The Building Blocks of Protocols

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Introductions

- Your Name
- Practice Name
- # of Providers, # of Locations
- # of Years on PCC EHR
- One thing about your protocols you feel needs improvement
Award-Winning Protocols

- 5 year Well - TPG
- 5 Year Well – VP
- Sick Visit – CYPRESS
- Sick Visit – SLPP
Generic Components

- Header
- Text Box
- Note
- Check
- Radio
- Q & A
Chart-Wide Components

- Medical Summary
  - Problem List, Allergies, Medication History, Family Medical History, Birth History, Custom, and more

- Demographics
  - Confidential Communication Preference, Siblings, Policies, Demographic Information

- Growth Chart
What Works and What Doesn't

**Pros:** Can users access chart-wide information without leaving the visit protocol? Are you able to see previously recorded information?

**Cons:** Are there needed components missing from your protocols? Do they contain unused components? Is it difficult to find what you're looking for?
Protocol Configuration Tool

- Located under the Tools menu
Hands-On Time

- Log into your system at home if you have permission to access the Protocol Configuration Tool.

- Log into PCC EHR on the UC Server if you do not have permission to access the Protocol Configuration Tool on your system, or if your practice is not using PCC EHR.
Resources

• To see more award-winning protocols from PCC clients: protocols.pcc.com

• For more information on configuring protocols and components, visit learn.pcc.com or click on “Help” in the toolbar while in PCC EHR.

• Contact Software Support at support@pcc.com or 800-722-1082
Thanks for joining us!