Building Effective and Efficient EHR Protocols

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Course Description

- If you are a PCC EHR user, you've learned the basics of how to build your protocols.
- In this class, we'll look at ways to build them even better so that they make you more efficient and effective in your clinical work and coding.
- I'll demonstrate how to easily use a paper form that you love and convert it into an excellent EHR protocol.
- I will also look at how to design protocols that think like you so that even some of the most complex issues are easier to chart.

Disclaimer

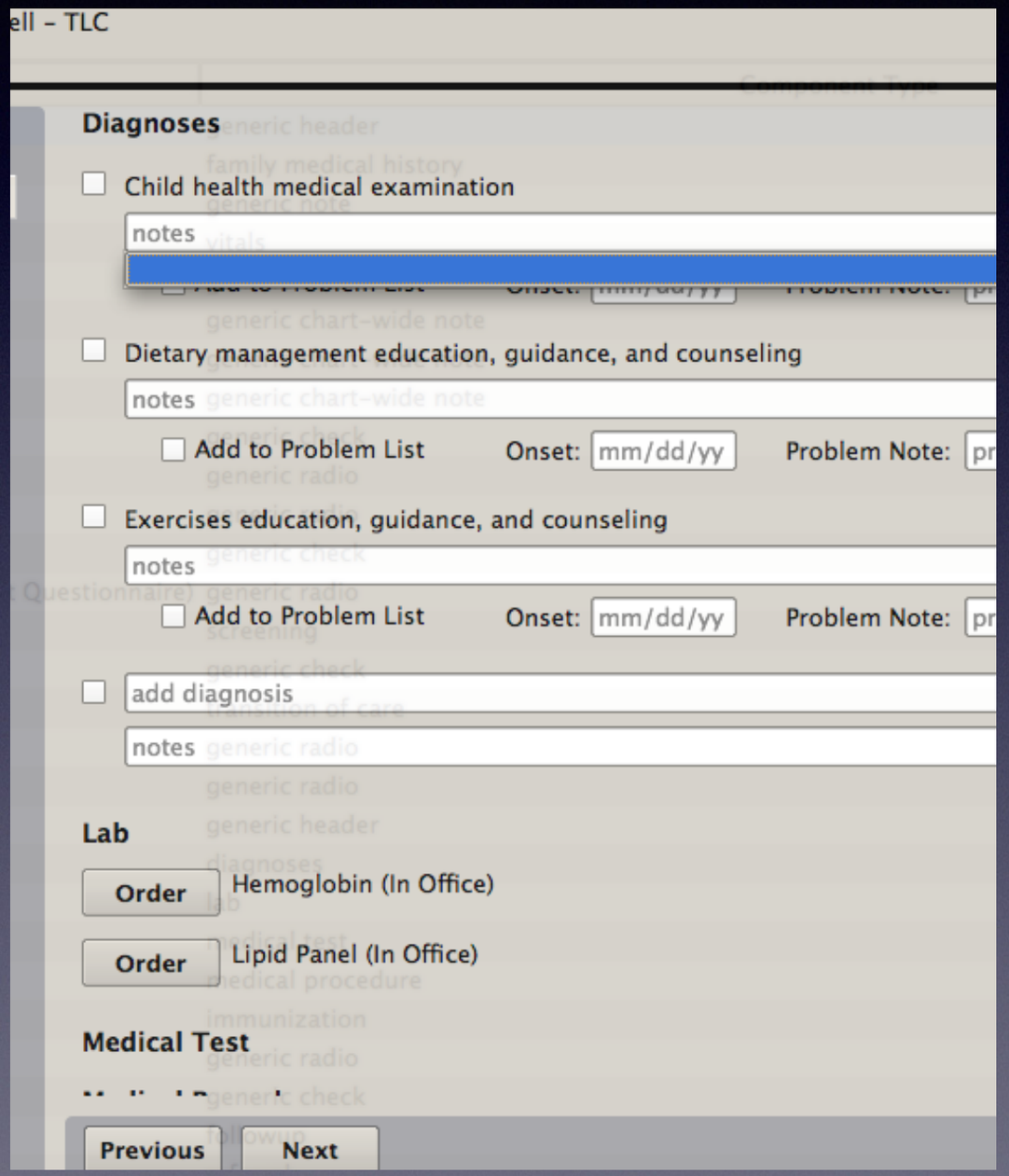
I am not an EHR expert or PCC employee or trainer, just a doctor who likes to tinker and make technology work for me.

