

PCC EHR Features Your Practice Should Know About

Sarah Bunning

User's Conference 2014



Pediatric EHR Solutions

Control Your Future™

Categories

- Clinical Tools
- Efficient Charting
- Resources

Clinical Tools

Flowsheets



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Flowsheets

File Edit Reports Tools Help

PCC EHR

FIND

Flowsheets

Pebbles Flintstone 10 years 4/24/03 F

Diagnosis Lab Medical Test Radiology Screening Vitals

Diagnosis

Sort by: Date Problem List Dx Only Display: All Diagnoses

Otitis Media Acute Active on Problem List 382.9	05/16/13 (10y)							
Well Infant/Child Care Active on Problem List V20.2	05/16/13 (10y)	04/27/11 (8y)	05/02/10 (7y)	04/29/09 (6y)	05/02/08 (5y)	10/27/04 (1y 6m)	07/28/04 (1y 3m)	05/02/04
Immunization V05.9	03/05/12 (8y 10m)							
Conjunctivitis 372.30	02/12/07 (3y 9m)							
Asthma Mild Persist Active on Problem List 493.00	<i>Diagnosis has not been charted</i>							
Obesity Exogenous Active on Problem List 278.00	<i>Diagnosis has not been charted</i>							
Urinary Tract Infection Resolved on Problem List 599.0	<i>Diagnosis has not been charted</i>							

Add Phone Note Close Save Save + Exit

Logged In: elizabeth



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Clinical Tools

Roles

Roles

The screenshot shows a software window titled "Edit Role" with a close button in the top right corner. Below the title bar, there is a text input field labeled "Role Name:" containing the text "Clinician". The main content area is divided into two sections: "Attributes" and "Permissions".

Attributes
This user can be:

- Assigned tasks
- Selected as an Assigned User in the task queues

Permissions
Allow access to:

- User Administration Tool
- Auto-Notes Configuration (basic user access)
 - Practice Defaults Configuration
 - Configuration of All Users
- Charted Visit Deletion
- Clinical Alerts Editor
- Diagnosis Configuration
- Document Category Editor



Roles

Emergency Access

Encounter Form Editor

Growth Chart Configuration

Immunization Configuration

Import Documents Administration

Lab Configuration

Patient Lists

Patient Reminders

Patient Visit Summary Configuration

Phone Encounter Performance

Phone Note Deletion

Portal Administration

Portal Message Deletion

Practice Preferences

Professional Contact Manager

Protocol Configuration

Signing

Requires Co-Signer (visits and phone notes)

