PCC EHR Features Your Practice Should Know About

Sarah Bunning
User's Conference 2014
Categories

- Clinical Tools
- Efficient Charting
- Resources
Clinical Tools

Flowsheets
## Flowsheets

### Diagnosis

<table>
<thead>
<tr>
<th>Diagnosis</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Otitis Media Acute</td>
<td>05/16/13</td>
</tr>
<tr>
<td>Active on Problem List</td>
<td>05/16/13 (16y)</td>
</tr>
<tr>
<td>Immunization</td>
<td>03/05/12 (8y 10m)</td>
</tr>
<tr>
<td>Conjunctivitis</td>
<td>02/12/07 (2y 3m)</td>
</tr>
<tr>
<td>Asthma Mild Persistent</td>
<td>04/27/11 (8y)</td>
</tr>
<tr>
<td>Active on Problem List</td>
<td>04/27/11 (8y)</td>
</tr>
<tr>
<td>Obesity Exogenous</td>
<td>05/02/18 (7y)</td>
</tr>
<tr>
<td>Active on Problem List</td>
<td>05/02/18 (7y)</td>
</tr>
<tr>
<td>Urinary Tract Infection</td>
<td>04/29/09 (6y)</td>
</tr>
<tr>
<td>Resolved on Problem List</td>
<td>04/29/09 (6y)</td>
</tr>
<tr>
<td>Kidney Infection</td>
<td>05/02/08 (5y)</td>
</tr>
<tr>
<td>Acute on Problem List</td>
<td>05/02/08 (5y)</td>
</tr>
<tr>
<td>Diaphragm Dysfunction</td>
<td>10/27/04 (1y 6m)</td>
</tr>
<tr>
<td>Diarrhea</td>
<td>08/11/04 (1y 3m)</td>
</tr>
<tr>
<td>Diagnoses has not been charted</td>
<td></td>
</tr>
<tr>
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<td></td>
</tr>
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<td></td>
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<tr>
<td>Diagnoses has not been charted</td>
<td></td>
</tr>
</tbody>
</table>

### Add Phone Note
- Close
- Save
- Save + Exit

Logged In: elizabeth

---

Pediatric EHR Solutions

Control Your Future™
Clinical Tools

Roles
Roles

Attributes
This user can be:
- Assigned tasks
- Selected as an Assigned User in the task queues

Permissions
Allow access to:
- User Administration Tool
- Auto-Notes Configuration (basic user access)
  - Practice Defaults Configuration
  - Configuration of All Users
- Charted Visit Deletion
- Clinical Alerts Editor
- Diagnosis Configuration
- Document Category Editor
Roles

- Emergency Access
- Encounter Form Editor
- Growth Chart Configuration
- Immunization Configuration
- Import Documents Administration
- Lab Configuration
- Patient Lists
- Patient Reminders
- Patient Visit Summary Configuration
- Phone Encounter Performance
- Phone Note Deletion
- Portal Administration
- Portal Message Deletion
- Practice Preferences
- Professional Contact Manager
- Protocol Configuration
- Signing
  - Requires Co-Signer (visits and phone notes)
Clinical Tools

Custom Medical Summary Components
Custom Medical summary Components
Clinical Tools

Clinical Alerts
Clinical Alerts

Clinical Alert: Asthma

Patient is between 5yrs and 10yrs and has been diagnosed with asthma. Actions to take:

1. Review asthma care plan with patient and/or family.
2. Discuss and recommend the annual flu shot.
This patient has been dismissed from the practice. Do not dispense medical advice.
Clinical Alerts

The patient has the flag "Dismissed"
Clinical Tools

Configurable Patient Visit Summary
Configurable Patient Visit Summary

Select office contact information
- Display practice name, address, and phone.
- Display appointment location name, address, and phone.

Configure problem notes
- Display problem notes with problems.

Include checked items on the standard Patient Visit Summary
Demographics
- Patient Name, DOB, Sex, and PCC#
- Patient Race, Ethnicity, and Preferred Language
- Future Appointments and Date of Last Physical

Visit Information
- Allergies
- Chief Complaint (not configured)
- Clinical Instructions (not configured)

Other Health Information
- Active Allergies, Active Medications, Active Problems, and Immunization History
Clinical Tools

Structured Phone Notes
**Edit Lab Order**

Lab Order Name: Pregnancy screen (urine)

Default Lab Facility: Use Appointment Location

- Enable recording of Specimen Collection user, date and time
- *Include on Patient Reports* will be selected when this order is issued.