Developing protocols is like learning to run.

Do you want to run a 5K or a marathon?

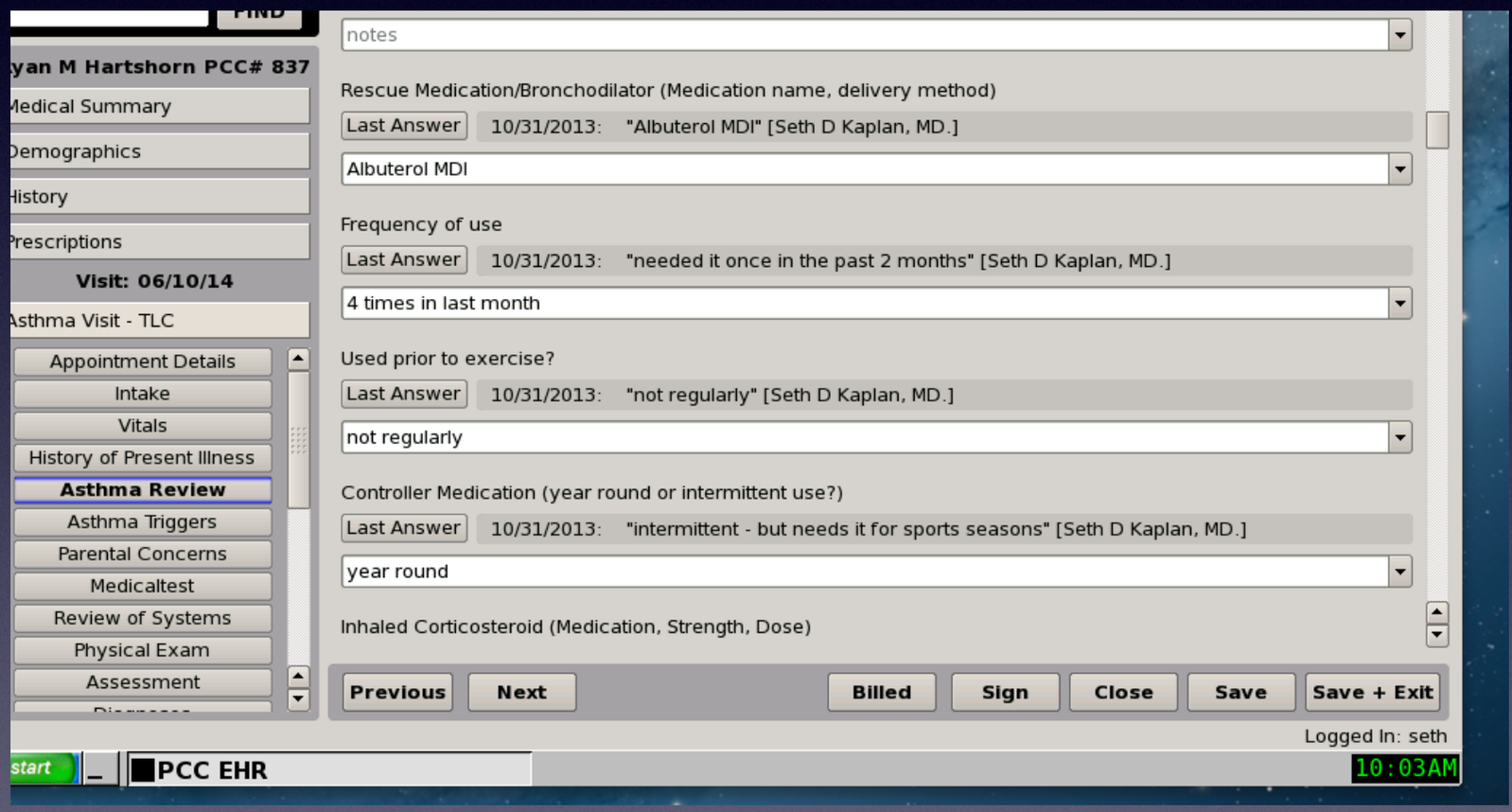
Make your protocols pop

- Use of memory features