Cancel **Save**



Clinical Tools

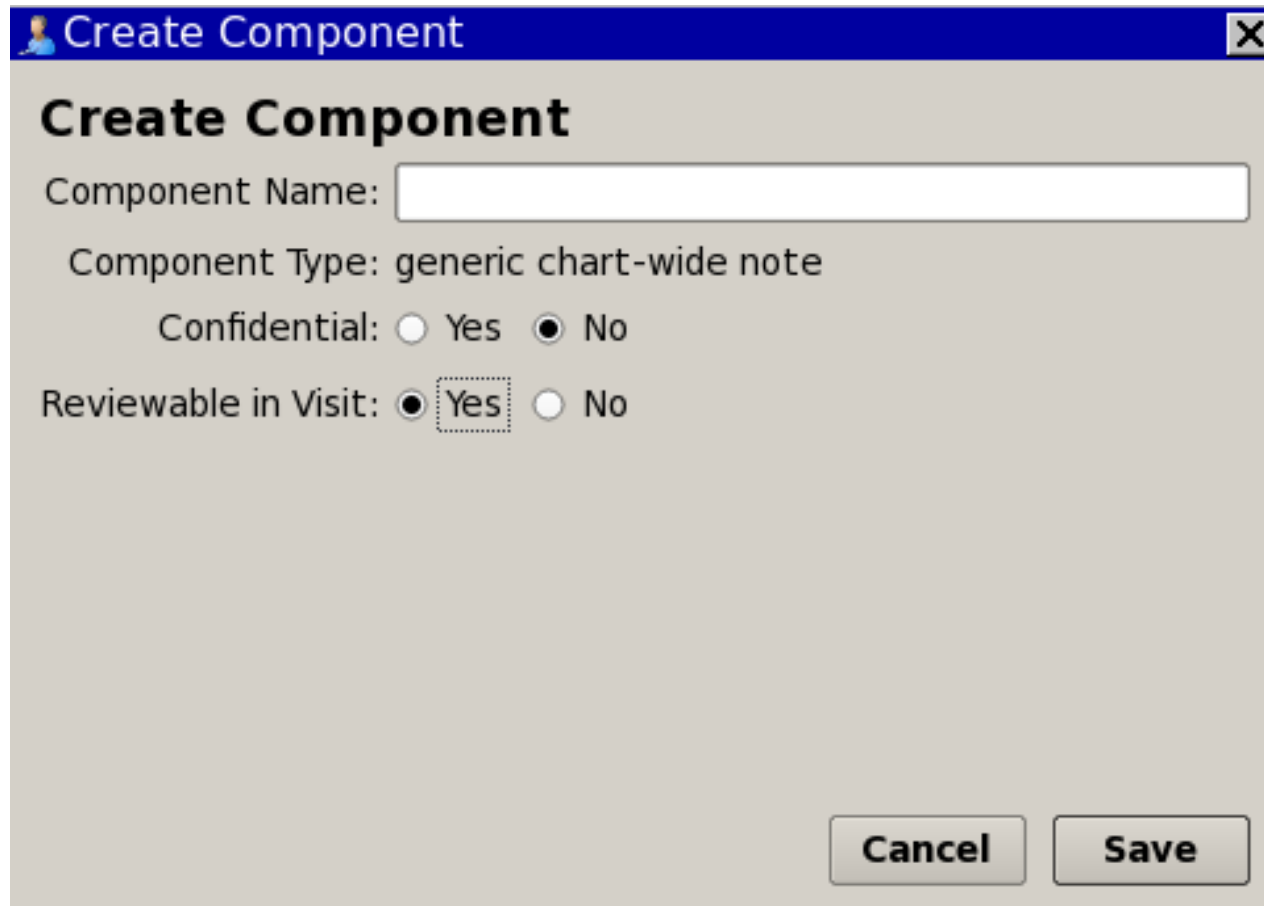
Custom Medical Summary Components



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Custom Medical summary Components



The screenshot shows a dialog box titled "Create Component" with a close button (X) in the top right corner. The dialog has a title bar with a user icon and the text "Create Component". The main content area is titled "Create Component" and contains the following fields and options:

- Component Name:** A text input field.
- Component Type:** A dropdown menu showing "generic chart-wide note".
- Confidential:** Radio buttons for "Yes" and "No", with "No" selected.
- Reviewable in Visit:** Radio buttons for "Yes" and "No", with "Yes" selected.

At the bottom right of the dialog are two buttons: "Cancel" and "Save".



