Optimizing PCC EHR

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Physician’s Computer Company
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Goal of this Course

- PCC EHR changes constantly and we are always adding new and exciting features that can help optimize your use of PCC EHR.
- This course will focus on some of the new PCC EHR functionality.
Auto-Notes

- Configured under Tools>Auto-Notes Configuration
- Can be used with the generic radio component type only
- Set for each protocol individually
- Practice-wide and user specific
Auto-Notes Configuration

Protocol: Sick - Pirate Peds

User: Practice Defaults

Physical Exam

General Appearance
- ABN
  - Practice Default: 
- NL
  - Practice Default: alert, active, no distress
- N/E
  - Practice Default: 

Head
- ABN
  - Practice Default: 
- NL
  - Practice Default: atraumatic, normocephalic
- N/E
  - Practice Default: 

Eyes
Auto-calculated Well Codes for Billing

- The additional procedure section of the Electronic Encounter Form can utilize auto-calculated well codes.
- Auto-calculated codes are available for modified codes and non-modified codes.
- Lists correct code based on the age of the patient.
## Auto-calculated Well Codes for Billing

<table>
<thead>
<tr>
<th>Est Pt Well w/o Imms</th>
<th>New Pt Well w/o Imms</th>
</tr>
</thead>
<tbody>
<tr>
<td>99393 Well Child 5-11 yrs</td>
<td>99383 New Pt Well Child 5-11 yrs</td>
</tr>
<tr>
<td><strong>Est Pt Well</strong></td>
<td><strong>New Pt Well</strong></td>
</tr>
<tr>
<td>99391 Well Child Under 1 yr</td>
<td>99381 New Pt Well Child Under 1 yr</td>
</tr>
<tr>
<td>99392 Well Child 1-4 yrs</td>
<td>99382 New Pt Well Child 1-4 yrs</td>
</tr>
<tr>
<td>99393 Well Child 5-11 yrs</td>
<td>99383 New Pt Well Child 5-11 yrs</td>
</tr>
<tr>
<td>99394 Well Child 12-17 yrs</td>
<td>99384 New Pt Well Child 12-17 yrs</td>
</tr>
<tr>
<td>99395 Well Child 18-39 yrs</td>
<td>99385 New Pt Well Child 18-39 yrs</td>
</tr>
</tbody>
</table>
Hiding Orders from Patient Reports

- When configuring orders in the EHR it is possible to hide particular items from patient reports (patient visit summary, visit history and patient portal).
  - Example: sensitive labs
- When the order is placed in the visit, there is also the option to hide for that patient specifically
- Changing the default under the configuration automatically hides that order for every patient
Hiding Orders from Patient Reports

**Screening Orders - Add Order**
- Order Name: Depression Screen
- "Include on Patient Reports" will be selected when this order is issued
- Allow this order to be Refused
- Allow this order to be Contraindicated

**Lab Configuration**
- Lab Order Name: GC/Chlamydia
- Default Lab Facility: select a lab facility
- Enable recording of Specimen Collection user, date and time
- "Include on Patient Reports" will be selected when this order is issued
- Allow this order to be Refused
- Allow this order to be Contraindicated

Uncheck this box
Confidential Notes

- Notes typed into confidential notes chart-wide component do not print anywhere in the chart or on patient-facing reports
- Use in adolescent protocols for more sensitive notes
Confidential Notes

- History of recurrent joint pain or fractures
  - notes

- History of palpitations, chest pain, faintness, passing out
  - notes

- add item
  - notes

Confidential Notes (Chart-wide) *Unsaved Changes

Any notes typed in this box will not print on any reports or with the visit history
Documents in Visit History Index

- Documents set to show in the visit history index will now show details
- When importing the document to the patient’s chart, fill in the Title note box
Documents in Visit History Index

