eLab Result Setup with PCC: The What, Who, and How
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Take Away?

• How to work with PCC to get your office enabled for the receipt of eLabs.

Steps

• Before contacting PCC
  ◦ Determine what lab vendors you use and approximate volumes.
  ◦ Make sure your office is ready and can assign someone to be in charge of this project.

• Contact PCC
  ◦ However you normally contact us is fine. You can also email charley@pcc.com or support@pcc.com.
  ◦ We will talk with you about what the time frame will look like and answer any initial questions that you have.
  ◦ You will be added to the list of implementation requests.

• Implementation
  ◦ You will hear from us and we will work with your vendors to get the process started.
  ◦ Process usually takes ~ 6 weeks from beginning to end.
  ◦ You will have an assigned support person at PCC for the implementation.
  ◦ There will be training for your office (Generally two, 1 hour trainings)
  ◦ Go Live!

• After Implementation
  ◦ Check in with PCC