---

### Pregnancy screen (urine)

**Facility:** PCC Pediatric Test Associates (Doctor's Office)

**Test:** Pregnancy Test, Urine

<table>
<thead>
<tr>
<th>Result</th>
<th>Units</th>
<th>Reference Range</th>
<th>Interpretation</th>
</tr>
</thead>
</table>
| Neg    | Pos   | Positive        | select interpretation

**Condition/Disposition:** select a condition or disposition of specimen

**Note:** enter notes here

**Signature Required:**

**Canceled:**

**Include on Patient Reports:**

**Ordered**

TO: enter user name

Order Date: 07/18/14

**ADD TASK**

**DISCARD CHANGES**

**SAVE ORDER**
Efficient Charting

Chart-Wide Components
# Chart-Wide Components

## Medical History (Chart-wide)
Modified 07/19/14

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tonsillectomy</td>
<td></td>
</tr>
</tbody>
</table>

Last reviewed Medical History appears in the Visit History

## Family Medical History (Chart-wide)
Modified 07/19/14

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Congestive heart failure</td>
<td>Maternal Grandfather, Uncle</td>
</tr>
</tbody>
</table>

Last reviewed Family Medical History appears in the Visit History

## Social History (Chart-wide)
No Saved Notes

Last reviewed Social History appears in the Visit History

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**PCC**

Pediatric EHR Solutions

Control Your Future™
Efficient Charting

User Groups
User Groups

![Edit Role window showing attributes and permissions settings]

Attributes
This user can be:
- Assigned tasks
- Selected as an Assigned User in the task queues

Permissions
Allow access to:
- User Administration Tool
- Auto-Notes Configuration (basic user access)
  - Practice Defaults Configuration
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- Diagnosis Configuration
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- Emergency Access
- Encounter Form Editor
- Growth Chart Configuration

[Buttons: Cancel, Save]
Efficient Charting

Auto Notes
Auto Notes

Auto-Notes Configuration

Protocol: 18 Mo Well - (client v. l.) Bright Futures

User: Practice Defaults

Neck
ABN
Practice Default:
NL
Practice Default: Supple without lymphadenopathy.
N/E
Practice Default:

Chest/Lungs
ABN
Practice Default:
NL
Practice Default: Symmetric chest with equal, clear breath sounds bilaterally. No crackles, rhonchi, or wheezing. No distress.
N/E
Practice Default:

Heart
ABN
Practice Default:
NL
Practice Default: Regular rate and rhythm without murmur.
N/E
Practice Default:
Efficient Charting

Last Answer
### Social/Family History

#### Select All

- **See Initial History Questionnaire (Indicate "No Interval Changes" or note changes.)**
  - **Last Answer**: 07/18/2014: "No interval changes" [PCC PCC]
  - **notes**

- **Family Situation**
  - **Last Answer**: 07/18/2014: "Mom has custody. Every other weekend with dad." [PCC PCC]
  - **notes**

- **After-school care (Yes / No)**
  - **Last Answer**: 07/18/2014: "Yes, Kids b.i.d. M-TH" [PCC PCC]
  - **notes**

- **Changes since last visit (note below)**
  - **notes**

- **add item**
  - **notes**
Efficient Charting

Copy Medical Summary Components to Siblings
Copy Medical Summary Components to Siblings

From: Pebbles Flintstone 10 yrs, 1 mo 6/15/04 F

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Congestive heart failure</td>
<td>Maternal Grandfather, Uncle</td>
<td></td>
</tr>
</tbody>
</table>

To: Dino Flintstone 4 yrs, 2 mos 4/25/10 M

- Append
- Replace
- Custom
- Do Not Copy Notes for this Patient

<table>
<thead>
<tr>
<th>Condition</th>
<th>Relationship</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Congestive heart failure</td>
<td>Maternal Grandfather, Uncle</td>
<td></td>
</tr>
</tbody>
</table>
Efficient Charting

Age Auto-Calculated E&M Codes
Age Auto-Calculated E&M Codes

### Additional Procedures

**Est Well Visits - Private**
- 99393 HC 5-11 yrs
- 99393.25 HC W/Imm 5-11 yrs Priv (99393.25)

**Est Well Visits - Medicaid**
- 99393-EP Mod HC 5-11 yrs MCD (99393-EP)
- 99393-EP.25 Mod HC W/Imm 5-11 yrs MCD (99393-EP.25)

