice, this media notification must be provided without unreasonable delay and in no case later than 60 days following the discovery of a breach and must include the same information required for the individual notice.

California State Law: 5 Days to Report instead of Federally mandated 60



Notice to Secretary of HHS

- In addition to notifying affected individuals and the media (where appropriate), covered entities must notify the Secretary of breaches of unsecured protected health information.
- 2. Covered entities will notify the Secretary by visiting the HHS web site and filling out and electronically submitting a breach report form.
- 3. If a breach affects 500 or more individuals, covered entities must notify the Secretary without unreasonable delay and in no case later than 60 days following a breach.
- 4. If, however, a breach affects fewer than 500 individuals, the covered entity may notify the Secretary of such breaches on an annual basis.
- 5. Reports of breaches affecting **fewer than 500 individuals** are due to the Secretary no later than **60 days after the end of the calendar year** in which the breaches are discovered.

Pediatric Management

Penalty / Fine Levels

- **Unknowing.** The covered entity or business associate did not know, and reasonably should not have known, of the violation.
- Reasonable cause. The covered entity or business associate knew, or by exercising reasonable diligence would have known, that the act or omission was a violation—but the covered entity or business associate didn't act with willful neglect.
- Willful neglect, corrected. The violation was the result of conscious, intentional failure or reckless indifference to fulfill the obligation to comply with HIPAA. However, the covered entity or business associate corrected the violation within 30 days of discovery.
- Willful neglect, uncorrected. The violation was the result of conscious, intentional failure or reckless indifference to fulfill the obligation to comply with HIPAA, and the covered entity or business associate did not correct the violation within 30 days of discovery.

Source: Moss Adams CPS- http://www.mossadams.com/articles/2014/october/new-hipaa-compliance-requirements#stach Xrg plants dought

Penalty Guidelines

Violation	Amount per violation	Violations of an identical provision in a calendar year
Did Not Know	\$100 - \$50,000	\$1,500,000
Reasonable Cause	\$1,000 - \$50,000	\$1,500,000
Willful Neglect — Corrected	\$10,000 - \$50,000	\$1,500,000
Willful Neglect — Not Corrected	\$50,000	\$1,500,000

Source: Federal Register

https://www.federalregister.gov/articles/2013/01/25/2013-01073/modifications-to-the-hipaa-privacy-security-enforcement-and-breach-notification-rules-under-the#h-95

Pediatric Management



	Carrot	Stick
Privacy	Right thing to do	Fines & Penalties
Security	Adopt best practices	Fines & Penalties
Risk Mitigation	Keep your data secure	Fines & Penalties
Data Breach Management	Maintain the trust of patients	Fines, Penalties & Notifications

Only you can weigh your appetite for risk with the potential consequences

PediatricSupport.com

Helping Pediatricians Succeed

What to Do to Ensure HIPAA Compliance?





Bare Minimum Compliance

- Risk Assessment Report
 - Self-Answered Questions
 - Interviews
 - Observations
 - Policy & Procedures Manual
 - Employee Meeting



Minimum Compliance is Not Enough



According to a 2013 report by the OCR, two-thirds of the entities audited...lacked complete and accurate risk assessments

http://www.modernhealthcare.com/article/20160321/NEWS/160329977/new-hipaa-audits-will-target-healthcare-industrys-business-partners



Elements of Appropriate Compliance

- Evidence of HIPAA Compliance
- HIPAA Management Plan
- HIPAA Policies & Procedures
- HIPAA Risk Analysis
- Computer System Inventory
 - Computer Type & OS
 - Drive Encryption Status
 - Login History
- User Identification Worksheet

- Internal Network Scan
- External Network Scan
- Security Breach Tracking Process
- Forms
 - Privacy Notices
 - Release Authorizations
 - Complaint Form
 - Communication Consent
 - PHI restriction / disclosure
 - Breach Response Plan



What to Expect With HIPAA Compliance Process

- 169 Questions Minimum
 - Privacy
 - Security
 - Breaches
- Employee training (staff meeting or online training)
- Spend 2 -3 hours on initial assessment
- Each month spend an hour reviewing management plan
- Each subsequent year redo network scans
- Using third party will save as many as 15 hours of time

Components of HIPAA Regulations

- Made up of 2 Sets of Regulations
 - Portability & Accountability Act (August 21, 1996)
 - HITECH Act (February 17, 2009)
- HIPAA Trilogy/Trinity
 - Privacy Rule (October 16, 2003)
 - Security Rule (April 20, 2005)
 - Omnibus Final Rule (January 25, 2013)
- Regulations apply to all medical entities and companies who work with them.
 - Anyone who MAY come in contact with patient healthcare information

HIPAA Protects...