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Clinical Tools

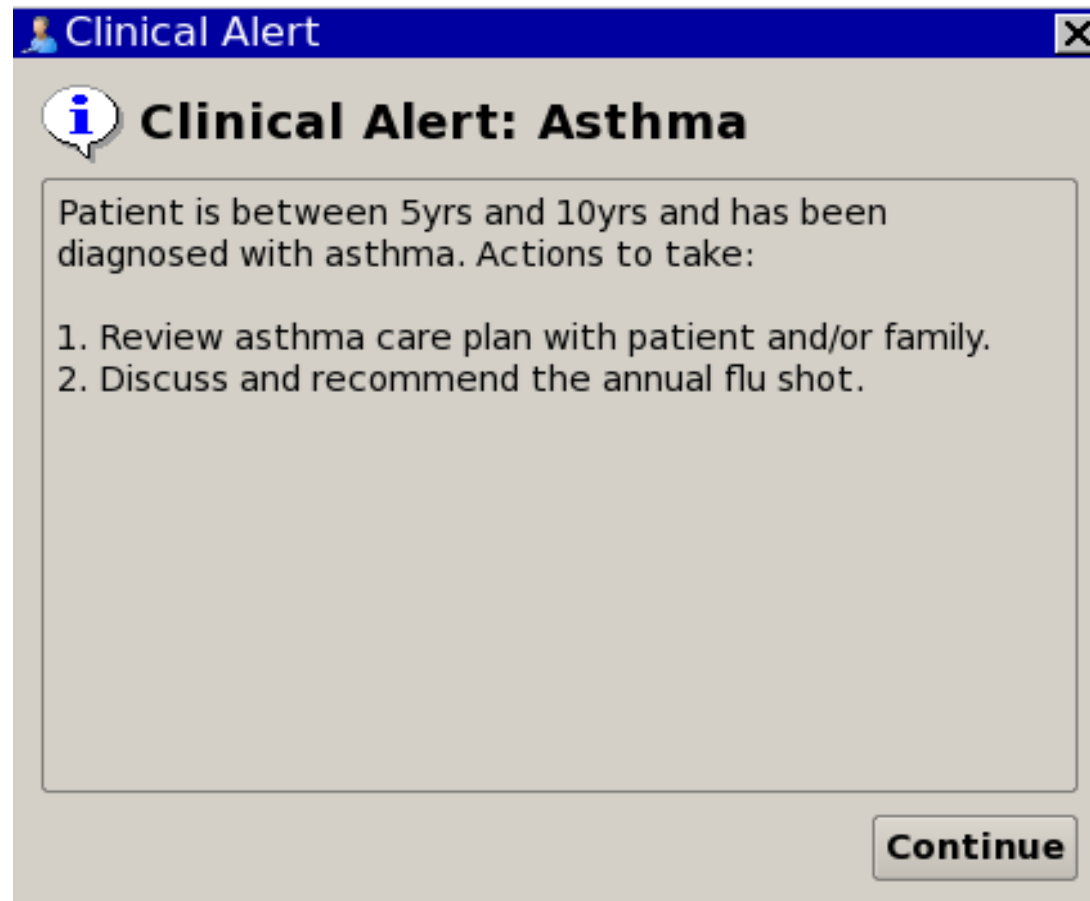
Clinical Alerts



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Clinical Alerts



The image shows a screenshot of a software window titled "Clinical Alert". The window has a blue header bar with a close button (X) in the top right corner. Below the header, there is a white information icon (a lowercase 'i' in a circle) followed by the text "Clinical Alert: Asthma". The main content area is a light gray box with a thin border, containing the following text: "Patient is between 5yrs and 10yrs and has been diagnosed with asthma. Actions to take:" followed by a numbered list: "1. Review asthma care plan with patient and/or family." and "2. Discuss and recommend the annual flu shot." At the bottom right of the dialog box, there is a button labeled "Continue".

Clinical Alert

i Clinical Alert: Asthma

Patient is between 5yrs and 10yrs and has been diagnosed with asthma. Actions to take:

1. Review asthma care plan with patient and/or family.
2. Discuss and recommend the annual flu shot.

Continue



Clinical Alerts

Clinical Alerts Editor - Edit Alert

Edit Clinical Alert

Alert Name:

Alert Message:

▶ Source of the Clinical Alert

Present this Alert to:

- All users
- Users with the role(s) of

Present this Alert when:

- The Chart is Opened
- The Chart is Saved

Time Range for Criteria:

- Today (only)
- From patient's birth through today
- Within the past
- From ago through ago

Clinical Alerts

Clinical Alerts Editor - Edit Alert

Within the past 1 years

From 1 years ago through 1 years ago

Criteria:

Demographics:

Patient Flag:

The patient has the flag "Dismissed"

select a demographics criterion

Lab Test Results: Click Add to select Lab Test Results Criteria

Medications: Click Add to select Medications Criteria

Medication Allergies: Click Add to select Medication Allergies Criteria

Problems/Diagnoses: Click Add to select Problems/Diagnoses Criteria

Vitals: Select a criterion and then click Add.

select a vitals criterion



Clinical Tools

Configurable Patient Visit Summary



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Configurable Patient Visit Summary

Patient Visit Summary Configuration

Select office contact information

- Display practice name, address, and phone.
- Display appointment location name, address, and phone.

Configure problem notes

- Display problem notes with problems.

