Telemedicine and PCC

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PCC 2016 Users' Conference
Telemedicine and PCC

PCC’s Patient Portal, aka MyKidsChart

http://learn.pcc.com/program/my-kids-chart/

pocketPCC

http://learn.pcc.com/program/pocket-pcc/pocket-pcc-is-here/
Billing for Telemedicine
Definitions

Telemedicine:

1. Clinical assessment, diagnosis, intervention, consultation, supervision and information across distance via phone, fax, e-mails, remote patient monitoring

Asynchronous or "Store and Forward":

2. Transfer of data through use of camera or similar device that stores image sent via telecom for consult. Not telemed but may be used to deliver service.
Definitions

Sites:

- Originating - Location of patient at time service is furnished

Distant site:

- Site where the physician or other licensed practitioner delivering the service is located
CPTs

E&M by MD or other QHCP, established patient, unrelated to services in last 7 days nor leading to procedure or next available appointment

- By Phone:
  - 99441 (5-10 minutes), 99442 (11-20 minutes), 99443 (21-30 minutes)

- Online Evaluation - 99444 Report once for 7 day episode of care; Personal response to online inquiry; permanent storage;

E&M codes may apply in states where parity is the law, this may be one approach
Modifiers

GQ: Telehealth service rendered via asynchronous telecommunications system

GT: Telehealth service rendered via interactive audio and video telecommunications system
HCPCS

T1014: Telehealth transmission, per minute, professional services bill separately

Q3014: Telehealth originating site facility fee
Several behavioral health services for telehealth approved in 2013:

- 90791 and 90792: Psychiatric diagnostic interview examination
- 90832 – 90834 and 90836 – 90838: Individual psychotherapy
Several behavioral health services for telehealth approved in 2013:

- 90951, 90952, 90954, 90955, 90957, 90958, 90960, and 90961: ESRD services
- 96116: Neurobehavioral status examination
- 96150 – 96154: Individual and group health and behavior assessment and intervention
Several behavioral health services for telehealth approved in 2013:

- 97802 – 97804 and G0270: Individual and group medical nutrition therapy
- 99201 – 99215: Office or other outpatient visits
- 99231 – 99233: Subsequent hospital care services, with the limitation of 1 telehealth visit every 3 days
Several behavioral health services for telehealth approved in 2013:

- 99307 – 99310: Subsequent nursing facility care services, with the limitation of 1 telehealth visit every 30 days
- 99406 and 99407 and G0436 and G0437: Smoking cessation services
Payment

American Telemedicine Association Conference:

• Medicaid now empowers states to decide whether to cover telehealth

• BCBS recently began reimbursing for virtual visits in MA
  – Low level visits for low level pay
Research

Keys to payment:
State where the patient receives the service
  - Is clinician licensed there?
  - Will carrier cover services rendered there?

Contract details
  - Which codes and services will your payers pay?
What Questions Do You Have?
PCC
Control Your Future.

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