Optimizing PCC EHR

Lauren Gluck
Physician’s Computer Company
User’s Conference 2017
Goal of this Course

- PCC EHR changes constantly and we are always adding new and exciting features that can help optimize your use of PCC EHR.
- This course will focus on some of the new PCC EHR functionality.
Add Patients/Accounts in PCC EHR

- It is now possible to add patients, add accounts and reassign accounts in PCC EHR!
- The Assign Account option is available in the patient demographic section
- The Add Patient or Add Account option is only visible after you have performed a search for a patient or account
Add Patient
Add Patient

## Demographics

<table>
<thead>
<tr>
<th>Patient Demographics</th>
<th>Han Solo Jr 28 years</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Date of Birth:</strong></td>
<td>05/16/89</td>
</tr>
<tr>
<td><strong>Sex:</strong></td>
<td>Male</td>
</tr>
<tr>
<td><strong>Birth History</strong></td>
<td></td>
</tr>
<tr>
<td>GA at Birth:</td>
<td>Undetermined</td>
</tr>
<tr>
<td>Multiple Birth:</td>
<td>Undetermined</td>
</tr>
<tr>
<td><strong>Race, Ethnicity, and Preferred Language</strong></td>
<td></td>
</tr>
<tr>
<td>Race:</td>
<td></td>
</tr>
<tr>
<td>Ethnicity:</td>
<td></td>
</tr>
<tr>
<td>Pref. Language:</td>
<td></td>
</tr>
</tbody>
</table>

## Communication Preferences

**Patient's Confidential Communication Preference**
No Preference

## Account Demographics

### Home and Billing Account
Fred Flintstone (Account #: 1980)

**Address**
1400 Rock Road
Winookski, VT 05404

**Phone**
- Primary: 802-555-0105
- Secondary: 802-555-0146
- Text Phone: 802-555-0112
- Emg Phone: |

### Account Information
- **Account Flags:** Billing Problem
- **EMG Contact:** Wilma
- **EMG Phone #:** 802-991-9911
- **Alt Last Name:** |
- **Mother SSN:** 134-334-8932
- **Father SSN:** 567-127-4815
- **Pharmacy #:** |

### Recent Financial History
- **Last Service:** 12/22/16
- **Last Bill Sent:** 04/23/17
### Reassign Patient Account(s)

#### Demographics

- **Home and Billing Account**
  - **Elaine B. Hamann (Account # 1612)**
  - **First Name:** Elaine
  - **Last Name:** Hamann

- **Address**
  - 153 East Cherry Street
  - **Readsboro:** VT 05350

- **Phone**
  - **Primary:** 802-555-0108
  - **Secondary:** 802-555-0190
  - **Text Phone:** 802-555-0174
  - **Emg Phone:** 802-555-0163

- **Email:**

#### Account Information

- **Account Flags:**
- **EMG Contact:**
- **EMG Phone #:**
- **Alt Last Name:**
- **Mother SSN:**
- **Father SSN:**
- **Pharmacy #:**

#### Recent Financial History

- **Last Service:** 04/14/17
- **Last Bill Sent:**
- **Last Pers. Pmt:** 04/14/17
- **Last Ins. Pmt:** 05/02/17
- **Hold Bill Until:**
- **Budget Amt:** $
Add New Account

**Reassign Account**

**Account Finder**

Select an account to be assigned to the patient.

Search Results for Name: ham

<table>
<thead>
<tr>
<th>Last</th>
<th>First</th>
<th>Last Service</th>
<th>Address</th>
<th>Account #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hamann</td>
<td>Elaine B.</td>
<td>04/14/17</td>
<td>153 East Cherry Street, Readsboro, VT</td>
<td>1612</td>
</tr>
<tr>
<td>Hamann</td>
<td>Timothy</td>
<td>04/26/17</td>
<td>35 Prospect Street, Putney, VT</td>
<td>1301</td>
</tr>
<tr>
<td>Hamilla</td>
<td>Randy</td>
<td>04/26/17</td>
<td>578 Springbrook Drive, Orleans, VT</td>
<td>787</td>
</tr>
<tr>
<td>Hamilton</td>
<td>Steven</td>
<td>03/01/17</td>
<td>334 W Granada Ave, Richford, VT</td>
<td>389</td>
</tr>
<tr>
<td>Hammond</td>
<td>Michael</td>
<td></td>
<td>92 University Manor East, Coventry, VT</td>
<td>459</td>
</tr>
</tbody>
</table>
Add New Account
Reassign Account Options