<table>
<thead>
<tr>
<th>Date</th>
<th>Age</th>
<th>Protocols</th>
<th>Details</th>
<th>Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>06/12/16</td>
<td>10y</td>
<td>Portal Message</td>
<td>Subject: none</td>
<td>n/a</td>
</tr>
<tr>
<td>06/04/16</td>
<td>10y</td>
<td>Sick - Bright Futures</td>
<td>Dx: none</td>
<td>Casey</td>
</tr>
<tr>
<td>06/04/16</td>
<td>10y</td>
<td>Phone Note</td>
<td>Subject: Need to schedule camp physical</td>
<td>n/a</td>
</tr>
<tr>
<td>06/03/16</td>
<td>10y</td>
<td>n/a</td>
<td>Title: ER visit for broken arm</td>
<td>n/a</td>
</tr>
</tbody>
</table>
Show Documents in the Patient Portal

- When importing a document to a patient’s chart you can choose to show the document in the patient portal
- Fill out the Title note box so that the document in the portal will have a label
Map Multiple ICD10 Codes to SNOMED Code

- Map multiple, optional ICD10 codes to a SNOMED code under Billing Configuration
- When selecting the SNOMED diagnosis in the visit, you can choose the ICD10 code(s) to bill
Map Multiple ICD10 Codes to SNOMED Code

Diagnosis Mapping - Edit

Diagnosis: Well child visit

ICD-9
V20.2 Well infant/Child Care

ICD-10

- Assisted mapping  (Source: National Library of Medicine)
  There is no mapping guidance for this diagnosis.

- Manual mapping
  - Z00.121 Encounter for routine child health examination with abnormal findings
  - Z00.129 Encounter for routine child health examination without abnormal findings
  - Z68.51 Body mass index (BMI) pediatric, less than 5th percentile for age
  - Z68.52 Body mass index (BMI) pediatric, 5th percentile to less than 85th percentile for age
  - Z68.53 Body mass index (BMI) pediatric, 85th percentile to less than 95th percentile for age
  - Z68.54 Body mass index (BMI) pediatric, greater than or equal to 95th percentile for age

burlington, VT
Map Multiple ICD10 Codes to SNOMED Code

<table>
<thead>
<tr>
<th>ICD-10</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Z00.129</td>
<td>Encounter for routine child health examination without abnormal findings</td>
</tr>
<tr>
<td>Z68.52</td>
<td>Body mass index (BMI) pediatric, 5th percentile to less than 85th percentile for age</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ICD-10</th>
<th>Description</th>
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<td>Body mass index (BMI) pediatric, less than 5th percentile for age</td>
</tr>
<tr>
<td>Z68.53</td>
<td>Body mass index (BMI) pediatric, 85th percentile to less than 95th percentile for age</td>
</tr>
<tr>
<td>Z68.54</td>
<td>Body mass index (BMI) pediatric, greater than or equal to 95th percentile for age</td>
</tr>
</tbody>
</table>
“Chart Check” Task Reminder

- Schedule a 0 min appt with visit reason Chart Check as a reminder for a follow up item
- Visit is scheduled in Partner for the future date, enter an appt note listing the reason for the follow up
  - The appt note will show in the appointment details in the EHR and also on the schedule in PocketPCC
- When running the Meaningful Use or CQM reports, exclude the Chart Check visit reason
"Chart Check" Task Reminder

| 2:45pm Gabriel Train Reuse 12/19/15 M 5m 4w 6mo Well Visit Gomez |
| 3:15pm Hamann Train Brittany 04/19/05 F 11y 1m Chart Check Casey |

Appointment Details

- Visit Status: Scheduled
- Appt Time: 6/17/16 3:15pm
- Arrival Time: Not Yet Arrived
- Visit Reason: Chart Check
- Patient Age: 11 yrs, 1 mo
- Location: PCC Pediatrics Main Office
- Provider: Elizabeth Casey, M.D.
- Appt Note: Call to follow up on surgery.
Clinical Alerts

- Clinical alerts are configured under Tools>Clinical Alerts
- Can be configured based on demographic data (including patient flags), vital data or other clinical data (medications, diagnoses, etc)
- Configurable by user role, if needed
Clinical Alerts

<table>
<thead>
<tr>
<th>Clinical Alerts</th>
<th>Active</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asthma</td>
<td>✓</td>
</tr>
<tr>
<td>Medicaid</td>
<td>✓</td>
</tr>
<tr>
<td>Asthma Recheck - Cert</td>
<td></td>
</tr>
<tr>
<td>Negative Rapid Strep - Cert</td>
<td></td>
</tr>
</tbody>
</table>
Clinical Alerts