- Protected Health Information (PHI)
 - Identifiers
 - Treatment
 - Diagnoses
 - Payment Information
- Electronic Protected Health Information
 - Written Documents
 - Images
 - Audio files



Security Rule Requirements

- Guidelines designed to prevent data breaches
 - Very little guidance
 - A lot of ambiguity
 - Reliance on practices implementing "Best Practices" or "Industry Standards"
- Risk Assessment
 - Inventory location(s) of all ePHI
 - Tracking movement of ePHI within the organization
 - Identify possible lapse(s) in IT security
 - Weigh likelihood of an adverse event occurring with the impact of such event.

Security Rule Requirements

- Risk Management
 - Eliminate the Risk
 - Avoid the Risk
 - Minimize the effect of the Risk
- File-sharing Programs on Computers- Eliminate the Risk
- Thumb Drives- Avoid the risk
- Email Systems- Minimize the effect



Security Rule Safeguards

- Technical
 - Access Control
 - Audit Controls
 - Integrity
 - Authentication
 - Transmission Security
- Physical
 - Facility Access Controls
 - Workstation Use
 - Workstation Security
 - Device & Media Controls
- Administrative
 - Security Management Process
 - Assigned Security Responsibility
 - Workforce Security
 - Information Access Management
 - Security Awareness & Training
 - Contingency Plan
 - Evaluation
 - Business Associate Contracts
 PediatricSupport.com



Addressable vs. Required (Actual Text)







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Addressable vs. Required (Breakdown)

- If an implementation specification is described as "required," the specification must be implemented.
- The concept of "addressable implementation specifications" was developed to provide covered entities additional flexibility with respect to compliance with the security standards.
- In meeting standards that contain addressable implementation specifications, a covered entity will do one of the following for each addressable specification:
 - (a) implement the addressable implementation specifications;
 - (b) implement one or more alternative security measures to accomplish the same purpose;
 - (c) not implement either an addressable implementation specification or an alternative.
- The covered entity's choice must be documented. The covered entity must decide whether a given addressable implementation specification is a reasonable and appropriate security measure to apply within its particular security framework.

Source: http://www.hhs.gov/hipaa/for-professionals/faq/2020/what-is-the-difference-between-addressable-and-required-implementation-specifications/index.html

PediatricSupport.com

Pediatric Management

Technical Safeguards Implementation

Standard	Action Item	Status	Implementation
Access Control	Unique User Identification	Required	Assign a unique name and/or number for identifying and tracking user identity.
Access Control	Emergency Access Procedure	Required	Establish and implement as needed) procedures for obtaining necessary ePHI during an emergency.
Access Control	Automatic Logoff	Addressable	Implement electronic procedures that terminate an electronic session after a predetermined time of inactivity.
Access Control Encryption and Decryption Addres		Addressable	Implement a mechanism to encrypt and decrypt ePHI.
Audit Control		Required	Implement hardware, software, and/or procedural mechanisms that record and examine activity in information systems that contain or use ePHI.
Integrity Mechanism to A Authenticate ePHI		Addressable	Implement electronic mechanisms to corroborate that ePHI has not been altered or destroyed in an unauthorized manner.
Authentication		Required	Implement procedures to verify that a person or entity seeking access to ePHI is the one claimed.
Transmission Security	Integrity Controls	Addressable	Implement security measures to ensure that electronically transmitted ePHI is not improperly modified without detection until disposed of.
Transmission Security	Encryption	Addressable	Implement a mechanism to encrypt ePHI whenever deemed appropriate.