**Est Sick Visit**
- 99211 OV Minimal 99211
- 99212 OV Problem Focus 99212
- 99213 OV Expanded Focus 99213
- 99214 OV Det. H&E 99214
- 99215 OV Highly Complex 99215

**Add Sick to Well Exam - Medicaid**
- 99212.25 99212.25

**Other Procedures**
- add procedure

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**New Well Visits - Private**
- 99383 New HC 5-11 yrs Priv
- 99383.25 New HC W/Imm 5-11 yrs Priv (99383.25)

**New Well Visits - Medicaid**
- 99383-EP.25 Mod New HC W/Imm 5-11 yrs MCD (99383-EP.25)

**New Patient Sick**
- 99201 OV Problem Focused, NEW
- 99202 OV Expanded Focus, NEW
- 99203 OV Detailed H & E, NEW
- 99204 OV Comprehensive H & E, NEW
Efficient Charting

Remove Tasks From Orders
Resources

Patient Education
Patient Education

MedlinePlus

A service of the U.S. National Library of Medicine
National Institutes of Health

Health Topics

Find your topic by first letter:

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z List of All Topics

Body Location/Systems

- Blood, Heart and Circulation
- Bones, Joints and Muscles
- Brain and Nerves
- Digestive System
- Ear, Nose and Throat
- Endocrine System
- Eyes and Vision
- Immune System
- Kidneys and Urinary System
- Lungs and Breathing

Disorders and Conditions

- Cancers
- Diabetes Mellitus
- Genetics/Birth Defects
- Infections
- Injuries and Wounds
- Mental Health and Behavior
- Metabolic Problems
- Poisoning, Toxicology, Environmental Health
- Pregnancy and Reproduction
- Substance Abuse Problems
- Diagnostic and Therapy

Demographic Groups

- Children and Teenagers
- Men
- Population Groups
- Seniors
- Women

Health and Wellness

- Disasters
- Fitness and Exercise
- Food and Nutrition
- Health System
- Personal Health Issues

PCC

Pediatric EHR Solutions

Control Your Future™
Resources

Diagnosis Configuration Tool
### Diagnosis Configuration Tool

#### Search Filter: enter search pattern

<table>
<thead>
<tr>
<th>Favorite</th>
<th>Allergy</th>
<th>Family Hx</th>
<th>Description</th>
<th>Alternate Descriptions</th>
<th>ICD-9 Billing Diagnosis</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Allergy to wool</td>
<td></td>
<td>995.3 Allergic Reaction</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Alpha/beta lipoproteinemia</td>
<td>Alpha/beta lipoproteinemia</td>
<td>272.4 Hyperlipidemia</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Alveolar hypoventilation</td>
<td>Type 2 respiratory failure, Hypercapnic res...</td>
<td>786.09 Apnea spells</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Amblyopia</td>
<td>Amblyopic</td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anaphylaxis due to diphtheria</td>
<td>Anaphylactic shock due to diphtheria and...</td>
<td>368.00 Amblyopia</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anaphylaxis due to Hemo...</td>
<td>Anaphylactic shock due to HiB - Haemophilus...</td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anaphylaxis due to Hepatitis B...</td>
<td>Anaphylactic reaction due to Hepatitis B...</td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anaphylaxis due to human papilloma</td>
<td>Anaphylactic shock due to human papilloma</td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anaphylaxis due to meningococcal meningitis</td>
<td>Anaphylactic shock due to meningococcal meningitis</td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anaphylaxis due to rotavirus</td>
<td>Anaphylactic reaction due to rotavirus vac...</td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anaphylaxis due to tetanus</td>
<td>Anaphylaxis due to Tdap - tetanus, diphtheria</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>X</td>
<td>Anemia</td>
<td>Absolute anaemia, Absolute anemia, Anaemia</td>
<td>285.9 Anemia</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anemia due to medication</td>
<td>Anaemia due to medication</td>
<td>285.9 Anemia</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td>Anemia due to unknown mechanism</td>
<td>Anaemia due to unknown mechanism</td>
<td>285.9 Anemia</td>
</tr>
</tbody>
</table>

Display: All Diagnoses  Favorites  Allergies  Family Hx

Columns: Favorite, Allergy, Family Hx, Alternate Description, ICD-9
Resources

learn.pcc.com

PCC EHR “Help”
PCC EHR

PCC EHR is an electronic charting system. It tracks and maintains medical records for patients while providing a workflow environment for providers to see patients, manage their schedule, and chart visit information.
“Help”
THANK YOU!