Exciting New Tools in PCC EHR: Appointment Book

07/17/13 Erica Greenwood (erica@pcc.com)



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Today's Objectives

- Define the Appointment Book
- Share the status of the Appointment Book
- · Review current features and limitations
- Provide a live look at the Appointment Book

We hope you will walk away excited about this new tool and looking forward to a time when it is ready for your office.



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What is the **Appointment Book?**

The Appointment Book is a grid style patient scheduler that PCC is building within PCC EHR.

The Appointment Book is being developed as a graphical alternative to Partner's scheduler (sam). However, we have many features to add before most PCC offices can seriously consider switching from sam to the Appointment Book.



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8:30 am	Cab only				Judy Jetson			
8:45 am		Ashlyn Baird			(10yr - 11yr)	Well Visit		
		6yr - 7yr Well Visit						
9:00 am			Rudy Bl: 18mo V				Erin Marie Z 18mo Well V	
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What can the Appointment Book do right now?

- Schedule Appointments
- Reschedule Appointments
- Cancel Appointments (miss/cancel/delete)
- Simple blocks (for meetings and other "out" time)
- View appointments for a patient (like inquire)
- Force appointments (permission required)
- Send signals to Partner to print encounter forms



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Sounds good! What's the Catch?

- Grid only offers 15 minute appointments slots
- Visit reasons can only be 15 or 30 minutes
- Scheduling hours are currently hardwired
- Must find appointments manually/visually, there are no "smarts" to help find open time
- And the biggie... currently, you can only schedule for ONE PROVIDER

...we know that's a deal breaker for most of you but it will grow just like PCC EHR has!



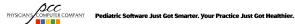
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Time for a live look at the **Appointment Book**

- The Appointment Book is currently live at a single-provider client office in Kentucky.
- Let's take a quick spin through some of the capabilities...



Next Steps

- PCC will continue to grow the Appointment Book features.
- · We will keep you posted on our progress via published Release Notes distributed via the PCC EHR Insider emails. If you're not on the list to receive our emails, talk to Jill Fahy.
- If you think the Appointment Book already has the features you need, talk to our sales team about becoming a pilot site.



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Thank you!

Questions about the Appointment Book will be answered after the presentations about E-labs and the Patient Portal

> Erica Greenwood erica@pcc.com



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