Protocol Work Session

2017 PCC User’s Conference - Burlington, VT
Sarah Bunning
Goals of this Course

· To collaborate with others and learn tips, tricks and unique configurations that other practices have applied to their protocols in PCC EHR

· To review the functionality of protocol and component configuration, and weigh the benefits of various component types

· To leave with a new/revised protocol on your system, and/or solid ideas and examples to bring back to your practice for discussion
Activity 1
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- Which protocols would you like to modify on your system? What features of those protocols would you like to see changed?
- Are there any visit protocols you would like to create on your system? If so, which ones?
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• Are there specific aspects of protocol configuration that you have questions about?
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• Which protocols would you like to modify on your system? What features of those protocols would you like to see changed?
• Are there any visit protocols you would like to create on your system? If so, which ones?
• Are there specific aspects of protocol configuration that you have questions about?
• Are there things you wish you could do in your protocols that you cannot currently do?
Activity 2
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- In your table groups, you will create a new protocol or modify an existing protocol. Once finished, you'll share the changes with the group.
Wrap-Up and Closing

- Consider your next steps, including:
  - Who at your practice is responsible for updating your protocols as new features are introduced in PCC EHR?
  - Is there a committee who reviews protocol changes, and do your providers test out protocols in a training environment?
  - Are there protocol examples you’ve heard of today that you would like to see?
  - Are you willing to share some of your more successful templates with the group? (Your Client Advocate can help facilitate protocol sharing.)
Resources

http://protocols.pcc.com

http://learn.pcc.com

http://talk.pcc.com/
Questions?