Recent and Upcoming Appointments

Last Visit: 05/04/15 (13d ago) Dr. Casey
Diagnosis: none
Last Physical: 05/23/15 (1y ago)
Next Physical Due: 05/28/16 (2w 6d overdue)

Scheduled Appointments

Clinical Alert: Asthma

Clinical Alert:
Patient is between 5yrs and 10yrs and has been diagnosed with asthma. Actions to take:
1. Review asthma care plan with patient and/or family.
2. Discuss and recommend the annual flu shot.

Problem List

Resolved: Urinary Tract Infection
Active: Obesie Exoge
Active: Asthma Mild Persistent

PCC eRx Problems

Allergy Cat Hair (477.8)
Asthma Extrinsic NOS (493.00)
Copy Medical Summary Notes to Siblings

- The following components on the medical summary can be copied between siblings:
  - Medical History, Social History, Family Medical History, Reminders

- There are two options to access the option to copy notes:
  - Click Edit>Copy Notes to Siblings
  - Right-click on the component you want to copy
Copy Medical Summary Notes to Siblings
Copy Medical Summary Notes to Siblings

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eczema</td>
<td>Brother</td>
<td></td>
</tr>
<tr>
<td>Anemia</td>
<td>Maternal A</td>
<td>Copy Family Medical History to Siblings</td>
</tr>
<tr>
<td>Epilepsy</td>
<td>Maternal Uncle, Mother</td>
<td></td>
</tr>
</tbody>
</table>
Copy Medical Summary Notes to Siblings

From: Train Pebbles Flintstone  10 yrs, 1 mo  5/15/06  F
Family Medical History

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eczema</td>
<td>Brother</td>
</tr>
<tr>
<td>Anemia</td>
<td>Maternal Aunt, Paternal Grandmother</td>
</tr>
<tr>
<td>Epilepsy</td>
<td>Maternal Uncle, Mother</td>
</tr>
</tbody>
</table>

To: Train Dino Flintstone  4 yrs, 2 mos  3/24/12  M
Family Medical History

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eczema</td>
<td>Brother</td>
</tr>
<tr>
<td>Anemia</td>
<td>Maternal Aunt, Paternal Grandmother</td>
</tr>
<tr>
<td>Epilepsy</td>
<td>Maternal Uncle, Mother</td>
</tr>
</tbody>
</table>
Access Problem List Diagnosis when Charting Visit

- With the diagnosis flowsheet it is important to consistently choose the same version of a diagnosis code.
- The diagnosis component in the visit will access the problems on the problem list for selection when diagnosing the patient in the visit.
Fenton Preterm Growth Charts

- PCC EHR now includes the Fenton preterm growth charts
- Enter the gestational age at birth in the patient’s demographics screen
- If the gestational age is less than 37 weeks, the preemie growth charts will automatically appear
- The preterm growth chart will display until the patient is 50 weeks old (starting from their gestational age at birth)
Fenton Preterm Growth Charts
Down Syndrome Growth Chart

- If a diagnosis of Down Syndrome is added to the patient’s problem list, the Down Syndrome growth chart will appear automatically.
Down Syndrome Growth Chart
Reverting Status to Scheduled from Arrived

- If a patient is checked in by mistake or if the ‘Arrive Patient’ button is clicked in the EHR the patient’s status can be reset to Scheduled
- The Revert to Scheduled option can be found under the Edit menu
- It will change the patient’s EHR status to Scheduled and it will also move them back to the checkin screen in Partner
- If orders have been placed in the EHR, the Revert to Scheduled option will no longer be available
# Reverting Status to Scheduled from Arrived