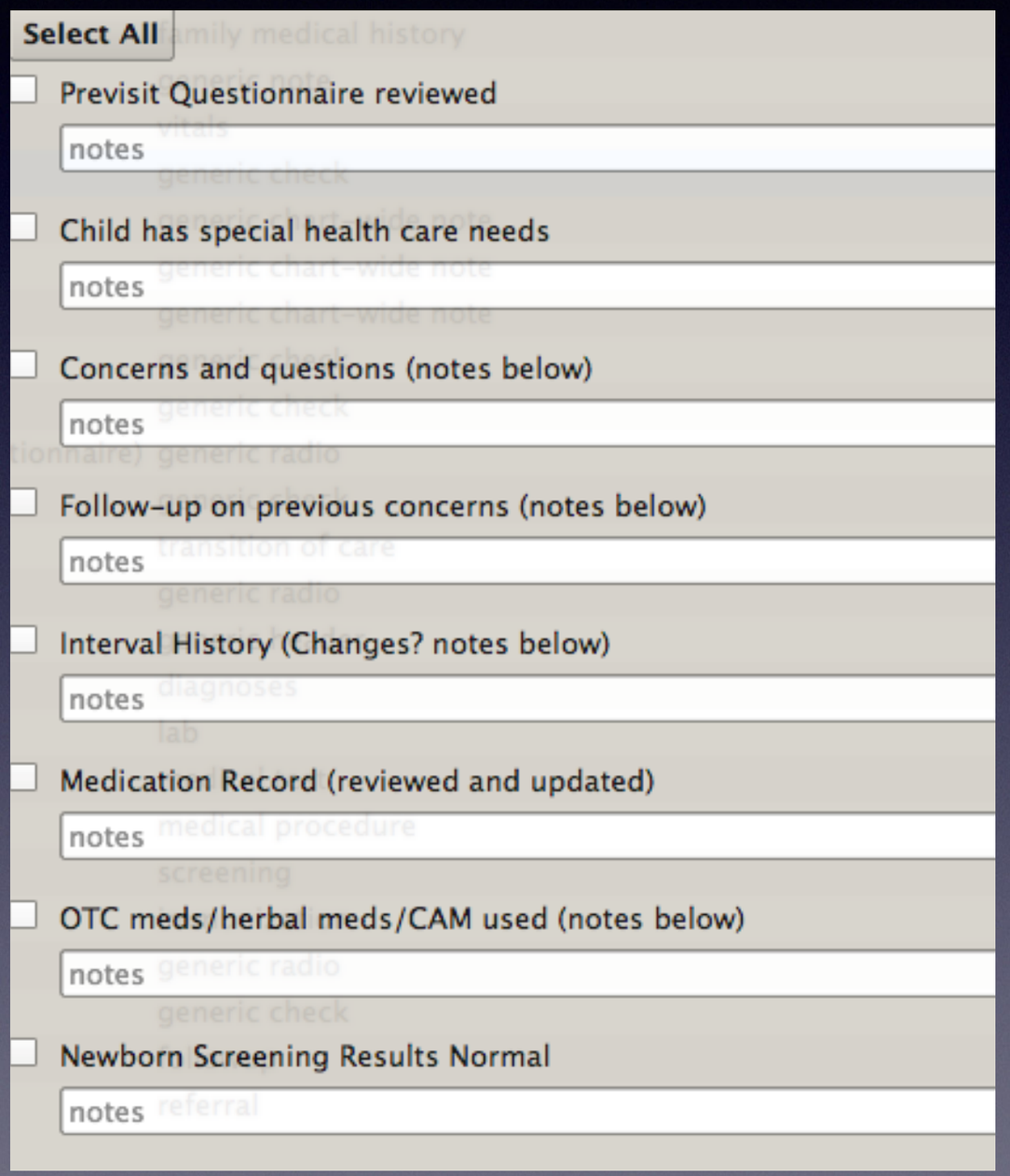
Make your protocols pop

- Last answer feature



Make your protocols pop

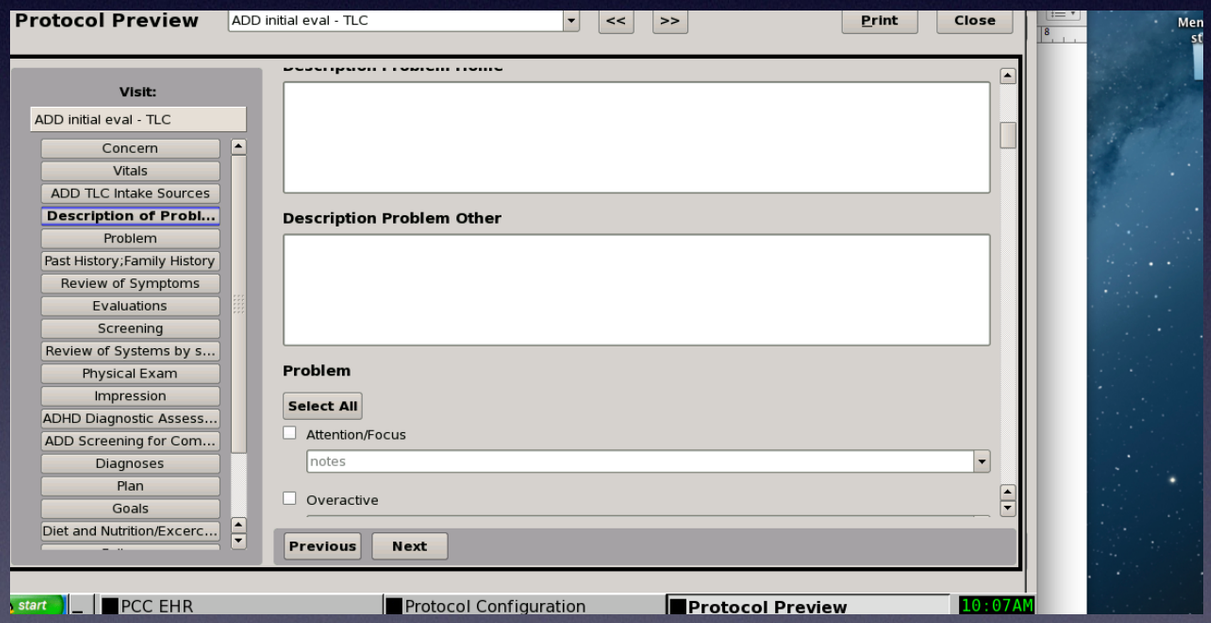