Source: https://www.truevault.com/blog/how-do-i-become-hipaa-compliant.html



Physical Safeguards Implementation Part 1 of 2

Standard	Action Item	Status	Implementation
Facility Access Controls	Contingency Operations		Establish and implement as needed) procedures that allow facility access in support of restoration of lost data under the disaster recovery plan and emergency mode operations plan in the event of an emergency.
Facility Access Controls	Facility Security Plan	Danareccanie	Implement policies and procedures to safeguard the facility and the equipment therein from unauthorized physical access, tampering, and theft.
Facility Access Controls	Access Control and Validation Procedures	Addressable	Implement procedures to control and validate a person's access to facilities based on their role or function, including visitor control, and control of access to software programs for testing and revision.
Facility Access Controls	Maintenance Records	Addressable	Implement policies and procedures to document repairs and modifications to the physical components of a facility which are related to security e.g. hardware, walls, doors, and locks).
Workstation Use Re		•	Implement policies and procedures that specify the proper functions to be performed, the manner in which those functions are to be performed, and the physical attributes of the surroundings of a specific workstation or class of workstation that can access ePHI.



Physical Safeguards Implementation Part 2 of 2

Standard	Action Item	Status	Implementation
Workstation	security	Required	Implement physical safeguards for all workstations that access ePHI, to restrict access to authorized users.
Device and Media Controls	Disposal	Required	Implement policies and procedures to address the final disposition of ePHI, and/or the hardware or electronic media on which it is stored.
Device and Media Controls	Media Re-Use	Required	Implement procedures for removal of ePHI from electronic media before the media are made available for re-use
Device and Media Controls	Accountability	Addressable	Maintain a record of the movements of hardware and electronic media and any person responsible therefore.
Device and Media Controls	Data Backup and Storage	Addressable	Create a retrievable, exact copy of ePHI, when needed, before movement of equipment.



Administrative Safeguards Implementation Part 1 of 3

Standard	Action Item	Status	Implementation
Security Management Process	Risk Analysis	Required	Perform and document a risk analysis to see where PHI is being used and stored in order to determine all the ways that HIPAA could be violated.
Security Management Process	Risk Management	Required	Implement sufficient measures to reduce these risks to an appropriate level.
Security Management Process	Sanction Policy	Required	Implement sanction policies for employees who fail to comply.
Security Management Process	Information Systems Activity Reviews	Required	Regularly review system activity, logs, audit trails, etc.
Assigned Security Responsibility	Officers	Required	Designate HIPAA Security and Privacy Officers.



Administrative Safeguards Implementation Part 2 of 3

Standard	Action Item	Status	Implementation
Workforce Security	Employee Oversight		Implement procedures to authorize and supervise employees who work with PHI, and for granting and removing PHI access to employees. Ensure that an employee's access to PHI ends with termination of employment.
Information Access Management	Multiple Organizations	Required	Ensure that PHI is not accessed by parent or partner organizations or subcontractors that are not authorized for access.
Information Access Management	ePHI Access	Addressable	Implement procedures for granting access to ePHI that document access to ePHI or to services and systems that grant access to ePHI.
Security Awareness and Training	Security Reminders	Addressable	Periodically send updates and reminders about security and privacy policies to employees.
Security Awareness and Training	Protection Against Malware	Addressable	Have procedures for guarding against, detecting, and reporting malicious software.
Security Awareness and Training	Login Monitoring	Addressable	Institute monitoring of logins to systems and reporting of discrepancies.



Administrative Safeguards Implementation Part 3 of 3

Standard	Action Item	Status	Implementation	
Security Awareness and Training	Password Management	Addressable	Ensure that there are procedures for creating, changing, and protecting passwords.	
Security Incident Procedures	Response and Reporting	Required	Identify, document, and respond to security incidents.	
Contingency Plan	Contingency Plans	Required	Ensure that there are accessible backups of ePHI and that there are procedures for restore any lost data.	
Contingency Plan	Contingency Plans Updates and Analysis	Addressable	Have procedures for periodic testing and revision of contingency plans. Assess the relative criticality of specific applications and data in support of other contingency plan components.	
Contingency Plan	Emergency Mode	Required	Establish (and implement as needed) procedures to enable continuation of critical business processes for protection of the security of ePHI while operating in emergency mode.	
Evaluations		Required	Perform periodic evaluations to see if any changes in your business or the law require changes your HIPAA compliance procedures.	
Business Associate Agreements		Required	Have special contracts with business partners who will have access to your PHI in order to ensure that they will be compliant. Choose partners that have similar agreements with any of their partners to which they are also extending access.	