Selected account:
Denise Hamann (Account # 4014)

Assign as:
- Home Account
- Billing Account
- Home and Billing (Current Account: Elaine B. Hamann (Account # 1612))
Auto-calculated Well Codes for Billing

- The additional procedure section of the Electronic Encounter Form can utilize auto-calculated well codes
- Auto-calculated codes are available for modified codes and non-modified codes
- Lists correct code based on the age of the patient
Auto-calculated Well Codes for Billing

<table>
<thead>
<tr>
<th>Est Pt Well w/o Imms</th>
<th>New Pt Well w/o Imms</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ 99393 Well Child 5-11 yrs</td>
<td>□ 99383 New Pt Well Child 5-11 yrs</td>
</tr>
<tr>
<td><strong>Est Pt Well</strong></td>
<td><strong>New Pt Well</strong></td>
</tr>
<tr>
<td>□ 99391 Well Child Under 1 yr</td>
<td>□ 99381 New Pt Well Child Under 1 yr</td>
</tr>
<tr>
<td>□ 99392 Well Child 1-4 yrs</td>
<td>□ 99382 New Pt Well Child 1-4 yrs</td>
</tr>
<tr>
<td>□ 99393 Well Child 5-11 yrs</td>
<td>□ 99383 New Pt Well Child 5-11 yrs</td>
</tr>
<tr>
<td>□ 99394 Well Child 12-17 yrs</td>
<td>□ 99384 New Pt Well Child 12-17 yrs</td>
</tr>
<tr>
<td>□ 99395 Well Child 18-39 yrs</td>
<td>□ 99385 New Pt Well Child 18-39 yrs</td>
</tr>
</tbody>
</table>
Hiding Orders from Patient Reports

- When configuring orders in the EHR it is possible to hide particular items from patient reports (patient visit summary, visit history and patient portal).
  - Example: sensitive labs
- When the order is placed in the visit, there is also the option to hide for that patient specifically
- Changing the default under the configuration automatically hides that order for every patient
Hiding Orders from Patient Reports

Screening Orders - Add Order

Order Name: Depression Screen

- [x] "Include on Patient Reports" will be selected when this order is issued
- [x] Allow this order to be Refused
- [x] Allow this order to be Contraindicated

Lab Configuration

Lab Order Name: GC/Namydia

- [x] Enable recording of Specimen Collection user, date and time
- [ ] "Include on Patient Reports" will be selected when this order is issued
- [x] Allow this order to be Refused
- [x] Allow this order to be Contraindicated

Uncheck this box
Hiding Diagnoses and Family Medical History from Patient Reports

- Diagnoses (both from the problem list and visit note) can be hidden from patient reports
- Diagnoses and family medical history SNOMED codes can be hidden from patient reports by default in Diagnosis Configuration
# Hide Problem List Diagnoses

<table>
<thead>
<tr>
<th>Status</th>
<th>Problem</th>
<th>Problem Note</th>
<th>Onset</th>
<th>Resolved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active</td>
<td>Asthma</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Active</td>
<td>Eczema</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Active</td>
<td>Pregnancy test positive</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Active</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Hide Family Medical History
Diagnoses

Acute type B viral hepatitis
### Disorder of respiratory system
- **ICD-10:** J98.9 Respiratory disorder, unspecified
- **Include on Patient Reports**
- **Add to Problem List**
- **Onset:** mm/dd/yy
- **Problem Note:** problem note
- **Notes:**

### Pregnancy test positive
- **ICD-10:** Z32.01 Encounter for pregnancy test, result positive
- **Include on Patient Reports**
- **Notes:**