- Include PCMH/MU elements from the beginning.

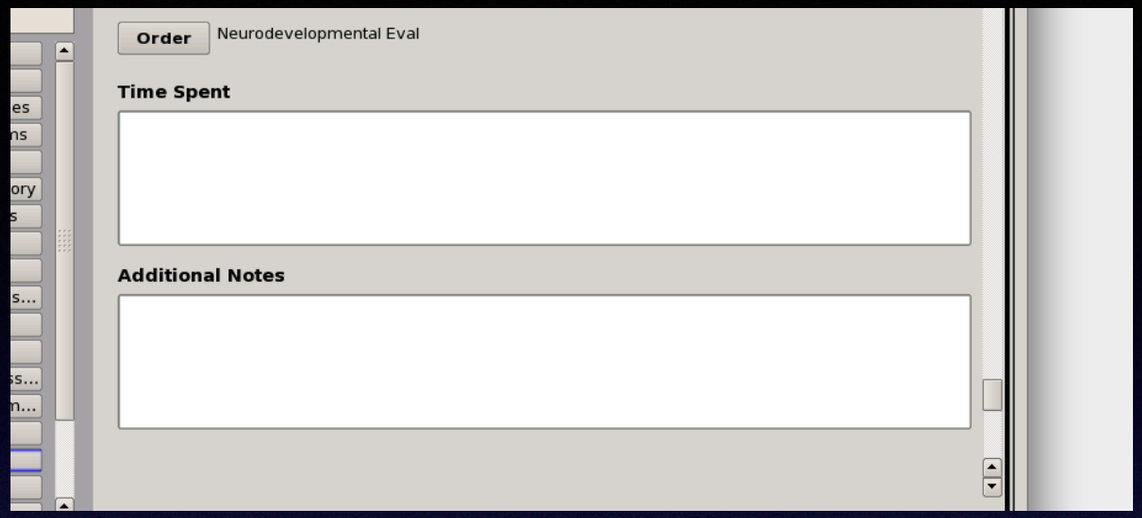


Make your protocols pop

- Decide if you are a free texting person or a check box person.