Business Associates Under Scrutiny



- Of the 1,472 major
 healthcare data
 breaches on the OCR's
 "wall of shame" website,
 309 (21%) involved a
 business associate.
- Those breaches exposed 32.8 million individuals' records.

http://www.modernhealthcare.com/article/20160323/NEWS/160329942/wider-hipaa-audits-may-drive-stronger-vendor-contracts



OCR to Step up BA Audits

- HHS' Office for Civil Rights has started sending out e-mails to obtain and verify contact information for covered entities and business associates of various types for possible inclusion in the pool of potential audit subjects.
- ...the 2009 stimulus law placed the businesses that do data handling, processing and analysis in healthcare on the same legal footing as the hospitals, physicians, insurance companies and claims clearinghouses they work for.









Choose your Business Associates Wisely

HIPAA-Compliant

- Must comply with the Security Rule with regard to electronic PHI
- Must report breaches of unsecured PHI to covered entities
- Must require that any subcontractors agree to the same restrictions and conditions that apply to the business associate
- Must comply with the same requirements of the Privacy Rule that apply to the covered entity

HIPAA-Certified

 OCR & HHS does NOT certify any product, person or company as "HIPAA-Certified"

Source: Moss Adams CPS- http://www.mossadams.com/articles/2014/october/new-hipaa-compliance-requirements#sthash.XnTUHEtb.dpuf

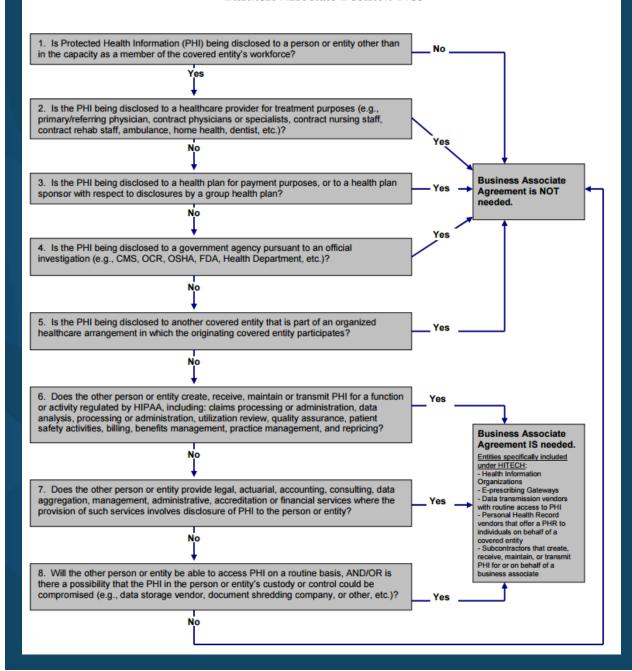


Who has to comply with HIPAA?

- Covered Entities
 - Medical Practices
 - Hospitals
 - Clearinghouses
- Business Associates & Subcontractors
 - IT Service Providers
 - Shredding Companies
 - Document storage companies
 - Attorneys
 - Accountants
 - Collection Agencies
 - Consultants
 - Data Centers / Cloud Storage Companies
 - The guy who cleans your fish tank...



HIPAA/HITECH Business Associate Decision Tree



Source:

http://www.wedi.org/forms/upload Files/35FE7000000DC.filename.7.2 6_BA-Decision-Tree_V2.pdf