**ACTIVE ON PROBLEM LIST:** Pregnancy test positive
Hide Diagnoses in Diagnosis Configuration

Edit Diagnosis

Description: ✅ Pregnancy test positive

Include on Patient Reports

Apply historically throughout all patient charts

Favorite - available for selection in the Diagnoses and Problem List components

Allergy - available for selection in the Allergies component

Family Hx - available for selection in the Family Medical History component

Cancel    Save
Confidential Notes

- Notes typed into confidential notes chart-wide component do not print anywhere in the chart or on patient-facing reports
- Use in adolescent protocols for more sensitive notes
Confidential Notes

- History of recurrent joint pain or fractures
  Notes

- History of palpitations, chest pain, faintness, passing out
  Notes

- add item
  Notes

▼ Confidential Notes (Chart-wide) *Unsaved Changes

Any notes typed in this box will not print on any reports or with the visit history

PCC Pediatric EHR Solutions
Changes to Documents in PCC EHR

- When attaching a document to a patient’s chart it is now possible to create a task from the Import Documents screen.
- Tasks will be visible on the Messaging queue and in the patient’s chart when viewing the document:
  - If you look at the document in the Documents screen, the tasks will be visible.
  - If a document is set to show in the Visit History Index, it will show that tasks are associated with the document.
  - If a document is attached a visit, the document view in the visit will show that tasks are associated with the document.
- If a document has been set to require a provider’s signature, the document can now be signed from anywhere the document is viewed, not just on the signing list.
Create Task for Document in Import Documents
## Document Task in Messaging Queue

<table>
<thead>
<tr>
<th>Date</th>
<th>Patient</th>
<th>Subject</th>
<th>Task</th>
<th>To</th>
</tr>
</thead>
<tbody>
<tr>
<td>06/09/17 11:51am</td>
<td>Flintstone, Pebbles</td>
<td>Document - Lab result</td>
<td>FYI</td>
<td>Elizabeth Casey, M.D.</td>
</tr>
<tr>
<td>06/07/17 7:53pm</td>
<td>Flintstone, Pebbles</td>
<td>Document - radiology</td>
<td>Call Parent with Result</td>
<td>Joan Abbott, NP</td>
</tr>
</tbody>
</table>
Viewing Document Task

- Task: FYI
  - To: Elizabeth Casey, M.D.
  - Note: Patient should be called with results

- Task: Call Patient with Result
  - To: Alice Normand
  - Note: select a user
  - Task Completed
  - By: Elizabeth Casey, M.D.
  - At: 05/09/17 11:53am

Add Task

PCC Pediatric EHR Solutions
Patient Demographics Included

[Image of a patient management interface]

Tags
- Task: Call Patient with Result
- To: Alice Normand
- Note:
- Task Completed
- By: select a user
- At: mm/dd/yy 12:00am

Communication Preferences

Account Demographics

Home and Billing Account
Wilma & Fred Flintstone-Smith (Account # 1981)
Address
15 Quarry Lane
Colchester, VT 05446
Phone
Primary: 802-655-1234
Secondary: 802-555-0197
Text Phone: 802-555-0161
Emg Phone: 802-555-0168

Pediatric EHR Solutions
Task Visible in Documents Screen

<table>
<thead>
<tr>
<th>Correspondence/Consults (1)</th>
<th>Pebbles Flintstone 11 yrs, 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Demographics (1)</td>
<td></td>
</tr>
<tr>
<td>General (1)</td>
<td></td>
</tr>
<tr>
<td>Hospital (1)</td>
<td></td>
</tr>
<tr>
<td>Insurance/Billing (1)</td>
<td></td>
</tr>
<tr>
<td>Lab (1)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Title: Lab result</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category: Lab</td>
</tr>
<tr>
<td>Attached to: 05/11/17 - Sick - Bright Futures Lab - Influenza A/B</td>
</tr>
<tr>
<td>Tasks: 2 (1 Completed)</td>
</tr>
<tr>
<td>Task: FYI</td>
</tr>
<tr>
<td>To: Elizabeth Casey, M.D.</td>
</tr>
<tr>
<td>Note: Patient should be called with results. [pcc 06/09/17 11:53am] COMPLETED [elizabeth]</td>
</tr>
<tr>
<td>Task: Call Patient with Result</td>
</tr>
<tr>
<td>To: Alice Normand</td>
</tr>
<tr>
<td>Last Modified: pcc 06/09/17 11:54am</td>
</tr>
</tbody>
</table>
Edit/Sign Document