<table>
<thead>
<tr>
<th>Visit Status</th>
<th>Room</th>
<th>Tasks</th>
<th>Arrival</th>
<th>Time</th>
<th>Last</th>
<th>First</th>
<th>DC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scheduled</td>
<td>-</td>
<td>-</td>
<td>9:45am</td>
<td>Theodore</td>
<td>Train Lauren</td>
<td>A. 05/12</td>
<td></td>
</tr>
<tr>
<td>Scheduled</td>
<td>-</td>
<td>-</td>
<td>10:00am</td>
<td>Espenshade</td>
<td>Train George</td>
<td>06/12</td>
<td></td>
</tr>
<tr>
<td>Arrived</td>
<td>-</td>
<td>-</td>
<td>1:55pm</td>
<td>Andrews</td>
<td>Train Melissa</td>
<td>A. 06/12</td>
<td></td>
</tr>
<tr>
<td>Arrived</td>
<td>-</td>
<td>-</td>
<td>2:06pm</td>
<td>Gray</td>
<td>Train Julie</td>
<td>10/12</td>
<td></td>
</tr>
<tr>
<td>Arrived</td>
<td>-</td>
<td>-</td>
<td>2:19pm</td>
<td>Hamann</td>
<td>Train Adam</td>
<td>03/12</td>
<td></td>
</tr>
<tr>
<td>Scheduled</td>
<td>-</td>
<td>-</td>
<td>2:30pm</td>
<td>Patterson</td>
<td>Train Elizabeth</td>
<td>06/12</td>
<td></td>
</tr>
<tr>
<td>Scheduled</td>
<td>-</td>
<td>-</td>
<td>2:45pm</td>
<td>Gabriel</td>
<td>Train Reuse</td>
<td>12/12</td>
<td></td>
</tr>
<tr>
<td>Scheduled</td>
<td>-</td>
<td>-</td>
<td>3:15pm</td>
<td>Espenshade</td>
<td>Train Jackson</td>
<td>09/12</td>
<td></td>
</tr>
<tr>
<td>Arrived</td>
<td>-</td>
<td>-</td>
<td>4:15pm</td>
<td>Setlock</td>
<td>Train Carrie</td>
<td>07/12</td>
<td></td>
</tr>
<tr>
<td>Scheduled</td>
<td>-</td>
<td>-</td>
<td>4:30pm</td>
<td>Rogers</td>
<td>Train David</td>
<td>09/12</td>
<td></td>
</tr>
</tbody>
</table>
Organize Assigned User Drop Down List

- Under Tools>User Administration there is a User Selection List option
- Using this tool you can organize the Assigned User drop down lists on the visit task and messaging queues
- This organization will not reflect when picking a user inside a visit
Organize Assigned User Drop Down List

User Administration

User Selection List

- Auto arrange by last name
- Keep disabled users on bottom
- Auto arrange by first name
- Manually arrange

Enabled | User Name
---|---
✓ | Abbott, Joan
✓ | Agent, Computer
✓ | AgentFive, Test
✓ | AgentFour, Test
✓ | AgentOne, Test
✓ | AgentThree, Test
✓ | AgentTwo, Test
✓ | Astle, Tom
✓ | Ballou, Justin
✓ | Beagley, Douglas
✓ | Bergeron, Deb
✓ | Blanchard, Jan

Choose the format for how user names should be displayed.

User Name Format: Last, First
Send Patient Education Materials to Patient Portal

- When accessing patient education for a patient, click Save As Document to attach the information to the patient’s chart and also send it to the patient portal.
Send Patient Education Materials to Patient Portal
List of 10 Previous Patients

- The drop down arrow to the right of the patient finder box will show the previous 10 patients you worked with.
- The list of patients is user specific.
- Patients are added to that list for a number of reasons:
  - Opened their chart - either from the schedule screen or from patient finder.
  - Opened a messaging or visit task.
  - Signed something for that patient.
  - Attached a document.
  - Attached an eLab.
List of 10 Previous Patients

1. Train Julie Gray (18y 7m, F)
2. Melissa A. Andrews (3y, F)
3. Train Alison A. Sabino (2m 3w, F)
4. Train Adam Hamann (5y 2m, M)
5. Train Pebbles Flintstone (10y 1m, F)
6. Train Carrie Setlock (10y 11m, F)
7. Train Brandon Yeingst (6y, M)
8. Train Erin Marie Zeller (1y 6m, F)
9. Train Eric Gilberto (1y 6m, M)
10. Train Hiram A Bach (48y 5m, M)
Additional Patient Information

- The string of patient information in the top right hand corner of the patient’s chart and other screens is now clickable.
- The drop down will show the patient’s most recent weight and their PCP.
Configure Patient Visit Summary

- Tools>Patient Visit Summary Configuration allows your practice to configure the data that shows on the printed visit summary.
- It is possible to add note components from the visit, for example plan, so that the notes print on the visit summary.
- For those using the patient portal, there is now a Patient Portal Configuration Tool that allows you to show plan notes on the portal.
Configure Patient Visit Summary

Configure problem notes
- Display problem notes with problems.