- Ok to mix elements if it's helpful to you





History of Present Illness

History

Select All

- [ ] Medication Record (reviewed and updated)
  - notes
- [ ] OTC meds/herbal meds/CAM used (notes below)
  - notes

TEXAS
Coca-Cola
mazda
TEXAS
GLOBE LIFE PARK
MLB NETWORK
TXA 21
CBS 11
GRAB SOME BUDS

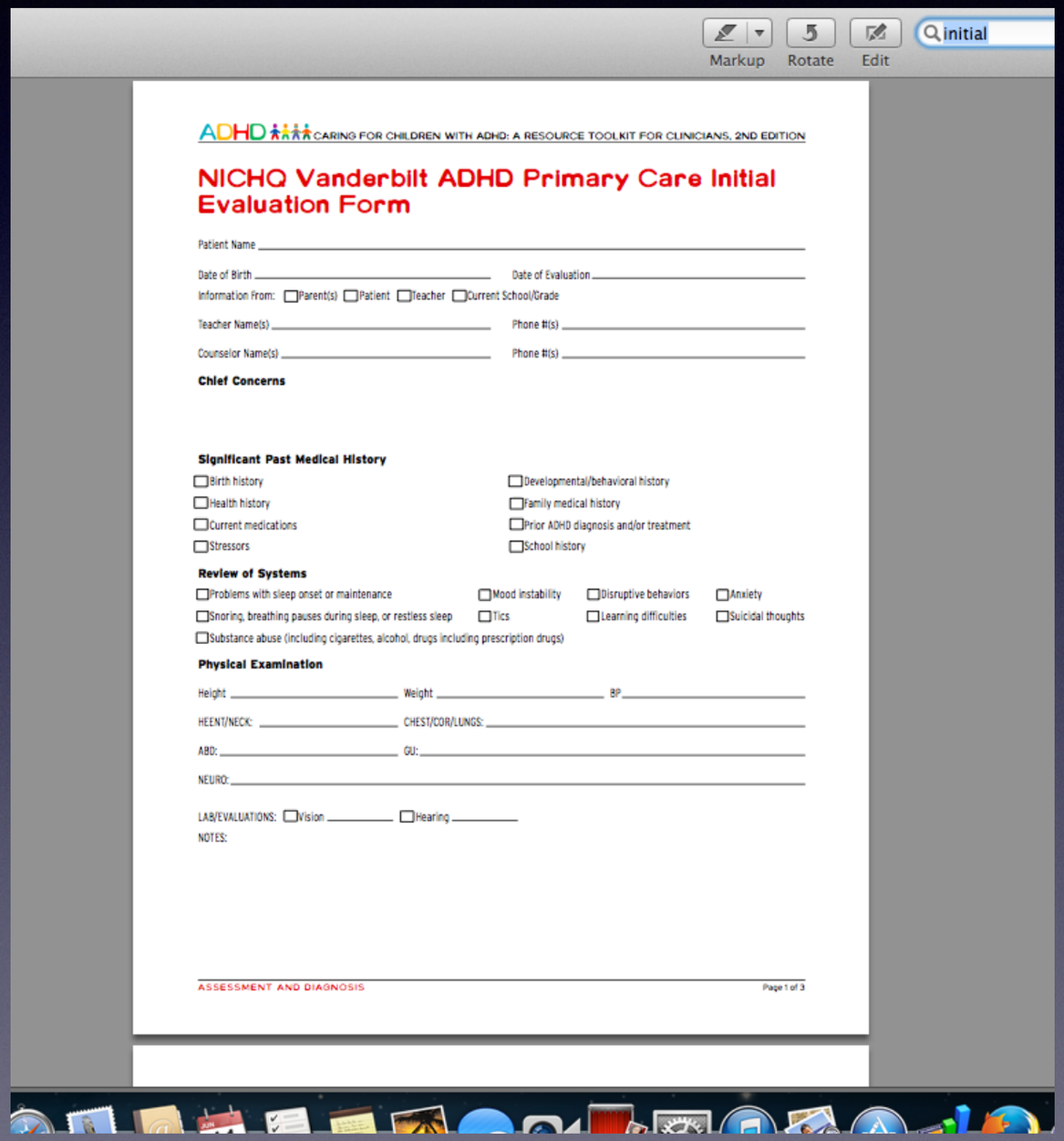
Moving from paper to EHR

- Make your protocols flow the way you think.

