

PCC eRx Drop In Session January 2024



*Hosted by your
friendly eRx team at PCC*

Welcome to the PCC eRx Drop in Session - January 2024

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise



January 2024 PCC eRx Drop In Session

- Details on eRx Patch Delivered last Tuesday evening (1/16)
- ePA (Electronic Prior Authorization) Project Kick-Off
- Open Q&A for attendees
- ... and more!

eRx Specific Patch delivered Tuesday January 16th

- ❁ Reduce various asynchronous errors resulting when:
 - Creating a prescription from the blue pad with pencil icon
 - Adding or editing certain entries in Medication History
 - Prescribing drugs like Mounjaro or Synagis
- ❁ Resolve a display-only issue where previous provider was incorrectly carried forward to new prescriptions in RapidRx window when created via blue swish
- ❁ Prevent issues relating to stuck or non-yet-sent prescriptions, yielding an eRx Message Queue error (patient-specific)

eRx Specific Patch delivered Tuesday January 16th

- ❁ Correct rare occurrences of illogical “Mark as Reviewed” time stamps being displayed on PCC eRx Allergies and Medication History components
- ❁ Improve Favorites: where 3 month supply, prescription details, & DAW status will now properly display
- ❁ Prevent Non-Clinical staff from renewing prescriptions via blue swish
- ❁ Ensure printed prescriptions will now display the correct DEA number
- ❁ Redirect users to a valid error screen when something goes wrong - say goodbye to the blue login screen!

In case you missed it:

Recent PCC eRx Improvements

(Delivered October 2023)



Use **Resend** to re-route prescriptions to a different pharmacy with one click







Review & Sign

Prescriptions

Group By: Indication Class Generic med name None

Ready Medication

LISDEXAMFETAMINE (VYVANSE CAPSULE)
20 mg capsule
30 Capsule(s), 0 refills
Start: 11/14/2023
Pharmacy: CVS/pharmacy #11037
eRx: 11/14/2023 16:46:56 
(Prescribed by: MORGAN ELLIXSON-BOYEA)

Links:
[Daily Med - Drug Reference Materials](#)
[State of Vermont Prescription Monitoring Program](#)

*Resend:
Only when you want to!*

- Resend button will automatically display for ALL prescriptions
- Does not indicate there was an issue with a recent prescription
- Use Resend to:
 - A) edit prescription and send back to original pharmacy
 - B) switch to a different pharmacy
- Will automatically delete original rx > send cancellation to the pharmacy > display history in Review & Sign
- Subsequent Rx will also show option to Resend
- Only available for 7 days!

Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)



LISDEXAMFETAMINE (VYVANSE CAPSULE)

Qty: 1 to 40 mg capsule ▾

PO ▾ (show all routes) every morning ▾ (show all frequencies) PRN

Adjustments:

Prescription:

Days Supply: 30 DAW

Dispense: 30 Capsule ▾

Number of Refills: PRN

Date to Fill: Create 3 month supply

Prevent Renewal Requests:

Follow up provider:

Real-Time Pricing
\$55.00 / month
Prior Auth Not Required

- Data provided through Surescripts and PBMs
- Little to no pricing guidance? May be due to a common payor not participating
- PCC is preparing a letter template to share with offices who may wish to contact non-participating payors

Real-Time Pricing Formulary Summary

Alternatives	Alerts	Prior Auth	Pharmacy	Price	
METHYLPHENID CAP 30MG		Not Required	Retail	\$8.00 / month	Select
AMPHET/DEXTR CAP 25MG ER		Not Required	Retail	\$8.00 / month	Select
DEXMETHYLPE CAP 20MG ER		Not Required	Retail	\$8.00 / month	Select
ATOMOXETINE CAP 40MG		Not Required	Retail	\$8.00 / month	Select
CLONIDINE TAB 0.1MG ER		Not Required	Retail	\$8.00 / month	Select

Available when you need it: On-Demand Formulary (ODF)