Title: Lab result
Date: 05/11/17
Category: Lab
Pages: 1

Attached to: 05/11/17 - Sick - Bright Futures
Lab - Influenza A/B

Tasks: 2 (1 Completed)

- Task: FYI
  - To: Elizabeth Casey, M.D.
  - Note: Patient should be called with results.
  - Completed [pcc 06/09/17 11:03am]

- Task: Call Patient with Result
  - To: Alice Normand

Communication Preferences
Account Demographics

Last Modified: pcc 06/09/17 11:54am
Show Documents in the Patient Portal

- When importing a document to a patient’s chart you can choose to show the document in the patient portal
- Fill out the Title note box so that the document in the portal will have a label
Documents From Parents/Patients in Patient Portal

- Parents/Patients can now attach PDF or JPG files to patient portal messages
- These documents will appear attached to the portal message in Messaging screen
This message service is intended for non-critical questions only! If you require assistance immediately, please call the office. If you have a medical emergency, call 911.

Patient

Pebbles Flintstone

Subject

Rash

Message

I am attaching a picture of a rash Pebble's has on her arm after playing outside this afternoon. I am wondering if I need to bring her in, or how to treat it.

Attach a Photo or PDF
Document Visible in Messaging Queue

06/13/17 10:56am Flintstone, Pebbles  Portal Message - Rash  Portal Message
Edit Document Attached to Portal Message
Map Multiple ICD 10 Codes to SNOMED Code

- Map multiple, optional ICD 10 codes to a SNOMED code under Billing Configuration
- When selecting the SNOMED diagnosis in the visit, you can choose the ICD 10 code(s) to bill
Map Multiple ICD 10 Codes to SNOMED Code

**Diagnosis Mapping - Edit**

**Diagnosis:** Well child visit

**ICD-9**
- V20.2 Well Infant/Child Care

**ICD-10**
- Assisted mapping (Source: National Library of Medicine)
  - There is no mapping guidance for this diagnosis.
- Manual mapping
  - Z00.121 Encounter for routine child health examination with abnormal findings
  - Z00.129 Encounter for routine child health examination without abnormal findings
  - Z68.51 Body mass index (BMI) pediatric, less than 5th percentile for age
  - Z68.52 Body mass index (BMI) pediatric, 5th percentile to less than 85th percentile for age
  - Z68.53 Body mass index (BMI) pediatric, 85th percentile to less than 95th percentile for age
  - Z68.54 Body mass index (BMI) pediatric, greater than or equal to 95th percentile for age

---

**PCC**
Pediatric EHR Solutions
Map Multiple ICD 10 Codes to SNOMED Code

- ICD-10: Z00.129 Encounter for routine child health examination without abnormal findings
- ICD-10: Z68.52 Body mass index (BMI) pediatric, 5th percentile to less than 85th percentile for age

- ICD-10: Z00.129 Encounter for routine child health examination without abnormal findings
- ICD-10: Z00.121 Encounter for routine child health examination with abnormal findings
- Notes: Z68.51 Body mass index (BMI) pediatric, less than 5th percentile for age
- Notes: Z68.53 Body mass index (BMI) pediatric, 85th percentile to less than 95th percentile for age
- Notes: Z68.54 Body mass index (BMI) pediatric, greater than or equal to 95th percentile for age
Copy Medical Summary Notes to Siblings

- The following components on the medical summary can be copied between siblings:
  - Medical History, Social History, Family Medical History, Reminders
- There are two options to access the option to copy notes:
  - Click Edit>Copy Notes to Siblings
  - Right-click on the component you want to copy
Copy Medical Summary Notes to Siblings
Copy Medical Summary Notes to Siblings

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eczema</td>
<td>Brother</td>
<td></td>
</tr>
<tr>
<td>Anemia</td>
<td>Maternal A</td>
<td>Copy Family Medical History to Siblings</td>
</tr>
<tr>
<td>Epilepsy</td>
<td>Maternal Uncle, Mother</td>
<td></td>
</tr>
</tbody>
</table>
Copy Medical Summary Notes to Siblings