- If you have a paper history you really like, make it into a protocol using a mix of elements.

Moving from paper to EHR

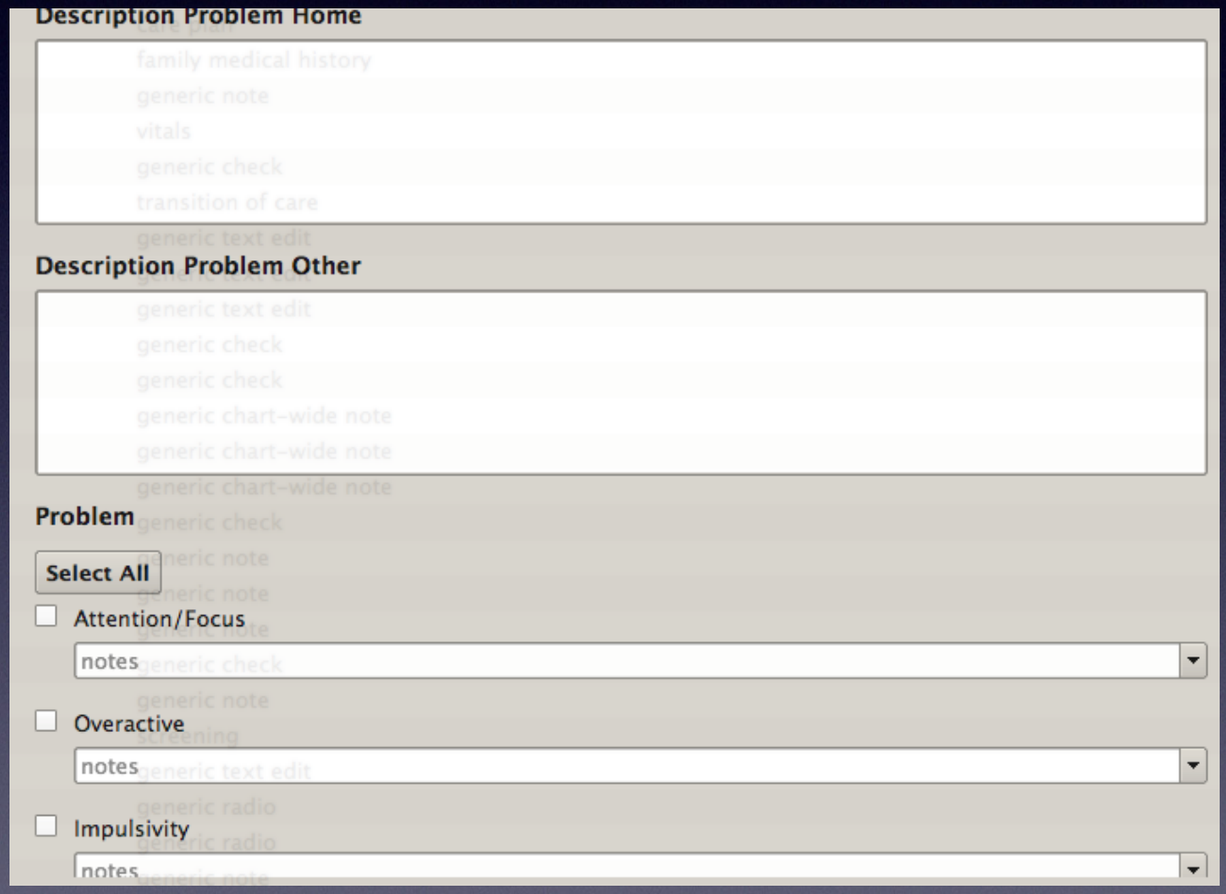
- ADD Protocol - NICHQ forms



Moving from paper to EHR

- Gather information in advance - CHADIS, Vanderbilts

- Mix free texting and check boxes