METHYLPHENIDATE (METADATE ER)

Qty: 1 to 20 mg tablet extended release

PO (show all routes) every morning (show all frequencies) PRN

Prescription:

Days Supply: 30 DAW

Dispense: 30 Tablet(s)

Number of Refills: PRN

Date to Fill: Create 3 month supply

Prevent Renewal Requests:

Follow up provider:

Formulary Summary
Generic, Rx, Non-Reimbursable

Real-Time Pricing Formulary Summary Rx Plan: RI-Elite03

Alternatives	Alerts	Prior Auth	Copay
methylphenidate 10 mg tablet Generic, Rx Preferred Level 2			Retail: Tier 1/1 <input type="button" value="Select"/>
methylphenidate 20 mg tablet Generic, Rx Preferred Level 2			Retail: Tier 1/1 <input type="button" value="Select"/>
methylphenidate 5 mg tablet Generic, Rx Preferred Level 2			Retail: Tier 1/1 <input type="button" value="Select"/>
methylphenidate ER 18 mg tablet, extended release 24 hr Generic, Rx Preferred Level 2			Retail: Tier 1/1 <input type="button" value="Select"/>
methylphenidate ER 27 mg tablet, extended release 24 hr Generic, Rx Preferred Level 2			Retail: Tier 1/1 <input type="button" value="Select"/>
methylphenidate ER 36 mg tablet, extended release 24 hr Generic, Rx Preferred Level 2			Retail: Tier 1/1 <input type="button" value="Select"/>

Automatically prescribe logical package sizes for liquids and drops

Previous experience:

- Not a true dispensable amount
- Pharmacy likely “upgraded” to full package size regardless

Add New Med

Add New Med (start over)

OFLOXACIN 0.3 % DROPS

5 to drop(s) (show all units)

Dose Form: 0.3 % drops

Otic (show all routes) twice daily (show all frequencies)

Prescription:

Days Supply:

Dispense: Milliliter

Number of Refills: PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

Add New Med

Add New Med (start over)

OFLOXACIN 0.3 % DROPS

5 to drop(s) (show all units)

Dose Form: 0.3 % drops

Otic (show all routes) (show all frequencies)

Prescription:

Days Supply:

Dispense:

Number of Refills: PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

Updated in 9.8:

- Uses minimum commercial package size for dispense qty
 - Eye/ear drops
 - Reconstituted ABX
- Uses # of mL for larger bulk bottles (ex: Bactrim)
- Provides best RTPB results

Add New Med

Add New Med (start over)

OFLOXACIN 0.3 % DROPS Instruction Only

5 to drop(s) (show all units)

Dose Form: 0.3 % drops

Otic (show all routes) twice daily (show all frequencies) PRN

Prescription:

Days Supply:

Dispense: 10 mL dropper bottle

Calculated value: 7 mL


Number of Refills: PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

Real-Time Pricing
\$8.63
Prior Auth Not Required



Planned Improvements Identified from 9.8 Feedback



❖ Future

- ❁ Include pending options so non-providers can utilize the resend functionality
- ❁ Add extra flexibility for resending individual months within a 3 month supply
- ❁ Future: Allow users to resend from other locations in PCC eRx

ePA (Electronic Prior Authorization) Project Kick Off!



- ❖ Work on ePA began in December 2023
- ❖ Partnership through Surescripts
- ❖ PCC EHR Release Date - TBD
- ❖ Tell us about your medication-based Prior Auth workflow in your office!
 - ❁ What role types are typically involved with the process?
 - ❁ Do you use any form of ePA through other vendors?
 - ❁ Common medications or drug classes you submit PAs for?
 - ❁ What pain points do you encounter with your current process?

Puzzling prescribing problem? Medication mysteries?

Let's discuss!



Next PCC eRx Drop In Session:

Tuesday, February 20th

1230-230pm EST



The eRx team is here and ready to chat!

eRx drop-in session is open till 4pm EST
Please say hello!