Helping Pediatricians Succeed

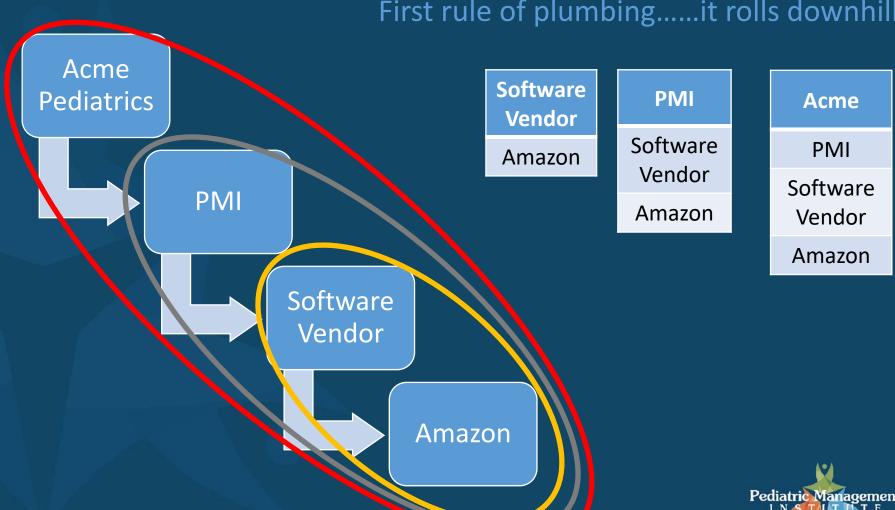
Business Associate Agreements

- Between Covered Entities & Business Associates
- Between Business Associates & Subcontractors
- HIPAA Specific Contract
- Limits Use of Protected Data
- Protects Confidentiality



Responsibility Hierarchy

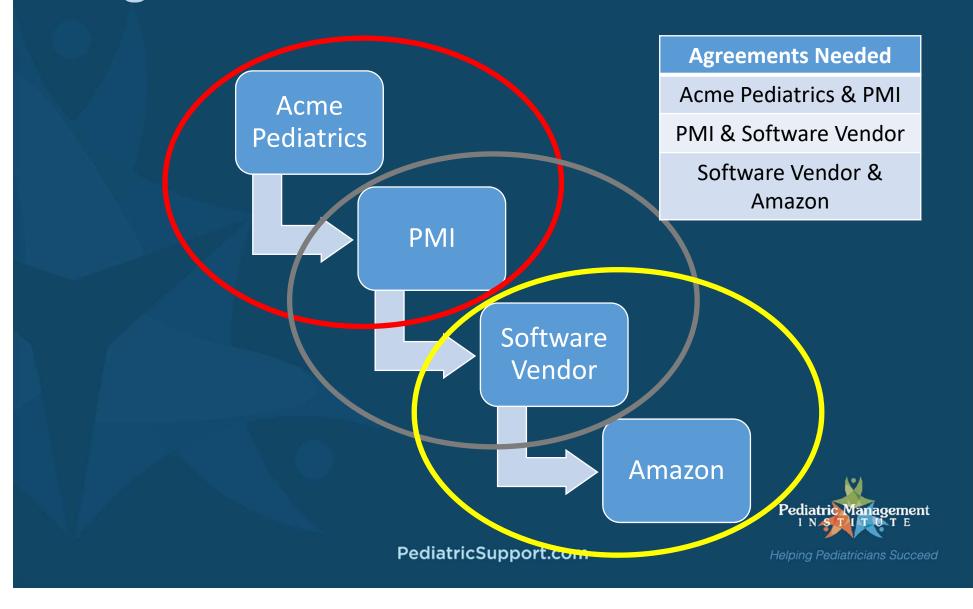
First rule of plumbing.....it rolls downhill



PediatricSupport cor



Agreements Needed



HIPAA Compliance Options

- Do it Yourself
 - Google
 - Office for Civil Rights website
 - State Medical Society
 - Specialty Societies
- Hybrid
 - Pediatric Management Institute
 - Layer Compliance
 - HIPAAOne.com
 - Malpractice Carriers
 - Hospitals
 - Clearwater Compliance
- Farm it Out
 - OCITSolutions.com
 - MedSafe.com