Copy Notes to Siblings

From: Train Pebbles Flintstone 10 yrs, 1 mo 5/15/06 F

Family Medical History

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eczema</td>
<td>Brother</td>
<td></td>
</tr>
<tr>
<td>Anemia</td>
<td>Maternal Aunt, Paternal Grandmother</td>
<td></td>
</tr>
<tr>
<td>Epilepsy</td>
<td>Maternal Uncle, Mother</td>
<td></td>
</tr>
</tbody>
</table>

To: Train Dino Flintstone 4 yrs, 2 mos 3/24/12 M

Family Medical History

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eczema</td>
<td>Brother</td>
<td></td>
</tr>
<tr>
<td>Anemia</td>
<td>Maternal Aunt, Paternal Grandmother</td>
<td></td>
</tr>
<tr>
<td>Epilepsy</td>
<td>Maternal Uncle, Mother</td>
<td></td>
</tr>
</tbody>
</table>
Access Problem List Diagnosis when Charting Visit

- With the diagnosis flowsheet it is important to consistently choose the same version of a diagnosis code.
- The diagnosis component in the visit will access the problems on the problem list for selection when diagnosing the patient in the visit.

![Diagram showing problem list and diagnosis flowsheet]
Fenton Preterm Growth Charts

- PCC EHR now includes the Fenton preterm growth charts
- Enter the gestational age at birth in the patient’s demographics screen
- If the gestational age is less than 37 weeks, the preemie growth charts will automatically appear
- The preterm growth chart will display until the patient is 50 weeks old (starting from their gestational age at birth)
Fenton Preterm Growth Charts
Down Syndrome Growth Chart

- If a diagnosis of Down Syndrome is added to the patient's problem list, the Down Syndrome growth chart will appear automatically.

![Medical Summary](image)
Down Syndrome Growth Chart
Reverting Status to Scheduled from Arrived

- If a patient is checked in by mistake or if the ‘Arrive Patient’ button is clicked in the EHR the patient’s status can be reset to Scheduled
- The Revert to Scheduled option can be found under the Edit menu
- It will change the patient’s EHR status to Scheduled and it will also move them back to the checkin screen in Partner
- If orders have been placed in the EHR, the Revert to Scheduled option will no longer be available
Reverting Status to Scheduled from Arrived
Organize Assigned User Drop Down List

- Under Tools>User Administration there is a User Selection List option
- Using this tool you can organize the Assigned User drop down lists on the visit task and messaging queues
- This organization will not reflect when picking a user inside a visit
Organize Assigned User Drop Down List

User Administration

<table>
<thead>
<tr>
<th>Users</th>
<th>Roles</th>
<th>User Selection List</th>
</tr>
</thead>
</table>

**User Selection List**
Arrange the sequence of users in the user selection list.
- Auto arrange by last name
- Keep disabled users on bottom
- Auto arrange by first name
- Manually arrange

<table>
<thead>
<tr>
<th>Enabled</th>
<th>User Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Abbott, Joan</td>
</tr>
<tr>
<td>✔️</td>
<td>Agent, Computer</td>
</tr>
<tr>
<td>✔️</td>
<td>AgentFive, Test</td>
</tr>
<tr>
<td>✔️</td>
<td>AgentFour, Test</td>
</tr>
<tr>
<td>✔️</td>
<td>AgentOne, Test</td>
</tr>
<tr>
<td>✔️</td>
<td>AgentThree, Test</td>
</tr>
<tr>
<td>✔️</td>
<td>AgentTwo, Test</td>
</tr>
<tr>
<td>✔️</td>
<td>Astle, Tom</td>
</tr>
<tr>
<td>✔️</td>
<td>Ballou, Justin</td>
</tr>
<tr>
<td>✔️</td>
<td>Beagley, Douglas</td>
</tr>
<tr>
<td>✔️</td>
<td>Bergeron, Deb</td>
</tr>
<tr>
<td>✔️</td>
<td>Blanchard, Jan</td>
</tr>
</tbody>
</table>

Choose the format for how user names should be displayed.
User Name Format: Last, First
Send Patient Education Materials to Patient Portal

- When accessing patient education for a patient, click Save As Document to attach the information to the patient’s chart and also send it to the patient portal.
Send Patient Education Materials to Patient Portal
List of 10 Previous Patients

