PCC eRx Drop In Session January 2024



Hosted by your friendly eRx team at PCC



Welcome to the PCC eRx Drop in Session - January 2024

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise





January 2024 PCC eRx Drop In Session

- Details on eRx Patch Delivered last Tuesday evening (1/16)
- ePA (Electronic Prior Authorization) Project Kick-Off
- Open Q&A for attendees
- ... and more!



eRx Specific Patch delivered Tuesday January 16th

- **Reduce** various asynchronous errors resulting when:
 - Creating a prescription from the blue pad with pencil icon
 - Adding or editing certain entries in Medication History
 - Prescribing drugs like Mounjaro or Synagis
- Resolve a display-only issue where previous provider was incorrectly carried forward to new prescriptions in RapidRx window when created via blue swish
- Prevent issues relating to stuck or non-yet-sent prescriptions, yielding an eRx Message Queue error (patient-specific)

eRx Specific Patch delivered Tuesday January 16th

- ◆ Correct rare occurrences of illogical "Mark as Reviewed" time stamps being displayed on PCC eRx Allergies and Medication History components
- ♣ Improve Favorites: where 3 month supply, prescription details, & DAW status will now properly display
- ❖ Prevent Non-Clinical staff from renewing prescriptions via blue swish
- **✿** Ensure printed prescriptions will now display the correct DEA number
- Redirect users to a valid error screen when something goes wrong say goodbye to the blue login screen!

In case you missed it:

Recent PCC eRx Improvements

(Delivered October 2023)





Use **Resend** to re-route prescriptions to a different pharmacy with one click



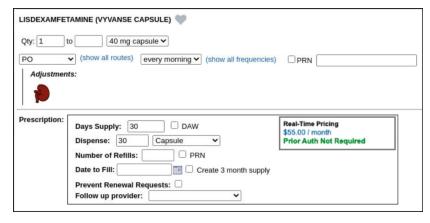
Prescriptions Group By: O Indication	O Class O Generi	c med name None
Ready		Medication
Resend	1 • •	LISDEXAMFETAMINE (VYVANSE CAPSULE) 20 mg capsule 30 Capsule(s), 0 refills Start: 11/14/2023 Pharmacy: CVS/pharmacy #11037 eRx: 11/14/2023 16:46:56
Links: Daily Med - Drug Referen State of Vermont Prescrip	otion Monitoring Progra	

Resend:
Only when you want to!

- Resend button will automatically display for ALL prescriptions
- Does not indicate there was an issue with a recent prescription
- Use Resend to:
 - A) edit prescription and send back to original pharmacy
 - B) switch to a different pharmacy
- Will automatically delete original rx > send cancellation to the pharmacy > display history in Review & Sign
- Subsequent Rx will also show option to Resend
- Only available for 7 days!

Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)





Alternatives	Alerts	Prior Auth	Pharmacy	Price	
METHYLPHENID CAP 30MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
AMPHET/DEXTR CAP 25MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
DEXMETHYLPHE CAP 20MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
ATOMOXETINE CAP 40MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
CLONIDINE TAB 0.1MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select

- Data provided through Surescripts and PBMs
- Little to no pricing guidance? May be due to a common payor not participating
- PCC is preparing a letter template to share with offices who may wish to contact non-participating payors

Available when you need it: On-Demand Formulary (ODF) 9.8



Qty: 1	20 mg tablet extended release ✓	
РО	▼ (show all routes) every morning ▼ (show all frequencie	es) PRN
Prescription:	Days Supply: 30 DAW Dispense: 30 Tablet(s) V Number of Refills: PRN	Formulary Summary Generic, Rx, Non-Reimbursable
	Date to Fill: Create 3 month supply Prevent Renewal Requests:	

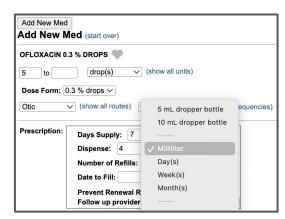
☐ ○ Real-Time Pricing Formulary Summary				Rx Plan: RI-Elite03
Alternatives	Alerts	Prior Auth	Copay	
methylphenidate 10 mg tablet Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select
methylphenidate 20 mg tablet Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select
methylphenidate 5 mg tablet Generic, Rx Preferred Level 2	9		Retail: Tier 1/1	Select
methylphenidate ER 18 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	9		Retail: Tier 1/1	Select
methylphenidate ER 27 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	9		Retail: Tier 1/1	Select
methylphenidate ER 36 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	9		Retail: Tier 1/1	Select

Automatically prescribe logical package sizes for liquids and drops

Previous experience:

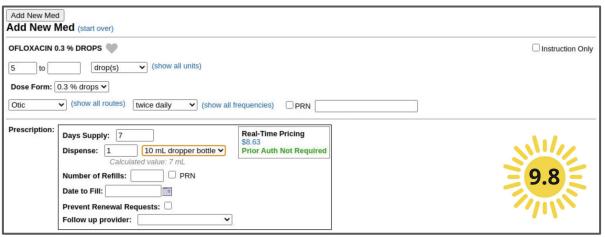
- Not a true dispensable amount
- Pharmacy likely "upgraded" to full package size regardless





Updated in 9.8:

- Uses minimum commercial package size for dispense qty
 - Eye/ear drops
 - Reconstituted ABX
- Uses # of mL for larger bulk bottles (ex: Bactrim)
- Provides best RTPB results



Planned Improvements Identified from 9.8 Feedback



- Future
 - ♣ Include pending options so non-providers can utilize the resend functionality
 - Add extra flexibility for resending individual months within a 3 month supply
 - ❖ Future: Allow users to resend from other locations in PCC eRx

ePA (Electronic Prior Authorization) Project Kick Off!



- ❖ Work on ePA began in December 2023
- Partnership through Surescripts
- PCC EHR Release Date TBD
- Tell us about your medication-based Prior Auth workflow in your office!
 - **\$** What role types are typically involved with the process?
 - ✿ Do you use any form of ePA through other vendors?
 - **Common medications or drug classes you submit PAs for?**
 - **\$** What pain points do you encounter with your current process?



Puzzling prescribing problem? Medication mysteries?

Let's discuss!





Next PCC eRx Drop In Session:

Tuesday, February 20th 1230-230pm EST





The eRx team is here and ready to chat!

eRx drop-in session is open till 4pm EST Please say hello!



