PCC eRx Drop In Session
November 2023

Hosted by your
friendly eRx team at PCC

Welcome to the PCC eRx Drop in Session - November 2023

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise

November 2023 PCC eRx Drop In Session

- Questions & Feedback on recent eRx changes (delivered late October)
  - Resend button - only when you need it!
  - Changes to formulary guidance - RTPB & ODF
  - Dispense Qty for liquids: mL vs commercial package size
  - Asynchronous errors and other recent bug reports
- Open Q&A for attendees
- … and more!

PCC
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Recent

PCC eRx Improvements

(Delivered October 2023)

Use **Resend** to re-route prescriptions to a different pharmacy with one click

9.8

Review & Sign

Prescriptions
Group By: ○ Indication ○ Class ○ Generic med name ● None

Ready	Medication
Resend 🗑 ⓘ ⊞	**LISDEXAMFETAMINE (VYVANSE CAPSULE)** 20 mg capsule 30 Capsule(s), 0 refills **Start:** 11/14/2023 **Pharmacy:** CVS/pharmacy #11037 eRx: 11/14/2023 16:46:56 🖨 (Prescribed by: MORGAN ELLIXSON-BOYEA)

Links:
Daily Med - Drug Reference Materials
State of Vermont Prescription Monitoring Program

Finalize Prescriptions   Print Medication Instructions

Resend:
Only when you want to!

- Resend button will automatically display for ALL prescriptions
- Does not indicate there was an issue with a recent prescription
- Use Resend to:
  - A) edit prescription and send back to original pharmacy
  - B) switch to a different pharmacy
- Will automatically delete original rx > send cancellation to the pharmacy > display history in Review & Sign
- Subsequent Rx will also show option to Resend
- Only available for 7 days!

Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)

9.8

- Data provided through Surescripts and PBMs

- Little to no pricing guidance? May be due to a common payor not participating

- PCC is preparing a letter template to share with offices who may wish to contact non-participating payors

Available when you need it: On-Demand Formulary (ODF)

9.8

METHYLPHENIDATE (METADATE ER) 💙

Qty: [1] to [ ]   [20 mg tablet extended release ▾]

[PO ▾] (show all routes)   [every morning ▾] (show all frequencies)   ☐PRN [ ]

Prescription:
Days Supply: [30] ☐ DAW	**Formulary Summary** Generic, Rx, Non-Reimbursable
Dispense: [30] [Tablet(s) ▾]	

Number of Refills: [ ]   ☐ PRN

Date to Fill: [ ] 📅 ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider: [▾]

▼ ○Real-Time Pricing ●Formulary Summary   **Rx Plan:** RI-Elite03

Alternatives	Alerts	Prior Auth	Copay	
methylphenidate 10 mg tablet Generic, Rx Preferred Level 2	❗		**Retail:** Tier 1/1	Select
methylphenidate 20 mg tablet Generic, Rx Preferred Level 2	❗		**Retail:** Tier 1/1	Select
methylphenidate 5 mg tablet Generic, Rx Preferred Level 2	❗		**Retail:** Tier 1/1	Select
methylphenidate ER 18 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	❗		**Retail:** Tier 1/1	Select
methylphenidate ER 27 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	❗		**Retail:** Tier 1/1	Select
methylphenidate ER 36 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	❗		**Retail:** Tier 1/1	Select

Automatically prescribe logical package sizes for liquids and drops

Previous experience:
- Not a true dispensable amount
- Pharmacy likely "upgraded" to full package size regardless

Updated in 9.8:
- Uses minimum commercial package size for dispense qty
  - Eye/ear drops
  - Reconstituted ABX
- Uses # of mL for larger bulk bottles (ex: Bactrim)
- Provides best RTPB results

Planned Improvements and Known Bug Reports

Future

- ❖ Include pending options so non-providers can utilize the resend functionality

- ❖ Add extra flexibility for resending individual months within a 3 month supply

- ❖ Allow users to resend from other locations in PCC eRx

- ❖ Asynchronous errors relating to:

    - ✿ Creating a prescription from the blue pad with pencil icon

    - ✿ Editing an existing entry in Medication History

    - ✿ Manually adding new entries in Medication History

- ❖ Display issue: previous provider carried forward on renewals visible on RapidRx screen (correct provider is sent to pharmacy)

Puzzling prescribing problem?
Medication mysteries?

Let's discuss!

Next PCC eRx Drop In Session:

Tuesday, December 12th
2-4pm EST

The eRx team is here and ready to chat!

eRx drop-in session is open till 4pm EST
Please say hello!

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