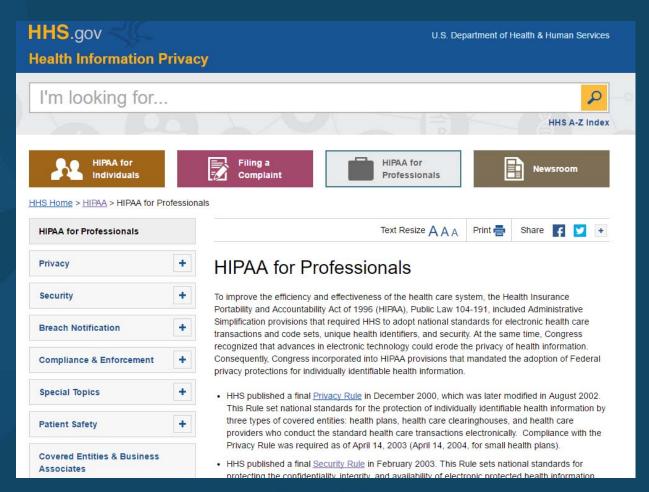
HIPAA Compliance Options

	Do It Yourself	Hybrid	Farm It Out
Cost	\$100 - 500	\$1,000 - 3,000	\$5,000+
Time to Complete	1 – 2 Months	2 Weeks	2 Weeks
Learn Regulations	??	Readily Available	Readily Available
Resources to Help	Various	Library	Library

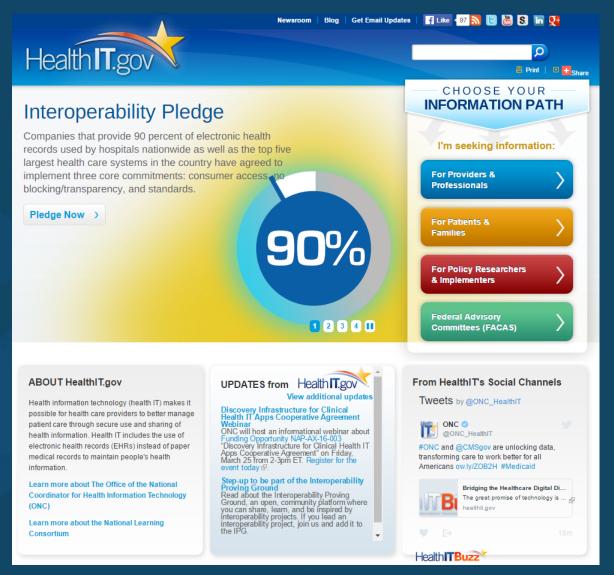
[&]quot;A qualified professional's expertise and focused attention will yield quicker and more reliable results than if your staff does it piecemeal over several months. The professional will suggest cost-effective ways to mitigate risks so you do not have to do the research yourself and evaluate options"- ONC guide on HIPAA Security

Online Resources for HIPAA

Office for Civil Rights

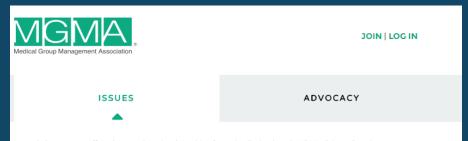


Online Resources for HIPAA





Online Resources for HIPAA



Home ➤ Government Affairs ➤ Issues Overview ➤ Health Information Technology ➤ HIPAA - Privacy Security

HIPAA Privacy and Security Resource Center

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) is a wideranging effort to simplify the administrative burden faced by the health care industry. One provision of this law, administrative simplification, will standardize the electronic transmission of health data and facilitate the transition from paper to electronic claims. The law requires the Secretary of Health and Human Services (HHS) to adopt national standards for identifiers, transactions, claims attachments, health data privacy and security and medical records.

Latest News:

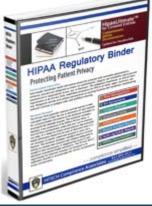
- OCR begins Phase 2 HIPAA Audit Program
- ONC releases new HIPAA privacy and security compliance guide
- ONC develops new Security Risk Assessment Toolkit
- New OCR report reveals 710 major HIPAA security breaches over three-year period

For more news, visit MGMA's Washington Connection Archive.



