

PCC's Roadmap & Product Roundtable

07/18/13

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Today's Agenda:

- Review key deliverables since the 2012 UC
- A quick overview of PCC's Roadmap process
- Priorities for the remainder of 2013
- Feedback from YOU – the Product Roundtable



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Since UC 2012...

- We completed the Patient-at-a-Glance Theme (aka Configurable Medical Summary)

								Last updated: 12/14/12	
JANUARY	FEBRUARY	MARCH	APRIL	JUNE	JULY	SEPTEMBER	NOVEMBER		
6.4	6.5	6.6	6.7	6.8	6.9	6.10	6.11		
Patient-at-a-Glance	Patient-at-a-Glance Ph2	Patient-at-a-Glance Ph3	Settings on Med Summary	Visit Hx Index	Growth Chart from Visit Ribbon	Demographics as a Visit Ribbon	Patient-at-a-Glance Chart-wide		
Infrastructure	Infrastructure Summary	Medical Sum components in	11452 SID tabs	Visit Hx Index filtering	Patient-at-a-Glance Visit History	Components in	11729		
1 Ribbon (9618 & 9635)	Patient-at-a-Glance (9843)	Visit Ribbon (10596)	11452 SID tabs	Visit Hx Index filtering	Patient-at-a-Glance Visit History (12287)	Components in	11729		
Patient-at-a-Glance	Chronic Probs	ProcoAnalysis	Hx to sibs	11230	14298 med alert				
Social Hx (9629)	Quick Med (9725)	status filter (9588)	Add components on Med. Sum.	11230	14298 med alert (10136) last step				
(9627) Family History		110849 med filter		11050					
Protect Confidential chart information		110507 Anchores							
(8845)									



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Since UC 2012...

- E-lab Results Receipt went live in December 2012

E-labs Theme Roadmap Last updated: 07/19/13

	JULY 6.9	SEPTEMBER 6.10	NOVEMBER 6.11	January 2013 6.12	February 2013 6.13	APRIL 2013 6.14	JUNE 2013 6.15	JULY 2013 6.16
Mini-theme:	Infrastructure	Receive Results	Client Cert	View Results	Benefits Viewers	E-lab Workflow	Exceptions	Missing Orders
Problem:	Regular	e-lab	Client	e-lab	e-lab	e-lab	e-lab	Electronic Labs
Research Spike	Hub	SCA's interface		View Results in the	Results on Input	Master's List	Support for	Create
e-lab	Infrastructure		(12700)	(12700)	(14503) Copy	(14414) 14411	Pharm/Chg	Missing
Theme:	(12000)			(12519)	(13950) 12618 v1r	(14414) 14411	Results	Orders
Research:	e-lab			e-lab: Results	e-lab: Support	e-lab:	e-lab: Int	(14553) Comments
Spike (cont):	EMR			in Provisioned	Initial Print	Create	my patient	
(12613)	Receives			(12519)	(1407)	Follow on	(14059)	
e-lab	e-lab Results			e-lab: Reel	Pharm Trk	Pharm Inquiries	Parent/Child	
30 story point line	Hub	(12293 - 1)		Provider to Records	(13872)	(14809) draft sign note	(14809) draft sign note	
Infrastructure	e-lab			(13872)	(1407) Select			
1st half	Manual Match			e-lab: Results				
(12048) 2009	e-lab			to Patients	(13147)			
e-lab	(12293 - 1)			(13213 - 1)				
Receives	e-lab			e-lab: Enter em	external lab			
e-lab Results	(12291 - 1)			(12514)				
e-lab	Vendor orders							
(12291 - 1)	available for							
e-lab	configuration							
Manual Match	(12290 - 1)							
e-lab Results	e-lab: Vendor							
to Patients	Functions							
(12711 - 1)	(12505)							
e-lab								
Vendor orders	available for							
(12505 - 1)	configuration							

Since UC 2012...

- The Appointment Book pilot began in March 2013

Appointment Book Theme Roadmap Last updated: 7/19/13

	JULY 6.9	SEPTEMBER 6.10	NOVEMBER 6.11	JANUARY 2013 6.12	FEBRUARY 2013 6.13	APRIL 2013 6.14	JUNE 2013 6.15	JULY 2013 6.16
Mini-theme:	AppBook	AppBook	AppBook	AppBook	Appointment Book	AppBook	Map Partner	Configure
Problem:	Print an app	Schedule Book		Print App by Dr.	Printing Forms	Viewed app	Printed - EMR User	Printed Heat
Research Spike	(7617)	(13025)	(13048)	(13159)	(13859)	(13013)	(15135)	(15347)
e-lab	AppBook			Appointment Book	(14508) User Reasons	AppBook	(10740) User Assigner	
5 story point line	Restrictable app	Access pt info		Business work	AppBook	Switch - Part 1 of 2		
(7621)	(12517)	(13894)		(13894)	(13894)			

Since UC 2012...

