PCC eRx Drop In Session December 2023



Hosted by your friendly eRx team at PCC



Welcome to the PCC eRx Drop in Session - December 2023

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise





December 2023 PCC eRx Drop In Session

- Questions & Feedback on recent eRx changes (delivered late October)
 - Resend button only when you need it!
 - Changes to formulary guidance RTPB & ODF
 - Dispense Qty for liquids: mL vs commercial package size
 - Review of known bugs and upcoming improvements
- Open Q&A for attendees
- ... and more!



Recent PCC eRx Improvements

(Delivered October 2023)





Use **Resend** to re-route prescriptions to a different pharmacy with one click



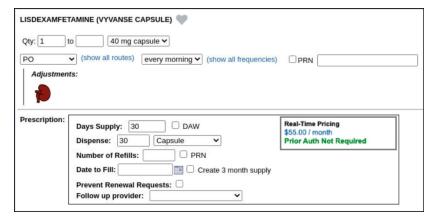
Prescriptions Group By: O Indication	O Class O Generi	c med name None
Ready		Medication
Resend	1 • •	LISDEXAMFETAMINE (VYVANSE CAPSULE) 20 mg capsule 30 Capsule(s), 0 refills Start: 11/14/2023 Pharmacy: CVS/pharmacy #11037 eRx: 11/14/2023 16:46:56
Links: Daily Med - Drug Referer State of Vermont Prescrip	otion Monitoring Progra	

Resend:
Only when you want to!

- Resend button will automatically display for ALL prescriptions
- Does not indicate there was an issue with a recent prescription
- Use Resend to:
 - A) edit prescription and send back to original pharmacy
 - B) switch to a different pharmacy
- Will automatically delete original rx > send cancellation to the pharmacy > display history in Review & Sign
- Subsequent Rx will also show option to Resend
- Only available for 7 days!

Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)





Alternatives	Alerts	Prior Auth	Pharmacy	Price	
METHYLPHENID CAP 30MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
AMPHET/DEXTR CAP 25MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
DEXMETHYLPHE CAP 20MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
ATOMOXETINE CAP 40MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
CLONIDINE TAB 0.1MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select

- Data provided through Surescripts and PBMs
- Little to no pricing guidance? May be due to a common payor not participating
- PCC is preparing a letter template to share with offices who may wish to contact non-participating payors

Available when you need it: On-Demand Formulary (ODF)



Qty: 1	20 mg tablet extended release 🗸	
РО	▼ (show all routes) every morning ▼ (show all frequencie	es) PRN
Prescription:	Days Supply: 30 DAW Dispense: 30 Tablet(s) V Number of Refills: PRN Date to Fill: Create 3 month supply	Formulary Summary Generic, Rx, Non-Reimbursable
	Prevent Renewal Requests: Follow up provider:	

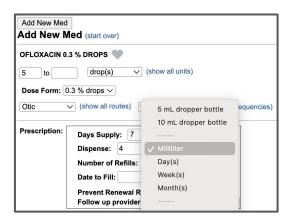
Real-Time Pricing Formulary Summary				Rx Plan: RI-Elite03
Alternatives	Alerts	Prior Auth	Сорау	
methylphenidate 10 mg tablet Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select
methylphenidate 20 mg tablet Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select
methylphenidate 5 mg tablet Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select
methylphenidate ER 18 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select
methylphenidate ER 27 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select
methylphenidate ER 36 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select

Automatically prescribe logical package sizes for liquids and drops

Previous experience:

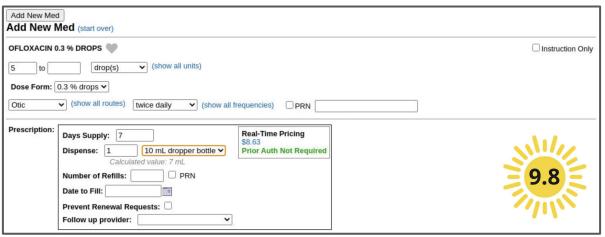
- Not a true dispensable amount
- Pharmacy likely "upgraded" to full package size regardless





Updated in 9.8:

- Uses minimum commercial package size for dispense qty
 - Eye/ear drops
 - Reconstituted ABX
- Uses # of mL for larger bulk bottles (ex: Bactrim)
- Provides best RTPB results



Planned Improvements Identified from 9.8 Feedback



- Future
 - ♣ Include pending options so non-providers can utilize the resend functionality
 - Add extra flexibility for resending individual months within a 3 month supply
 - **⇔** Future: Allow users to resend from other locations in PCC eRx

eRx Specific Patch planned for January 2024



- **\$** Fixes for asynchronous errors relating to:
 - Creating a prescription from the blue pad with pencil icon
 - Adding or editing certain entries in Medication History
 - Prescribing drugs like Mounjaro or Synagis
- Display issue: previous provider carried forward on renewals visible on RapidRx screen (*correct provider is sent to pharmacy*)
- **e**Rx Message Queue issues resulting in stuck or not-yet-sent prescriptions
- Other production fixes
 - Say goodbye to the blue login screen!
 - Favorites: 3 month supply & DAW status will now properly display
 - Removed access for Non-Clinical staff to be able to renew prescriptions w/ blue swish
 - DEA number now correctly displays on printed prescriptions

Puzzling prescribing problem? Medication mysteries?

Let's discuss!





Next PCC eRx Drop In Session:

Thursday, January 18th 2-4pm EST





The eRx team is here and ready to chat!

eRx drop-in session is open till 4pm EST Please say hello!