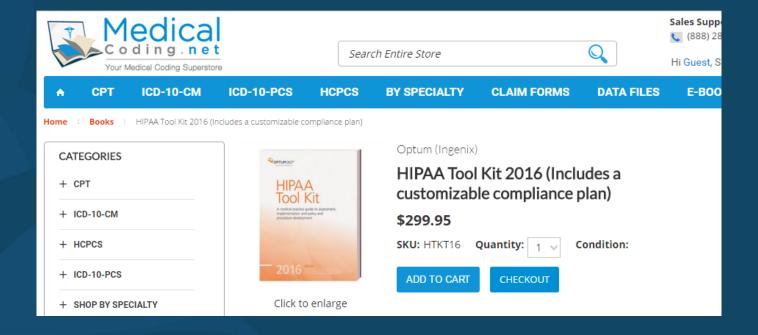
HIPAA DIY- Online Purchase







HIPAA DIY- Books



HIPAA DIY- Monthly Subscription



HIPAA Hybrid Solution- Monthly Subscription



With <u>LayerCompliance™</u> (formerly the Online HIPAA Security Manager), organizations can get the expert help and tools they need to achieve and maintain compliance.

RISK ANALYSIS - A full risk analysis that assess systems and provides both HIPAA Security compliance and threat analysis. IMPLEMENTATION - You can document HIPAA Security compliance activities including the implementation of policies and security measures.

RISK MANAGEMENT - A once a year audit or assessment isn't enough. Breaches happen every day and you are required to stay in compliance all year round.

LIVE CLIENT SUPPORT - Our LayerCompliance team is ready to assist with HIPAA Security questions, incidents and potential breaches.



HIPAA Hybrid Solution-Monthly /Annual Pay

GUIDED HIPAA COMPLIANCE PACKAGES

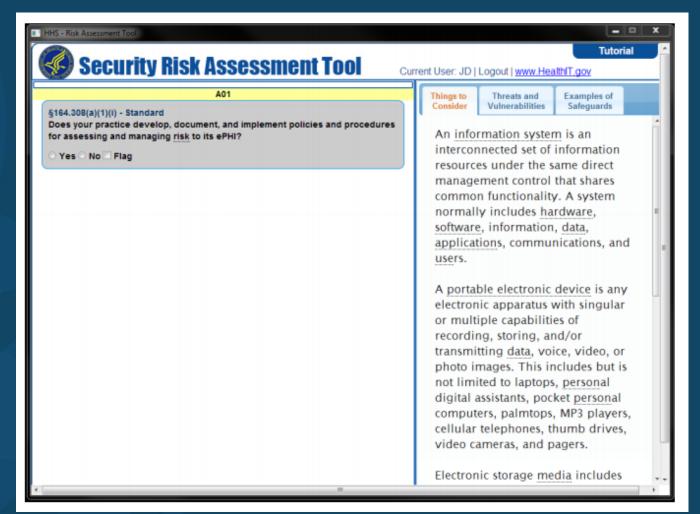
	HIPAA PLUS	HIPAA BASIC
Annual: \$2,399 Monthly: \$209	Annual: \$1,899 Monthly: \$169	Annual: \$1,099 Monthly: \$99
Breach Protection Checklist \$100,000 HIPAA Breach Protection (after attesting to Breach Protection Checklist) Online Portal Access (for real-time HIPAA guidance, logging, storage, documentation, and training) PHI Map and Vulnerability Identification Risk Analysis (RA) Prioritized Risk Management Plan (RMP) Guided Implementation of Risk Management Plan Unlimited External Vulnerability Scans (3 IP addresses) Monthly Publication Certificates of HIPAA Completion (RA and RMP) Certificate of HIPAA Compliance (upon full implementation of RMP) Assigned a Dedicated HIPAA Support Advisor Unlimited Live Technical Support Available 24x7 Customizable HIPAA Policy Templates (including a Breach Notification Policy) Business Associate Agreement Template	Breach Protection Checklist \$100,000 HIPAA Breach Protection (after attesting to Breach Protection Checklist) Online Portal Access (for real-time HIPAA guidance, logging, storage, documentation, and training) PHI Map and Vulnerability Identification Risk Analysis (RA) Prioritized Risk Management Plan (RMP) Guided Implementation of Risk Management Plan Unlimited External Vulnerability Scans (2 IP addresses) Monthly Publication Certificates of HIPAA Completion (RA and RMP) Certificate of HIPAA Compliance (upon full implementation of RMP) Assigned a Dedicated HIPAA Support Advisor Mobile Device Scanning Unlimited Live Technical Support Available 24x7 Customizable HIPAA Policy Templates (including a Breach Notification Policy)	Breach Protection Checklist \$100,000 HIPAA Breach Protection (after attesting to Breach Protection Checklist) Online Portal Access (for real-time HIPAA guidance, togging, storage, documentatior and training) PHI Map and Vulnerability Identification Risk Analysis (RA) Prioritized Risk Management Plan (RMP) Guided Implementation of Risk Management Plan Unlimited External Vulnerability Scans (1 IP address) Monthly Publication Certificates of HIPAA Completion (RA and RMP) Certificate of HIPAA Compliance (upon full implementation of RMP) Assigned a Dedicated HIPAA Support Advisor One Hour/Month Live Technical Support
Mobile Device Scanning HIPAA Training (3 seats for Security Awareness, Privacy and Security, and	Business Associate Agreement Template	