- The Patient Portal pilot began in March 2013

Patient Portal Theme Roadmap Last updated: 07/19/13

	SEPTEMBER 6.10	NOVEMBER 6.11	JANUARY 2013 6.12	February 2013 6.13	APRIL 2013 6.14	June 2013 6.15	July 2013 6.16
Mini-theme:	Manage Users	Portal Accounts	User Controls	Patient Med Hx	Labs & Print	Function & Browser	Reporting/ARRA
Problem:	Pat. Portal	Pt. Manage	(13663) User Login	(12793) Problems	Pt. Display	Show Practice	Print
Research Spike	(12704)	Admin Users	(12767) Edit info	(12793) Allergies	Lab Results	Specific Contact Info	"School Form"
& Prototyping	(12466)	(12704)	(12766) reset pw	(12793) Immun Hx	(12795)	(10165)	Immunization List
5 story point line	Pt. Manage	Pt. Display	(12794) Rx Hx	(15003) Security	(15066) Future apps		from Patient Portal
(12466)	Portal Users	Demographic info	(13673) Logging	Patient Portal	Protect		(15395)
	(12767)	(12796)			Print		Print
	Pt. Link paths				Preparation &	Orders - don't	Visit Summary
	to user accts				support	show on pt reports	(15067)
	(13007)				(15044)	(15044)	(15068) HHS
	Pt. Portal					(15047) IEB	(15022) pjuvcm 13
	acct credentials					(15895) Parent Labs	
	(13009)						

Since UC 2012...

- There is much more, but to round out a few other items we've delivered we'll turn to our Free Range & Supportability roadmaps:

Free Range User Story Theme Roadmap							Last updated: 07/15/13	
	SEPTEMBER	NOVEMBER	JANUARY 2013	FEBRUARY 2013	APRIL 2013	JUNE 2013	JULY 2013	
	6.10	6.11	6.12	6.13	6.14	6.15	6.16	
3 story point line ...	(6316) Prev on Q2	Visit history (14436) ICD-9 2013 (10963) PC-MH-Reg	Identity missing (13174)	WHD Growth Charts (in address to CDC)	WHD Growth Charts (in address to CDC)	(1229) VINC 2013 (10843) Tracer mgmt	(13024) LastAnxK (11902)	Holmes Protect Changes
5 story point line ...	None needed	Change visit	status from chart	(6517)	(15820) prep custacc	(1524) PMS ASAs (1524) PMS ASAs	(1524) PMS ASAs	
8 story point line ...	(14811) IndScope	(7565)		(1807) Screen A-2			(1524) PMS ASAs	(10843) NewDB-AddSQL

Supportability Improvements Theme Roadmap							Last updated: 7/15/13	
	JULY	SEPTEMBER	NOVEMBER	JANUARY 2013	February 2013	APRIL 2013	JUNE 2013	JULY 2013
	6.9	6.10	6.11	6.12	6.13	6.14	6.15	6.16
3 story point line ...	(12288) Sync app	Supportability Update to Q2 4.1 (11203) Peer Q30	Health info Sum (12147)	Move Protocol (4576)	Combine E-RT's (11004)	Ability to delete visit from chart (10814) Part 1	Ability to delete visit from chart (10814) Part 2	Copy auto-notes with Produce (9972)
5 story point line ...	Reduce capture to same log (11004)		(6634) error msg			(10843) ICS cleanup		


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PCC's Roadmap process

- It's been a busy 12 months for all of us!
- Each of those deliverables is a "User Story", identifying Who needs What, and Why
- Related user stories are often grouped into Themes, but they may also be "Free Range"
- User Stories are sized, and we track how many "story points" we deliver with each release – this helps us to estimate our "Delivery Velocity"
- Using the measurement of past performance, we can better estimate how much we can deliver in the next release
- We budget a certain number of story points per theme
- This process is tweaked and tuned continuously


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PCC's Roadmap (cont.)

- But ... who decides what gets put **on** the Roadmap?
- Many Stakeholders including:
 - You (through phone calls, email and forums like this one)
 - The Federal Government (ARRA, ICD-10, PCMH, CLIA, HIPAA)
 - State Governments (HIEs, RECs, Meaningful Use)
 - Insurance Companies
 - Third party Vendors
 - PCC staff who work with you every day, advocating for your needs


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Development Priorities:

- Our Top Priorities for the remainder of 2013 and into 2014 include:
 - Achieving ARRA 2014 Edition Certification
 - ICD-10 Preparation
 - Immunizations & Pediatric Delighters
 - Reporting
- In addition to our continued focus on improving:
 - Performance
 - Reliability
 - Supportability

Let's review some of the upcoming Roadmaps

- Dashboard Reporting:

Dashboard 2013 Roadmap		Last updated: 7/11/13			
NOTE: This roadmap can and will change					
	JULY 2013	Sept '13	Oct '13	Dec '13	Jan '14
	6.16	6.17	6.18	6.19	6.20
	Dashboard	Dashboard	DB Nav. Revise	Well visits	Dashboard
	Create	Re-design	Header/Footer	by Provider	User
	Client	Detail	(14943)	(13491)	Stories
	Homepage	Pages	DB: Captain	(13855) ACHD overdue	
5 story point line -	(13118)	(16451)	Methodology	(8899) Date of next appt	(TBD)
		(13984) Thu 7/1	(16954)		

How about ARRA 2014 Edition?