Include checked items on the standard Patient Visit Summary
- Demographics
  - Patient Name, DOB, Sex, and PCC#
  - Patient Race, Ethnicity, and Preferred Language
  - Future Appointments and Date of Last Physical
- Visit Information
  - Allergies
    - Chief Complaint (not configured)
    - select chief complaint component
  - Clinical Instructions
    - Plan - Generic Note
- Diagnoses
- Immunizations
- Labs
- Medications
- Orders

[Options to cancel or save configuration]
Configure Patient Visit Summary

Visit Summary for 06/17/16

Mark Williams, M.D.
PCC Pediatrics Main Office
Sick - Pirate Peds

Plan
Supportive Care
   Lots of fluids, change toothbrush, Tylenol for pain
PCC EHR Audit Log

- The new PCC EHR Audit Log shows more detail about chart access and modification.
- Criteria can be set to look at a particular patient, a particular reporting period, by a particular PCC EHR user and look for a particular event (login, modification, etc).
PCC EHR Audit Log

**PCC EHR Audit Log - Criteria**

**Reporting Period**
- **Date/Time:** 06/17/16 12:00am to 06/17/16 11:59pm

**Patients**
- **Edit:** All Patients Included

**Users**
- **Edit:** All Users Included

**Events**
- **Edit:** All Events Included
## PCC EHR Audit Log

**Dates:** 06/17/2016 12:00am to 06/17/2016 11:59pm  
**Patients:** Train Adam Hamann  
**Users:** All users included  
**Events:** All Events Included

<table>
<thead>
<tr>
<th>Session</th>
<th>Date/Time</th>
<th>User</th>
<th>Event</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>88164</td>
<td>06/17/16 02:18:13pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:18:13pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:18:05pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Delete</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:05pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Create</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:14pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Create</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:14pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Create</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:14pm</td>
<td>pcc(db)</td>
<td>Hamann, Train Adam</td>
<td>Modify</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:14pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:14pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Access</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:15pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Create</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:19:15pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Modify</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:20:01pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Exit</td>
</tr>
<tr>
<td>88164</td>
<td>06/17/16 02:20:01pm</td>
<td>PCC PCC</td>
<td>Hamann, Train Adam</td>
<td>Exit</td>
</tr>
</tbody>
</table>
Delete Charted Visit

- Visits can be deleted from the EHR once the Partner side of the visit has been marked as canceled, missed or deleted
- The Delete Charted Visit tool will show the visit history view of the visit to ensure the deletion of the correct visit
Delete Charted Visit

Select a missed, canceled, or deleted appointment from the list below. Deleting a charted visit will remove all data entered in the protocols for the visit. Visit data cannot be restored.

Find by: [Date] [ ] [Sat] 06/04/16

<table>
<thead>
<tr>
<th>Appointment</th>
<th>Arrival</th>
<th>Last</th>
<th>First</th>
<th>DOB/Sex</th>
<th>Age</th>
<th>PCC #</th>
<th>Visit Reason</th>
<th>Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>06/04/16 9:30am</td>
<td>06/04/16 11:35am</td>
<td>Jetson</td>
<td>Train Judy</td>
<td>04/16/05 F</td>
<td>31y 2m</td>
<td>2874</td>
<td>10yr - 11yr Well Visit</td>
<td>Elizabeth</td>
</tr>
<tr>
<td>06/04/16 9:30am</td>
<td>06/05/16 5:05pm</td>
<td>Behr</td>
<td>Train Dylan</td>
<td>12/03/97 M</td>
<td>38y 6m</td>
<td>42</td>
<td>Recheck</td>
<td>Mark Will</td>
</tr>
</tbody>
</table>

06/04/16 - 11-14 Yr Well - Bright Futures

Appointment Details
- Appt Time: 06/04/16 9:30am
- Arrival Time: 06/04/16 11:35am
- Visit Reason: 10yr - 11yr Well Visit
- Patient Age: 11 yrs, 1 mo
- Location: PCC Pediatrics Main Office
- Provider: Elizabeth Casey, M.D.