Include checked items on the standard Patient Visit Summary

Demographics

- Patient Name, DOB, Sex, and PCC#
- Patient Race, Ethnicity, and Preferred Language
- Future Appointments and Date of Last Physical

Visit Information

- Allergies
- Chief Complaint (not configured)
select chief complaint component [dropdown] +
- Clinical Instructions (not configured)
select clinical instructions component [dropdown] +

- Plan - Generic Check
- Plan Notes - Generic Note
- Plan Notes - Generic Text Edit
- PMH--Neuro - Generic QA
- Post Procedure Note - Generic Text Edit
- Prenatal - Generic QA
- Pre Op History - Generic Radio
- Procedure Note - Generic Check
- Protocols created by MedImmune in collaboration with the - Generic Header
- Psychosocial/Behavioral Assessment - Generic Radio
- Vitals

Other Health Information

- Active Allergies, Active Medications, Active Problems, and Immunization History

Clinical Tools

Structured Phone Notes

Structured Phone Notes

PCC EHR

FIND

John Canning PCC# 1

Medical Summary

Demographics

History

Prescriptions

Phone note: 07/18/14

Phone Notes

Recent and Upcoming ...

Contact

Subject

Phone Note

Tasks

Abdominal Pain

Asthma History

Asthma Symptoms

Cold Symptoms

Constipation

Cough

Diaper Rash

Diarrhea

Fever

Headache

Vomiting

Wheezing

Phone Notes

John Canning 1 yr, 1 mo 6/18/13 M

Recent and Upcoming Appointments

Last Visit: none
Last Physical: none
Next Physical Due: none
Scheduled Appointments: none

Contact

Call Taken By:

Call Taken At:

Caller's Name:

Relationship:

Return Phone: + Needs To Be Signed By:

Subject

Phone Note

Tasks

TASK TO

NOTE

Task Completed AT BY

Add Task

Pharmacy

Previous **Next** **Sign** **Close** **Save** **Save + Exit**

Clinical Tools

Confidential Labs



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Confidential Labs

Edit Lab Order

Lab Order Name:

Default Lab Facility:

Enable recording of Specimen Collection user, date and time

"Include on Patient Reports" will be selected when this order is issued.

➔ Pregnancy screen (urine) 🔒

Ordered

TO:

Facility:

Order Date:

Specimen Collected: By

Test Result Units Reference Range Interpretation

Pregnancy Test, Urine

Condition/Disposition:

Note:

Signature Required

Canceled

Include on Patient Reports

ADD TASK

DISCARD CHANGES

SAVE ORDER



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Efficient Charting

Chart-Wide Components

Chart-Wide Components

Medical History (Chart-wide) Modified 07/18/14 Edit

tonsillectomy 6/26/11

Mark as Reviewed Last reviewed Medical History appears in the Visit History

Family Medical History (Chart-wide) Modified 07/18/14 Edit

Condition	Relationship	Note
Congestive heart failure	Maternal Grandfather, Uncle	

Mark as Reviewed Last reviewed for this visit by PCC PCC 07/18/14 10:06am Last reviewed Family Medical History appears in the Visit History

Social History (Chart-wide) No Saved Notes Edit

Mark as Reviewed Last reviewed Social History appears in the Visit History

Efficient Charting

User Groups

User Groups

Edit Role

Role Name:

Attributes
This user can be:

- Assigned tasks
- Selected as an Assigned User in the task queues

Permissions
Allow access to:

- User Administration Tool
- Auto-Notes Configuration (basic user access)
 - Practice Defaults Configuration
 - Configuration of All Users
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- Clinical Alerts Editor
- Diagnosis Configuration
- Document Category Editor
- Emergency Access
- Encounter Form Editor
- Growth Chart Configuration



Efficient Charting

Auto Notes

Auto Notes

Auto-Notes Configuration

Protocol: 18 Mo Well - (client v. I) Bright Futures << >> User: Practice Defaults

18 Mo Well - (client v. I) Brig...

- Ages and Stages
- M-Chat
- Physical Exam**
- Anticipatory Guidance

Neck

ABN
Practice Default:

NL
Practice Default:

N/E
Practice Default:

Chest/Lungs

ABN
Practice Default:

NL
Practice Default:

N/E
Practice Default:

Heart

ABN
Practice Default:

NL
Practice Default:

N/E
Practice Default:



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Efficient Charting

Last Answer



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Last Answer

Social/Family History

Select All

- See Initial History Questionnaire (Indicate "No Interval Changes" or note changes.)