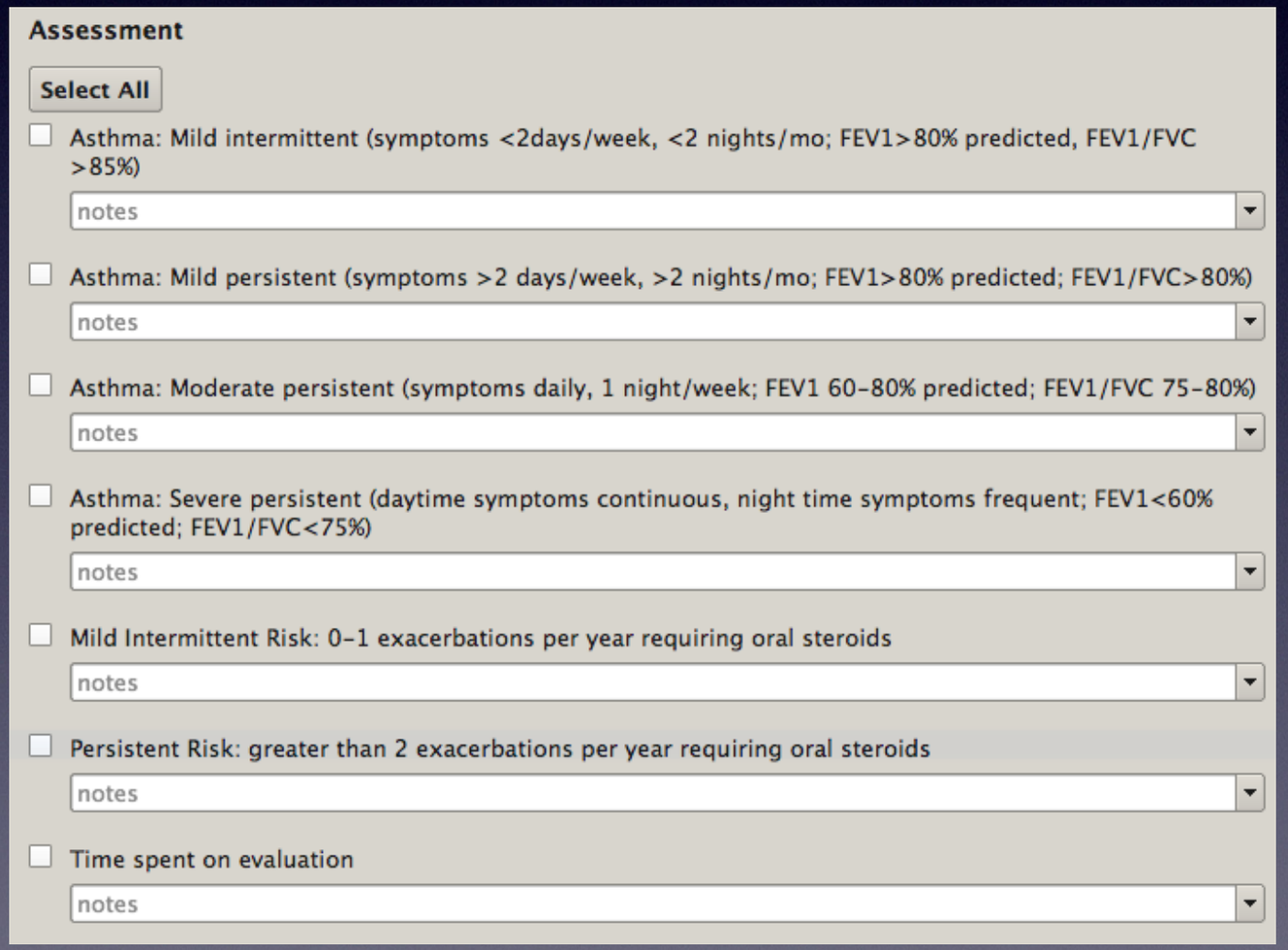


Moving from paper to EHR

- Look out for elements you may have missed
- Use anchor buttons to be able to move through protocol efficiently
- **Just because something is in a protocol does not mean that you have to use it.**
- Include elements to help you with billing

