The PCC EHR Implementation Experience

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Goals of This Course

● To familiarize you with the PCC EHR implementation process
● To highlight the key elements to a successful implementation
● To leave you with the confidence to start implementing PCC EHR today

The PCC EHR Kick Off

Where it all begins
The PCC EHR Kick Off

A two day meeting hosted at PCC in lovely VT

The PCC EHR Kick Off

Day 1

A thorough review of PCC EHR

The PCC EHR Kick Off

Day 2

PCC EHR Configuration

- Protocol Configuration
- Lab Configuration
- Electronic Encounter Editor
The PCC EHR Kick Off

Work Flow

- Everyone in your office will be effected by PCC EHR
- Everyone will experience changes to their current work flow

The PCC EHR Kick Off

Work Flow

- Discuss current work flow
- Changes to existing work flow
- New work flow

The PCC EHR Kick Off

Scanning paper charts
The PCC EHR Kick Off

Daily scanning post EHR online

What happens after the kick off?
- Weekly meetings with your assigned Implementation Specialist
- Basecamp

Who should attend the kick off?
Your EHR team.
Your EHR Team

An EHR Team Leader

Your EHR Team

A Champion Provider

Your EHR Team

A clinical person (nurse, MA, lab tech)
Your EHR Team

- Provider Champion
- Team Leader
- Clinical Representative
- Super Trainers

EHR Team Responsibilities

Create an implementation time line
EHR Team Responsibilities

- Planning
- Identifying tasks
- Executing tasks
- Delegating tasks

To meet your implementation time frame

EHR Team Responsibilities

- Communication
- Evaluating and improving existing work flow
- Identifying new work flow
- Completing necessary system configuration
- Attend weekly meetings

Training

Live webinars
Online videos (learn.pcc.com)
On site training the first 3 days fully charting on PCC EHR
**Technology**

Evaluate your office's technology needs

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**Keys to Success**

- Dedicate time and resources to the effort
- Identify key individuals to lead the effort
- Designate a person or two to be system administrator(s)
- Training - ensure everyone participates
- Involve people across departments

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**Keys to Success**

- Scale back your patient schedule
- Communicate
- Foster excitement
- Pilot test charting visits
- The work doesn't stop once live
Any questions?

Thanks!