PCC Products:		2013 Roadmap		Last updated 7/16/2013			
NOTE: This information is for planning purposes only - It can and will change. This should not be considered a delivery commitment.							
		September '13	October '13	December '13			
EHR/Partner Release #:		8.17	6.18	6.19			
(14607) Prob (L044)	(14837) Lab (L025)	ARRA2*	ARRA2	ARRA2*	ARRA2*	ARRA2*	
(9594) Eval List	(16561) LAB025	Secure	Patient	Immunization	Family	Patient Education	
Research Spike	(16546) LAB025	Messaging	Libs	Information	Health	(14538)	
(16176) (L049)	(16562) LAB025	170.31.40(9)	170.31.40(10)	170.31.40(11)	History	ARRA2	
SH0MED	(16562) LAB025	(14679) (PP)	(14531)	(14669)	SNOMED-CT	Synonymic	
Research Spike	ARRA2* Labs	(14887) Prob (L044)	ARRA2*	ARRA2* Tarom	HL7 Pedigree	Surveillance	
(15481)	Break Chn's	ARRA2* Prob List	Clinical	to Imm Reg	170.31.40(13)	170.31.40(13)	
(14963) CDS (L095)	(16546) LAB025	Error	Summary	(14697)	(14693)	(14640)	
(16624) Ambulance (S)	(16562) LAB025	Diagnose	170.31.40(12)	(14637) Lab (L025)	(14689) Imaging	ARRA2* *Main	
(14336) Demog. (V)	(16546) LAB025	using SNOMED-CT	(14662)	ARRA2* Labs	ARRA2	Num. Calc	
(14939) Ho List	ARRA2* Labs	(18779) (L044)	(14663) CDS (L095)	Updates CONC	Safety	(14601)	
(14699) (S) Term	ARRA2* Prob List	ARRA2* CDS	(11031) Lab025	Enhanced Design	(14659) Amb Calc		
(14688) drug drug	(16546) LAB025	Migration Plan	User Roles	(16560) LAB1025	170.31.40(15)		
	(TBD) (L044)	For Diagnoses	(14630) (S)	(16561) LAB025	(14668)		
	using SNOMED-CT	(16638) Logging 45	ARRA2* Labs				
	(TBD) (L044)	ARRA2* CDS	Time per CDS				
	(15278) ARRA2* report	Diagnose and	(16559) LAB025				
		Therapeutic	ARRA2* Labs				
		References	Def. Nomenclature				
		(16631) (S)	(16570) LAB1025				
			(18872) Lab025				

Technical Solutions coming in 2013 and early 2014

TST 2013 Roadmap	last updated 07/15/13				
NOTE: This roadmap can and will change	JUL '13	Sept '13	Oct '13	Nov '13	Jan '14
Release #:	6.18	6.17	6.18	6.19	6.20
Cloud Backup [14700]	Security Theme: Research & Prototype Bkup (14656)	ppcod postgres connection mgr (14644) encrypt 1	Security Theme: Client (14543)	Install rootkit prevention plug (13104)	Security Theme (14543)
vRCP Release Training (14656)	Type Encryption (14656)	PCC Inset (13661)	Proactive Client Monitoring (13452)	Image Mgmt (14543)	Theme (14543)
9 story pain line	Deployment Plan (14656)	Securty SVW (8171)	Backup Theme (14656)	Plan the Theme (14656)	Verification of Performance & Supportability (14656)
Update OS to Gen106	for PCC Servers (11301)	Integrates conf file check (10948)			
[14781] Cloud Training					
[14762] Cloud Deploy					
[15009] pdmp + remote					
[15646] pdmp subset					
[15727] install drup					
[15643] MSSQL docc wall					

Product Roundtable: Time for Feedback from You!

- Feedback Session #1 (9:30 – 10:25)
 - EDI Roadmap
 - Dashboard Roadmap
 - Any additional Practice Management topics
- Break 10:30 – 10:45
- Feedback Session #2: (10:45 – 11:40)
 - Clinical Interfaces: E-labs, Immunizations
 - Reporting
 - Any other EHR/Clinical topics

Thank you!

Whether you share suggestions to improve our products, assist us with Beta-testing new Releases or become a Pilot tester of a new Feature – your participation makes the difference!

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