Last Answer 07/18/2014: "No interval changes" [PCC PCC]

notes

- Family Situation

Last Answer 07/18/2014: "Mom has custody. Every other weekend with dad." [PCC PCC]

notes

- After-school care (Yes / No)

Last Answer 07/18/2014: "Yes, Kids biz. M-TH" [PCC PCC]

notes

- Changes since last visit (note below)

notes

- add item

notes

Efficient Charting

Copy Medical Summary Components to Siblings



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Copy Medical Summary Components to Siblings

Copy Notes to Sibings

From: **Pebbles Flintstone 10 yrs, 1 mo 6/15/04 F**

Family Medical History

Condition	Relationship	Note
Congestive heart failure	Maternal Grandfather, Uncle	

To: **Dino Flintstone 4 yrs, 2 mos 4/25/10 M**

Append Replace Custom Do Not Copy Notes for this Patient

Family Medical History

Condition	Relationship	Note
Congestive heart failure	Maternal Grandfather, Uncle	

Save **Cancel**

Efficient Charting

Age Auto-Calculated E&M Codes

Age Auto-Calculated E&M Codes

Additional Procedures

Est Well Visits - Private

- 99393 HC 5-11 yrs
- 99393.25 HC W/Imm 5-11 yrs Priv (99393.25)

Est Well Visits - Medicaid

- 99393-EP Mod HC 5-11 yrs MCD (99393-EP)
- 99393-EP.25 Mod HC W/Imm 5-11 yrs MCD (99393-EP.25)

Est Sick Visit

- 99211 OV Minimal 99211
- 99212 OV Problem Focus 99212
- 99213 OV Expanded Focus 99213
- 99214 OV Det. H&E 99214
- 99215 OV Highly Complex 99215

Add Sick to Well Exam - Medicaid

- 99212.EP.25 99212.EP.25

Other Procedures

-

New Well Visits - Private

- 99383 New HC 5-11 yrs Priv
- 99383.25 New HC W/Imm 5-11 yrs Priv (99383.25)

New Well Visits - Medicaid

- 99383-EP.25 Mod New HC W/Imm 5-11 yrs MCD (99383-EP.25)

New Patient Sick

- 99201 OV Problem Focused, NEW
- 99202 OV Expanded Focus, NEW
- 99203 OV Detailed H & E, NEW
- 99204 OV Comprehensive H & E, NEW



Efficient Charting

Remove Tasks From Orders

Remove Tasks From Orders

Hearing Screen **Ordered**

Note:

Signature Required Canceled Include on Patient Reports

TASK TO

NOTE

Task Completed AT BY

Hearing Screen **Completed - No Tasks**

Note:

Signature Required Canceled Include on Patient Reports



Resources


Patient Education

Patient Education

Patient Education Mackenzie Higgins 4 years 7/09/10 F

select a problem | no medications on the medication list | no lab tests ordered

Health Topics: MedlinePlus



A service of the U.S. National Library of Medicine
NIH National Institutes of Health

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Health Topics | Drugs & Supplements | Videos & Cool Tools | ESPAÑOL

Find your topic by first letter:
A B C D E F G H I J K L M N O P Q R S T U V W XYZ List of All Topics

Health Topics

Read about symptoms, causes, treatment and prevention for over 900 diseases, illnesses, health conditions and wellness issues. MedlinePlus health topics are regularly reviewed, and links are updated daily.

