eLabs with PCC

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Today We Will Answer

- What is an eLab?

- Who is involved with setting up eLabs? (and how much time will it take?)

- How can I get my practice set up with eLabs?
What is an eLab?
<table>
<thead>
<tr>
<th>Lab</th>
<th>vs.</th>
<th>eLab</th>
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<tbody>
<tr>
<td>Provider determines lab</td>
<td>vs. Provider determines lab</td>
<td></td>
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<tr>
<td>is needed.</td>
<td>is needed.</td>
<td></td>
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<tr>
<td>Lab is ordered (paper</td>
<td>vs. Lab is ordered (still</td>
<td></td>
</tr>
<tr>
<td>usually).</td>
<td>paper).</td>
<td></td>
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<tr>
<td>Results come back by fax</td>
<td>vs. Results come back</td>
<td></td>
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<td>(or phone)</td>
<td>electronically.</td>
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When an eLab is Received

- Appears in a new “eLab Queue”.
- Gets attached to a patient.
- Appears in patient chart.
- Follow-up work done.
eLab Queue
Appears in Chart
Appears in Chart

Visit History

Lab Flowsheets
Followup Work
Answered: What is an eLab?

- **Results** received from vendors (not electronic ordering)
- Easily *imported* into a patient's chart.
- Shows up in flow sheets and patients visit history.
- Follow-up capabilities built in.
Who is Involved?
Who is Involved in Setup

- Your office (clinical and non-clinical staff)
- PCC (EDI and Software Support)
- Your lab vendor (Quest and LabCorp)
Time Involved in Setup

- From beginning of implementation to offices using eLabs is generally ~1 month.
- Clinical staff are required for successful implementation (work flow).
- At least one training with PCC
- Questions from vendor
Answered: Who Is Involved

- Your office, PCC, your lab vendor.

- Implementation generally takes about a month.

- Clinical staff involvement required.
How Can I Get Setup with eLabs?
Four Stages to eLab Setup

- Office buy-in and need (questions to ask)
- Implementation request
- Implementation
- After Implementation
Office Buy-In

- What vendors do you use?
- What volume with those vendors?
- Will this work for your office?
- Who would eLabs affect in your office?
Lots of ways to start the process with us.

Email: charley@pcc.com, support@pcc.com

Talk to support or sales (or anyone at PCC).

We have a list of practices with requests.

We work our way through that list.
Implementation

- Process generally takes ~ 6 weeks.
- Hear from PCC.
- Contact the lab vendor.
- ~ 2 weeks of testing.
- Two, 1 hour trainings (depends on your practice)
After Implementation

- You will receive results
- Your trainer will check in
- Make sure everything is working for you
Answered: How Do I Get Setup

- Will it work for your office?
- Talk to PCC about lab vendors
- Get set up with eLabs
- Check in with PCC
End, Questions?