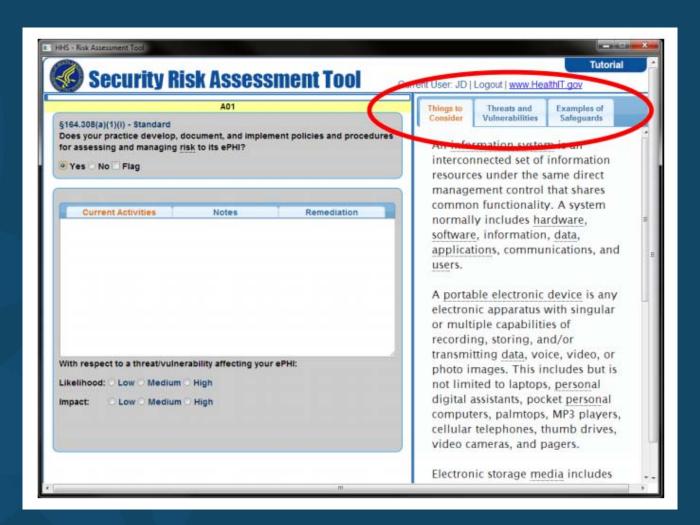
Free HIPAA Assessment Tool- Desktop & iPad Apps











Security Risk Assessments

Presented by: Paul D. Vanchiere, MBA



H PAA by the



Security First, then Compliance

Data breaches hurt patients, medical practices and businesses. Breach investigations are much more likely to occur than HIPAA audits. Data breaches can turn into expensive lawsuits. Only one federal agency conducts HIPAA audits, while many federal and state agencies enforce data breach penalties. We are focused first on protecting you against data breaches, then on compliance. Contact us for more information.

Black-market Value

\$ 50 per medical record \$ 1 per credit card number

17,000 patient records

breached per day, on average September 2009 to present, HHS.gov

Compliance does not equal security.

Organizations may think they're compliant, but data shows that they are not secure.

2014 SANS Health Care Cyberthreat Report

Healthcare organizations 81% permit BYOD

personally-owned devices connecting to their networks

but only 21% scan **BYOD devices**

prior to connection to network nemon survey of healthcare organizations

HIPAA Penalties

\$ 1.5 million

for a lost unencrypted laptop

\$ 1.7 million

for a lost unencrypted laptop

\$ 1.7 million

data breach

for a lost unencrypted hard drive

63% of healthcare institutions experienced a reportable

Ponemon 2013 Economic & Productivity Impact of IT Security on Healthcare

\$ 188 average cost per breached record

Ponemon 2014 Cost of a Data Breach survey

56% of patients whose data was breached lost trust and confidence in their healthcare provider

700,000

HIPAA Covered Entities

(providers & payers)

2,000,000 - 3,000,000 **HIPAA Business Associates**

Only 115 HIPAA Audits

2009 - 2013 (out of 700,000 Covered

Only 100 per month starting in 2014 (of 3.7 million organizations required to comply with HIPAA)

But...13,000 Data Breach Investigations HHS Officefor Civil

Health Care 31% of all reported data breaches

EMC/RSA White Paper, 2013

74% are not encrypting

data on mobile medical devices HIMSS Security Survey, sponsored by Experian

Only 43% of healthcare providers have an accurate inventory of employees' and customers' personal data

Worldwidestudy by PwC, CIO Magazine & CSO Magazine

91% of healthcare organizations are using cloud-based services

47% are not confident in the ability to keep data secure in the cloud

Ponemon survey of 80 healthcare organizations, December 2012