Body Location/Systems <ul style="list-style-type: none">Blood, Heart and CirculationBones, Joints and MusclesBrain and NervesDigestive SystemEar, Nose and ThroatEndocrine SystemEyes and VisionImmune SystemKidneys and Urinary SystemLungs and Breathing	Disorders and Conditions <ul style="list-style-type: none">CancersDiabetes MellitusGenetics/Birth DefectsInfectionsInjuries and WoundsMental Health and BehaviorMetabolic ProblemsPoisoning, Toxicology, Environmental HealthPregnancy and ReproductionSubstance Abuse ProblemsDiagnosis and Therapy	Demographic Groups <ul style="list-style-type: none">Children and TeenagersMenPopulation GroupsSeniorsWomen Health and Wellness <ul style="list-style-type: none">DisastersFitness and ExerciseFood and NutritionHealth SystemPersonal Health Issues
--	---	--

Print Close



Resources

Diagnosis Configuration Tool



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Diagnosis Configuration Tool

Diagnosis Configuration

Search Filter:

Favorite	Allergy	Family Hx	Description	Alternate Descriptions	ICD-9 Billing Diagnosis
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Allergy to wool		995.3 Allergic Rea...
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Alpha/beta lipoproteinemia	Alpha/beta lipoproteinaemia	272.4 Hyperlipidemia
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Alveolar hypoventilation	Type 2 respiratory failure, Hypercapnic re...	786.09 Apnea spells
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Amblyopia	Amblyopic	368.00 Amblyopia ...
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anaphylaxis due to diphth...	Anaphylactic shock due to diphtheria and...	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anaphylaxis due to Hemo...	Anaphylactic shock due to HiB - Haemop...	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anaphylaxis due to Hepati...	Anaphylactic reaction due to Hepatitis B...	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anaphylaxis due to human...	Anaphylactic shock due to human papillo...	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anaphylaxis due to menin...	Anaphylactic shock due to meningococca...	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anaphylaxis due to rotavir...	Anaphylactic reaction due to rotavirus va...	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Anemia	Absolute anaemia, Absolute anemia, Ana...	285.9 Anemia
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anemia due to medication	Anaemia due to medication	285.9 Anemia
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anemia due to unknown m...	Anaemia due to unknown mechanism	285.9 Anemia

Display: All Diagnoses
 Favorites
 Allergies
 Family Hx

Columns: ▾

Page / 82



Resources

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PCC EHR “Help”



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Table Of Contents



Table of Contents



Index



Search



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support@pcc.com



- How to Use PCC Help
- Partner
- PCC EHR**
 - Quickstart: Chart a Visit
 - PCC EHR Video Demos
 - Login to PCC EHR
 - Open a Patient Chart
 - The Schedule Screen
 - The Patient Chart
 - Charting a Visit
 - Orders: Labs, Procedures, Tasks
 - Billing a Visit
 - Prescriptions and Medications
 - Phone Notes
 - Documents and Scanning
 - Signing Visits and Other Items
 - Reports
 - PCC EHR Configuration
 - PCC EHR New Employee Training
 - PCC EHR Insider
- My Kid's Chart
- Pocket Partner
- Practice Vitals Dashboard
- System Administration and Hardware
- Other PCC Resources
- Recent Updates
- All PCC Videos

PCC EHR

PCC EHR is an electronic charting system. It tracks and maintains medical records for patients while providing a workflow environment for providers to see patients, manage their schedule, and chart visit information.

The screenshot displays the PCC EHR interface for patient Pebbles Flinstone (11 yrs, 5 mos; F) 12/23/97. The interface is divided into several sections:



- Medical Summary:** Contains a 'Major Diagnoses' table with columns for Diagnosis, Most Recent, First Diagnosed, and Resolved. It also includes sections for Allergies and Medications.
- Schedule:** A calendar view showing appointments for the week of 01/26/09. It includes a 'Schedule' table with columns for Out, Arr, Time, Name, Visit Reason, and Provider. The table shows appointments for 01:15pm with providers like Dr. Smith and Dr. Hoy.
- General Sick:** A section for charting visit information, including fields for Vitals (Weight, Temperature, Blood Pressure) and a 'Review of Systems' section with checkboxes for various body systems.



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"Help"

Visit Status	Room	Tasks	Arrival	Time	Last	Fi
Scheduled				2:15pm	Higgins	M
Arrived	-	 	9:51am	2:45pm	Horricks	C
Scheduled				3:30pm	Fomby	C
Scheduled				6:15pm	Graybill	C
Scheduled				7:00pm	McCorkel	A
Scheduled				7:30pm	Imler	P
Scheduled				7:45pm	Cruise	M
Scheduled				8:00pm	Finkbiner	S



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THANK YOU!