- The drop down arrow to the right of the patient finder box will show the previous 10 patients you worked with.
- The list of patients is user specific.
- Patients are added to that list for a number of reasons:
  - Opened their chart - either from the schedule screen or from patient finder.
  - Opened a messaging or visit task.
  - Signed something for that patient.
  - Attached a document.
  - Attached an eLab.
List of 10 Previous Patients

- Train Julie Gray (18y 7m, F)
- Melissa A. Andrews (3y, F)
- Train Alison A. Sabino (2m 3w, F)
- Train Adam Hamann (5y 2m, M)
- Train Pebbles Flintstone (10y 1m, F)
- Train Carrie Setlock (10y 11m, F)
- Train Brandon Yeingst (6y, M)
- Train Erin Marie Zeller (1y 6m, F)
- Train Eric Gilberto (1y 6m, M)
- Train Hiram A Bach (48y 5m, M)
Additional Patient Information

- The string of patient information in the top right hand corner of the patient’s chart and other screens is now clickable.
- The drop down will show the patient’s most recent weight and their PCP.

![Patient Information](image-url)
Configure Patient Visit Summary

- Tools>Patient Visit Summary Configuration allows your practice to configure the data that shows on the printed visit summary
- It is possible to add note components from the visit, for example plan, so that the notes print on the visit summary
- For those using the patient portal, there is now a Patient Portal Configuration Tool that allows you to show plan notes on the portal
Configure Patient Visit Summary

Configure problem notes
- Display problem notes with problems.

Include checked items on the standard Patient Visit Summary
- Demographics
  - Patient Name, DOB, Sex, and PCC#
  - Patient Race, Ethnicity, and Preferred Language
  - Future Appointments and Date of Last Physical

- Visit Information
  - Allergies
  - Chief Complaint (not configured)
  - Clinical Instructions
    - Select chief complaint component
  - Diagnoses
  - Immunizations
  - Labs
  - Medications
  - Orders
Configure Patient Visit Summary

Visit Summary for 06/17/16

Mark Williams, M.D.
PCC Pediatrics Main Office
Sick - Pirate Peds

Plan
Supportive Care
   Lots of fluids, change toothbrush, Tylenol for pain
PCC EHR Audit Log

- The new PCC EHR Audit Log shows more detail about chart access and modification
- Criteria can be set to look at a particular patient, a particular reporting period, by a particular PCC EHR user and look for a particular event (login, modification, etc)
# PCC EHR Audit Log

## PCC EHR Audit Log - Criteria

### Reporting Period
Date/Time: 06/17/16 12:00am to 06/17/16 11:59pm

### Patients
- All Patients Included

### Users
- All Users Included

### Events
- All Events Included
# PCC EHR Audit Log

<table>
<thead>
<tr>
<th>Session</th>
<th>Date/Time</th>
<th>User</th>
<th>Patient</th>
<th>Event</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>89164</td>
<td>06/17/16 02:10:13pm</td>
<td>PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
<td>- Patient Chart</td>
</tr>
<tr>
<td>89164</td>
<td>06/17/16 02:10:13pm</td>
<td>PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
<td>Demographics/Medical Summary; (Components: Patient...</td>
</tr>
<tr>
<td>89164</td>
<td>06/17/16 02:10:13pm</td>
<td>PCC</td>
<td>Hamann, Train Adam</td>
<td>Delete</td>
<td>Component: Problem List</td>
</tr>
<tr>
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<td>PCC</td>
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<td>Appointment: 06/17/16 (Visit Reason: Syr Well Visit)</td>
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<tr>
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<td>Hamann, Train Adam</td>
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<td>Appointment: 06/17/16 (Visit Reason: Syr Well Visit)</td>
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<tr>
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<td>PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
<td>Patient Visit: 06/17/16</td>
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<tr>
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<td>06/17/16 02:14:13pm</td>
<td>PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
<td>Components: Intake, Informant,Relationship, Vital, Soc...</td>
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<tr>
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<td>Hamann, Train Adam</td>
<td>Modify</td>
<td>Patient Visit: 06/17/16 (Protocol: 5 Yr Well - TLC)</td>
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<tr>
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<td>Hamann, Train Adam</td>
<td>Exit</td>
<td>Patient Visit: 06/17/16 (Protocol: 5 Yr Well - TLC)</td>
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<td>PCC</td>
<td>Hamann, Train Adam</td>
<td>Exit</td>
<td>Patient Chart</td>
</tr>
</tbody>
</table>
Find Other Diagnosis

