Exciting New Tools in PCC EHR:

E-lab Overview (Appt Book → E-labs → Patient Portal)

07/17/13

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Today’s Topics

- Why receive Lab Results electronically?
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Why receive lab results electronically?

● Love those faxed results – paper everywhere!
● Concerns about cost and accuracy of hand-entered results
● Faster delivery of the results you need
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A recent experience – don’t miss it.

At 3:15 our E-labs Early Adopters will share their experiences with E-lab Results receipt.

When is the process for enabling E-labs?

What can connect to E-labs?

How are E-lab results delivered?

Who can connect?

Review of E-lab Results features

Demonstration of E-lab Results receipt

At 3:15 our E-labs Early Adopters will share their experiences – don’t miss it!
How are E-lab results delivered to you?

- PC's Clinical Messaging Hub is:
  - HIPAA-compliant
  - Monitored 24x7x365

- Results are transferred from your E-lab Vendor through the Hub to your PCC Server:
  - In near-Real time
  - Using HIPAA-compliant secure messaging

- Every message exchange is logged
- Receipt is acknowledged back to you Vendor

- We also have requests for connections to another 25 Lab Vendors:
  - LabCorp (National Lab Vendor – includes MEDTOX)
  - Delaware Health Information Network (DHIN/HIE)
  - Vermont Information Technology Leaders (VITL/HIE)

- We are in the process of working with:

- Quest Diagnostics (National Lab Vendor)
- PathGroup Labs (Regional Lab Vendor)
- Fletcher Allen Health Care (Hospital)
- Vermont Information Technology Leaders (VITL/HIE)
- Delaware Health Information Network (DHIN/HIE)

- QCC's Clinical Messaging Hub is

Who can connect?

- PCC EHR already connects with these E-lab Vendors:

- Queens Hospital
- Harvard Hospital
- University Hospital

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What is the process for enabling E-labs?

- Let PCC know that you’re interested – many of you already have!
- Contact your Lab Vendor Account Rep and let them know of your interest
- If it’s not already available, PCC will work with your Lab Vendor to build a Results Receipt Interface
- You will sign an Interface Agreement (IA) with your Lab Vendor
- PCC's E-lab Enablement Team will provide a demo of the features to your Providers and key lab staff
- You will identify a champion focal point for your E-lab Enablement project

Delivered to your PC's Clinical Messaging Hub

- Your results are delivered to your PCC
- Every message exchange is logged
- Receipt is acknowledged back to your Vendor
- HIPAA-compliant secure messaging

- Received the Hub to your PC's Clinical Messaging Hub
- HIPAA-compliant
- QCC's Clinical Messaging Hub is
Enabling E-labs (cont.)

- With the A and demo in place, your Lab Vendor will schedule a Kickoff call with you and PCC.

- A copy of your system will be created for testing purposes.

- Depending on your Lab Vendor, they may require 2-4 weeks of Functional Testing of the interface. PCC handles the majority of this interaction with your vendor.

- Meanwhile... your E-lab Champion is:
  - Receiving training
  - Configuring your system for E-lab orders
  - Working with your Providers and other clinic staff to make decisions regarding your E-lab workflow

E-lab Results - Features

- E-lab Results Import queue
  - New tab on the EHR
  - Your control
  - Manual and semi-automated matching of results to orders
  - Delete a result that doesn’t belong to you (authorized users only)

- E-lab Results are visible in the patient’s chart:
  - In the chart note
  - In the Lab Flowsheet
  - In the Order Details report

E-lab Features (cont.)

- E-lab Results can be excluded from Patient Reports

- In the Patient Visit Summary and Health Information Summary reports

- In the Patient Portal

PCC's Report of Record

- Your Lab Vendor's PDF Report of Record, if provided

- In the Patient Visit Summary and Health Information Summary reports

- In the Patient Portal

- E-lab Results can be excluded from Patient Reports
E-lab Features (cont.)

- Preliminary, Final and Corrected results are tracked
  - PCC EHR always displays the most current result
  - All historic results are available, including signing notes

- Some features depend on the Lab Vendor's capabilities:
  - The PDF Report of Record
  - Parent-Child Results:
    - Panels/Profiles
    - Reflex Orders
    - Add-on Orders

- Copy To / Unsolicited Results

Upcoming E-lab Features:

- Adding Sub-Tab Features
  - Gene-Tab
  - Add additional tab features to your E-lab result display
  - Additional panels per request
  - Additional result categories
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Next Steps

- PCC will continue to add to your Clinical Interface

- We will keep you posted on our progress via emails and other communications.

- We encourage you to continue to provide feedback on our Clinical Interface.

- Stay for our E-lab Panel discussion at 3:15 to learn more from our early adopters.
Time for a live look at receiving E-lab Results!

- We have 10–12 practices live on E-labs now.
- No additional fee from PCC for enabling E-labs – this is included in your comprehensive plan fee.
- No additional fee from PCC for enabling E-labs.
- We'll take a quick spin through some of the capabilities.

Thank you!

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