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Control Your Future™

NOTE: This is a glimpse into the future, and it may change.
PCC 8.2’s Appointment Book Means Faster, Easier Scheduling
PCC 8.2 is all about the Appointment Book and improving scheduling workflow for your practice. PCC’s SAM scheduler has powerful scheduling features, and in this special release we take some of these important functions and innovate and improve upon them in the fast, visual, and easy-to-use interface of PCC’s Appointment Book.

Find Available Time Slots Across Multiple Providers
Dr. Smith is busy on that day, who else is available? When a parent needs an appointment right away, or your practice needs to balance workload, sometimes you want to see available times for all provider schedules at once. It’s hard to review several different schedules, especially if you have a half-dozen providers! With a single click in PCC’s Appointment Book, you can quickly display a day’s schedule for all of your providers at once in a clear, easy-to-read grid. You can flip through the Appointment Book and quickly find the right day, time, and provider to meet the patient and family’s needs. (14906)

Better Custom Visit Lengths Improve Your Schedule’s Efficiency
In a busy practice, you may need to schedule sick visits for five minutes, rechecks for 10, and well visits for 15, 20, 25 or 30 minutes, depending on doctor preference. PCC’s Appointment Book supports visit lengths of any five minute increment, and it does so with a clean and easy-to-read layout that makes scheduling a snap. (14803, 14901)

See Patient and Account Alerts Before You Schedule
That family has a billing problem! They need to clear things up with the billing office before they can schedule an appointment. PCC’s Appointment Book can now alert you to any important patient or account statuses, right after you select the patient. Your front desk staff will know right away whether or not a patient can be scheduled or if something else needs to happen first. (16943, 15959)

Avoid Scheduling “Collisions” and Unhappy Parents
What happens when three different nurses are scheduling sick visits for the same morning, and they all try to schedule the same open slot? When someone selects an appointment slot, PCC’s Appointment Book will immediately display that activity to all the schedulers in your practice. The easy-to-understand indicators mean that every scheduler can see what time slots the others are working on, and no one will risk disappointing a parent by offering a time slot that is no longer available. (7749)
PCC 8.2 Also Improves School Forms, Clinical Alerts, and More!

PCC 8.2 is a special Appointment Book release for practices that want our latest scheduling innovations. Along the way, some additional features are arriving with PCC 8.2. All PCC practices will receive these features with 2018’s PCC 8.3 release.

**Print an Immunization School Form Where You Need it, When You Need It**

Parents want their kid’s shot record right away, and PCC provides that service in the patient portal. Parents also need a printed copy for the school, and they want it before they walk out the door. As you review a patient’s chart or administer immunizations, you can now generate your practice’s customizable immunization school form with a single click. Whenever you review a patient’s immunization record in PCC EHR, you'll have instant, easy access to the school form. (29189)

**Select Your Location in PCC EHR to Get Better Location-Based Services**

If your practice has more than one location, you may need different forms, reporting, and other services based on your location. When you log into PCC EHR, you can now set your location. In PCC 8.2 and upcoming releases, you’ll see enhanced features that allow your location to have its own customizable options, reports, and other settings. In PCC 8.2, if two practice locations have different immunization school forms, PCC EHR will make sure you get the right form based on your location. (5976)

**Create Clinical Alerts Based on Family Account Statuses**

When someone at your practice opens a patient’s chart, sometimes you want to alert them to an important issue right away. PCC’s Clinical Alerts now support alerts for account status issues, such as billing problems and other issues related to a patient’s custodian or bill payer. (12249)

**Interoperability: Reduce Immunization Registry Headaches with Improved VFC Features and Updated Interfaces**

Immunization registries lead to better population health, and PCC continues to update our immunization tools and connections to immunization registries. PCC EHR now supports IIS-specific VFC eligibility codes and will now display the VFC eligibility status code next to each status, so you can make sure the right one is being recorded for your state’s registry needs. In PCC 8.2, we’ve also improved immunization interfaces with Vermont, New Jersey, and Michigan. (31851, 26150, 25615)

Control Your Future™

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# What’s Coming Up?

Here are some of the benefits you’ll enjoy with themes we are working on for upcoming PCC releases in 2018!

## One PCC: Better Patient Check-in Means a Happier Practice

Your front desk staff wear many hats, and they need a single, fast and easy-to-use tool to accomplish their different jobs. Upcoming PCC releases will improve every aspect of the patient check-in process, bringing it into PCC EHR and providing great new functionality around updating insurance policies, reviewing and explaining outstanding balances, posting time of service payments, generating custom forms, and more.

## Patient Portal: Mobile Payments Improve Your Bottom Line

Today’s families don’t like to open paper bills and write checks. Parents have instant, 24-hour access to your patient portal, so that is where your bill-paying service needs to be. Upcoming PCC releases will include built-in payment options right in the patient portal so your families can pay their bill from their phones. You’ll collect money faster and have fewer bounced checks.

## Pediatric Delighters: Barcode Scanning Will Improve Accuracy and Save You Time and Money

Immunizations account for a huge percentage of your practice’s overhead, and you need to constantly monitor and track your vaccine inventory. An upcoming PCC release includes automated barcode scanning so your practice can load in new inventory and track each shot you give more accurately. Your vaccine inventory chores will be faster, easier, and more accurate, saving you time and money.

## Reports: Powerful Access to Data Means Better Decisions For Your Practice

Every day your practice needs information: Which of my patients are on chronic care plans? How can I track and report on my PCMH progress? What are my most commonly billed diagnoses? What other patient trends do I need to track? PCC’s upcoming releases include amazing new, customizable reports that will give you the data you need to track down and isolate problems, improve your clinical and financial workflow, and make your practice healthier.

## Interoperability: Better Connections and Interfaces Improve Patient Care and Decrease Your Busy Work

With every PCC release, we add and update how your practice communicates health and financial information to the outside world. In upcoming PCC releases, we are building new secure, stable connections with immunization registries, lab vendors, and more. We’re also adding new functionality to our Direct Secure Messaging tool, helping you to exchange data securely with specialists and other providers.

## Appointment Book: Multi-Location Scheduling, Schedule By Visit Type, and Other Features that Will Make You Love to Schedule

The Appointment Book’s user-friendly, powerful workflow features will soon be available to practices that need to schedule among multiple locations. We also know that a busy pediatric practice needs to make sure their staff saves time for well, sick, newborn, and consult appointments, and the Appointment Book is going to provide scheduling guidance in a clear, easy-to-understand way. Your scheduling workflow includes updating patient information, and we’re going to build that right into the scheduling process so patients can walk through the door ready to be seen.

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