- The drop down list available in the problem list and the diagnosis component in the visit shows only a favorite list of diagnoses.
- To search the full list: right click on either the problem list of the diagnosis component and select the Find Other Diagnosis option.
- Once the full list has opened you can search based on SNOMED description or based on ICD 10 code or description.
Find Other Diagnosis
Personal Contacts

- Personal Contacts is the only portion of the patient demographics screen that is EHR-only.
- Additional contacts for the patient can be added with contact information and notes.
- Can be used to list the other parent, if only one is listed under the accounts section.

<table>
<thead>
<tr>
<th>Personal Contacts</th>
<th>Personal Contacts have not been entered.</th>
</tr>
</thead>
<tbody>
<tr>
<td>select a personal contact</td>
<td></td>
</tr>
<tr>
<td>Add Patient Contact</td>
<td>Kevin Setlock (Custodian)</td>
</tr>
<tr>
<td>Primary Insurance</td>
<td>Secondary Insurance</td>
</tr>
</tbody>
</table>
Personal Contacts

Karen Setlock (Maternal Grandmother)
Phone: 240-304-3049

Note: Watches Carrie after school. Can bring in for appts and call with questions.
Vaccine-Preventable Diseases

- The Immunization History section of the chart and the immunization order component will list vaccine-preventable diseases
- The disease is added manually to the immunization section if it is diagnosed in a visit or added to the problem list
Vaccine-Preventable Diseases

<table>
<thead>
<tr>
<th>Diseases</th>
<th>Date</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Varicella</td>
<td>03/29/12</td>
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<tr>
<td>DTaP/HIB</td>
<td>06/28/12</td>
<td></td>
</tr>
<tr>
<td>HepB/HIB</td>
<td>05/26/11</td>
<td>10/25/11</td>
</tr>
<tr>
<td>Prevnar 7</td>
<td>06/28/12</td>
<td>09/25/12</td>
</tr>
<tr>
<td>Ordered</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Varicella</td>
<td>06/17/16</td>
<td>date unknown</td>
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</tbody>
</table>
Configure Visit Statuses

- The Visit Status Configuration tool can be used to:
  - Add new visit statuses
  - Change the color of visit statuses
  - Set which statuses are part of the click rotation on the schedule screen
Visit Status Configuration Tool
Add New Visit Status
Visit Status Options on Schedule Screen

<table>
<thead>
<tr>
<th>Visit Status</th>
<th>Room</th>
<th>Tasks</th>
<th>Arrival</th>
<th>Time</th>
<th>Last</th>
<th>First</th>
<th>DOB/Sex</th>
<th>Age</th>
<th>Visit Reason</th>
<th>Provider</th>
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</thead>
<tbody>
<tr>
<td>Ready-Prov</td>
<td>-</td>
<td></td>
<td>11:36am</td>
<td>8:30am</td>
<td>Hamann Train Adam</td>
<td>03/05/12 M</td>
<td>5y 3m</td>
<td>Sick Call</td>
<td>Gomez</td>
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<tr>
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<td></td>
<td>11:36am</td>
<td>10:15am</td>
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<td>03/26/06 F</td>
<td>11y 2m</td>
<td>Sick Call</td>
<td>Casey</td>
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<tr>
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<tr>
<td>Ready-Prov</td>
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<tr>
<td>w/Provider</td>
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<td>Ready-Nurse</td>
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</tr>
</tbody>
</table>
Choose Visit Status Counters in My Account
Visit Status Counters in the EHR
Designate a “Super Trainer”

- PCC EHR is constantly changing as we add new, exciting features. We hold weblabs for the new releases the Wednesday and Thursday before the update to show the new features and answer any questions.
- Designating a person (or a couple of people) who can attend the weblabs for each release and then disseminate that information to the office will help you take advantage of all the new functionality in PCC EHR.
On-Line Documentation

- PCC EHR on-line documentation is available 24/7 at: learn.pcc.com
Questions?