11-14 Yr Well - Bright Futures

Intake

Informant/Relationship

Cancel  Delete
Find Other Diagnosis

- The drop down list available in the problem list and the diagnosis component in the visit shows only a favorite list of diagnoses.
- To search the full list: right click on either the problem list of the diagnosis component and select the Find Other Diagnosis option.
- Once the full list has opened you can search based on SNOMED description or based on ICD10 code or description.
Find Other Diagnosis

- Acute otitis media
  - Refine the diagnosis of Acute otitis media
  - Laterality: select laterality
  - ICD: 10: Undetermined (Laterality not selected)
  - Onset: mm/dd/yy
  - Problem Note: problem note

- Acute pharyngitis
  - Refine the diagnosis of Acute pharyngitis
  - ICD: 10: J02.9 Acute pharyngitis, unspecified

- Disorder of respiratory system
  - Refine the diagnosis of Disorder of respiratory system
  - ICD: 10: J98.9 Respiratory disorder, unspecified

Find Other Diagnosis

- Undo: Ctrl+Z
- Redo: Ctrl+Shift+Z
- Cut: Ctrl+X
- Copy: Ctrl+C
- Paste: Ctrl+V
- Delete
- Select All: Ctrl+A
Personal Contacts

- Personal Contacts is the only portion of the patient demographics screen that is EHR-only
- Additional contacts for the patient can be added with contact information and notes
- Can be used to list the other parent, if only one is listed under the accounts section
<table>
<thead>
<tr>
<th>Personal Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karen Setlock (Maternal Grandmother)</td>
</tr>
<tr>
<td>Phone: 240-304-3049</td>
</tr>
</tbody>
</table>

**Note:**
Watches Carrie after school. Can bring in for appts and call with questions.
Vaccine-Preventable Diseases

- The Immunization History section of the chart and the immunization order component will list vaccine-preventable diseases.
- The disease is added manually to the immunization section if it is diagnosed in a visit or added to the problem list.
Vaccine-Preventable Diseases

<table>
<thead>
<tr>
<th>Diseases</th>
<th>Date</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Varicella</td>
<td>03/29/12</td>
<td></td>
</tr>
<tr>
<td>DTaP/HIB</td>
<td>06/28/12</td>
<td></td>
</tr>
<tr>
<td>HepB/HIB</td>
<td>05/26/11</td>
<td>10/25/11</td>
</tr>
<tr>
<td>Prevnar 7</td>
<td>06/28/12</td>
<td>09/25/12</td>
</tr>
<tr>
<td>Ordered</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Varicella 06/17/16 date unknown
Ready-Prov Visit Status Alert

- The bottom right-hand corner of the EHR will show how many patients show the status of Ready-Prov on the schedule screen.
- The alert will show anywhere in the EHR, including the import documents screen.
- The number that shows is based on a user’s filters on the schedule screen.
- Tools>My Account provides an option to turn off the status alert.
My Account

- Tools>My Account is accessible for all EHR users and allows the following:
  - Changing EHR login password
  - Disabling the ready-prov visit status alert
  - For those using PocketPCC, My Account allows you to set the verification question to use when logging in
My Account

Username: elizabeth
Password: *
Confirm Password: *

* Required Fields

Display "Ready-Prov" Visit Status alert
Designate a “Super Trainer”

- PCC EHR is constantly changing as we add new, exciting features. We hold weblabs for the new releases the Wednesday and Thursday before the update to show the new features and answer any questions.
- Designating a person (or a couple of people) who can attend the weblabs for each release and then disseminate that information to the office will help you take advantage of all the new functionality in PCC EHR.
On-Line Documentation

- PCC EHR on-line documentation is available 24/7 at: learn.pcc.com
Questions?