

The PCC EHR Implementation Experience

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Goals of This Course

- To familiarize you with the PCC EHR implementation process
- To highlight the key elements to a successful implementation
- To leave you with the confidence to start implementing PCC EHR today

The PCC EHR Kick Off



Where it all begins

The PCC EHR Kick Off



A two day meeting hosted at PCC in lovely VT



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The PCC EHR Kick Off Day 1

A thorough review of PCC EHR



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The PCC EHR Kick Off Day 2

- PCC EHR Configuration
- Protocol Configuration
 - Lab Configuration
 - Electronic Encounter Editor



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The PCC EHR Kick Off Work Flow

- Everyone in your office will be effected by PCC EHR
- Everyone will experience changes to their current work flow



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The PCC EHR Kick Off Work Flow

- Discuss current work flow
- Changes to existing work flow
- New work flow



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Scanning paper charts



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Daily scanning post EHR
online



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The PCC EHR Kick Off

What happens after the kick off?

- Weekly meetings with your assigned Implementation Specialist
- Basecamp



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The PCC EHR Kick Off

Who should attend the kick off?
Your EHR team.



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Your EHR Team

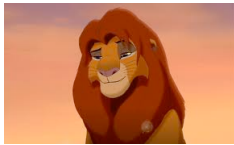


An EHR Team Leader



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Your EHR Team



A Champion Provider



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Your EHR Team



A clinical person (nurse, MA,
lab tech)



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Your EHR Team



Super
trainers



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Your EHR Team

- Provider Champion
- Team Leader
- Clinical Representative
- Super Trainers



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EHR Team Responsibilities



Create an implementation
time line



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EHR Team Responsibilities

- Planning
- Identifying tasks
- Executing tasks
- Delegating tasks

To meet your implementation time frame



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EHR Team Responsibilities

- Communication
- Evaluating and improving existing work flow
- Identifying new work flow
- Completing necessary system configuration
- Attend weekly meetings



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Training

Live webinars
Online videos (*learn.pcc.com*)
On site training the first 3 days
fully charting on PCC EHR



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Technology



Evaluate your office's technology needs



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Keys to Success

- ➔ Dedicate time and resources to the effort
- ➔ Identify key individuals to lead the effort
- ➔ Designate a person or two to be system administrator(s)
- ➔ Training - ensure everyone participates



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➔ Involve people across departments

Keys to Success

- ➔ Scale back your patient schedule
- ➔ Communicate
- ➔ Foster excitement
- ➔ Pilot test charting visits
- ➔ The work doesn't stop once live



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Any questions?



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Thanks!



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