

# Dashboard Exercises

## Tim Proctor

### User's Conference 2017

Here are some of the things you'll do during this practice session:

- Log into the Dashboard
- Identify your top priorities according to your Dashboard scores
- Identify at least one thing you could do to improve your performance in these top priority areas
- Experience some specific areas of the Dashboard we feel are most relevant

*Instructions for newer or prospective PCC clients (online 6 months ago or less): You may not have enough of a data sample to achieve accurate results for some Dashboard measures related to practice revenue and A/R. If you want to see a sample of Dashboard results, please see a PCC staff member for assistance with using a demo login.*

**Exercise 1** - What are the top three priorities identified for your practice according to your pulse scores?

Priority #1: \_\_\_\_\_ Score: \_\_\_\_\_

Priority #2: \_\_\_\_\_ Score: \_\_\_\_\_

Priority #3: \_\_\_\_\_ Score: \_\_\_\_\_

For each of the priorities, identify at least one initiative you could take to try to improve on your results:

Priority #1: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Priority #2: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



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Priority #3: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Exercise 2** - What is the value that represents the “Top Performers” (90th percentile) for the “Well Visit Rates – Patients 12-21 years” measure?

\_\_\_\_\_ Percentile

**Exercise 3** - For the “Immunization Rates - Patients 2 Years Old” measure, view a breakdown by vaccine to see rates for each immunization in the series recommended by age 2. What is your “Combo 10” result?

Combo 10: \_\_\_\_\_ %

What is the difference between “Combo 9” and “Combo 10”?

\_\_\_\_\_  
\_\_\_\_\_

**Exercise 4** – Which insurance group has the best well visit rate for your patients ages 12-21 years?

\_\_\_\_\_



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**Exercise 5** - From the “Productivity” tab in the Dashboard, view your June year-to-date “Total Visits” productivity for “All Providers” and “All Locations”. How do you compare to previous years?

What is your percentage increase or decrease compared to last year?  
\_\_\_\_\_% increase/decrease

Pick just one provider and view their June year-to-date “total visits” productivity compared to prior years. Has it increased or decreased? View the trends for just the sick or well visit type.

Exercise 6 – Looking at your “Age and Sex Breakdown” for the HPV Vaccination Rate measure, how many total 13 year-old patients are overdue for at least one of their HPV vaccinations?

Total 13-year-old patients overdue : \_\_\_\_\_

What % of your total active 13-17 year-old patient population are overdue for their HPV vaccination series? \_\_\_\_\_

**Exercise 7** – Which provider at your practice has the best Developmental Screening Rate for adolescents?

\_\_\_\_\_