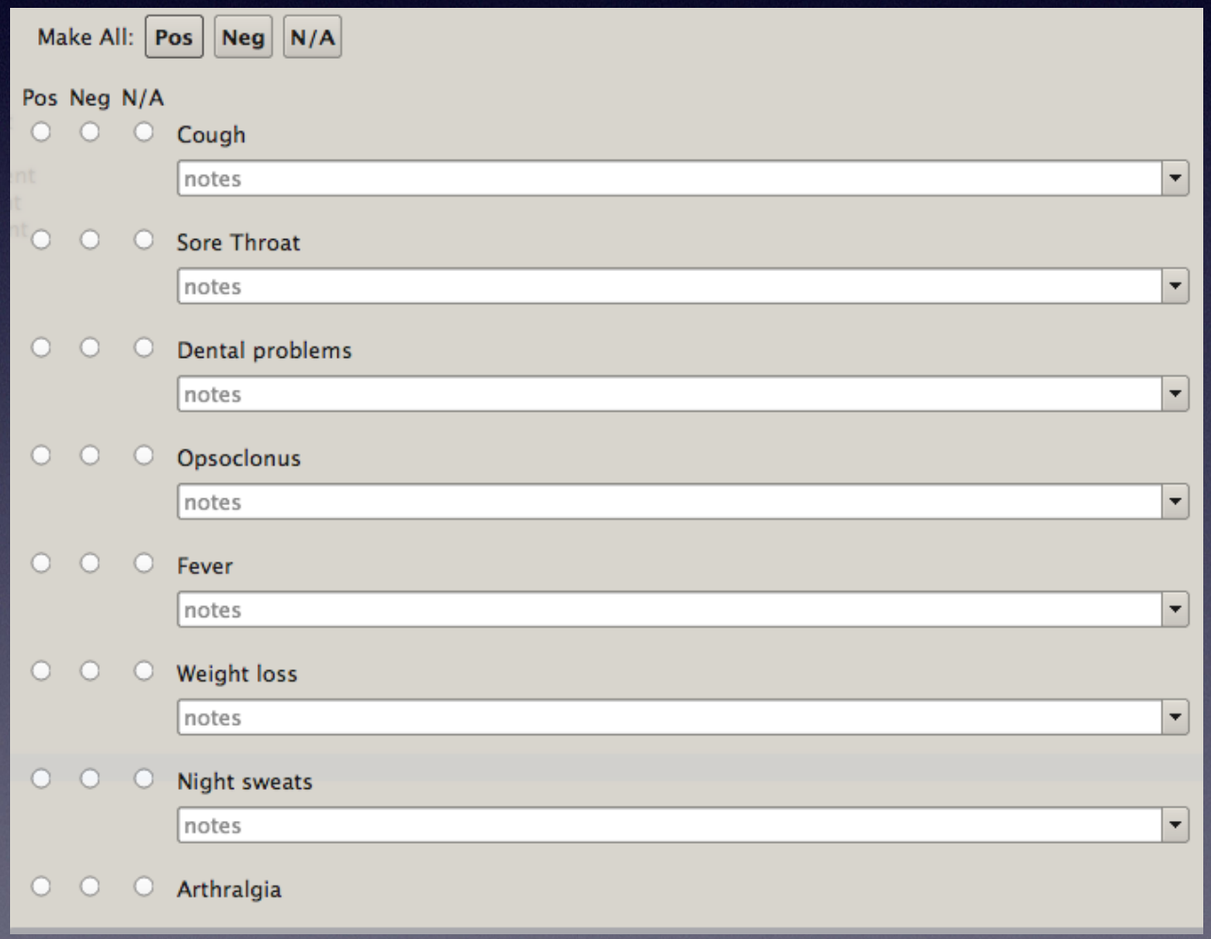
Moving from paper to EHR

- Asthma protocol - one for initial and follow-up - use different part for different purposes
- Asthma action plan which is now printable
- Build in decision-making tools from NHLBI guidelines



Use of Add-On Protocols

- For unique clinical situations
- Create as the need arises
- Lymphadenopathy ROS
- Endocrine ROS
- Musculoskeletal PE



- PCC EHR is extremely flexible - use different elements to create any sort of form you want and make the EHR think like you do.
- Solutions presented today work great for me, but may not work for you.
- Share ideas with others and use the award winners as building blocks for you.

Getting started can feel like this

UC in Anaheim?

But with practice you will feel like this!

It was a half-marathon, but I hope to run a full marathon someday!

Questions??

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