

PCC eRx Drop In Session August 2023



*Hosted by your
friendly eRx team at PCC*

Welcome to the PCC eRx Drop in Session - August 2023

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise



While we're getting settled - let us know an eRx question or topic you are hoping to talk about today

August 2023 PCC eRx Drop In Session

- What's new in 9.7 for pharmacies (July Release)
- Up Next for PCC eRx (9.8 Release)
 - Real-Time Prescription Benefit & On-Demand Formulary
 - An overhaul of Medication History and Review & Sign
 - Additional bug fixes
- Live demo of new features & fixes with Dewey!
- Feedback and open Q&A



In case you missed it - Pharmacy Improvements



- Give users a choice of what the preferred pharmacy should be when adding a new pharmacy
- Share default pharmacy information across siblings
- Make it easier to find the right pharmacies: nicknames, custom notes or other identifying information



** Currently available at all offices*

New & Improved Pharmacies Component Default Pharmacy Settings



Pharmacies

Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>				
<input checked="" type="checkbox"/>  Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
<i>Additional pharmacies</i>				
<input type="checkbox"/>  Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904

Add Pharmacy

PCC eRx PCC eRx Rx Queue My Settings

Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

- Always
- Never
- Ask each time

Automatically apply pharmacy changes to all siblings

- Always
- Never
- Ask each time

Adding a new Pharmacy - Ask Each Time



Pharmacies

Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>				
<input checked="" type="checkbox"/>	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908 (718) 884-2904
<i>Additional pharmacies</i>				
<input type="checkbox"/>	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344 (802) 824-3332

Add Pharmacy

Search near Zip Code:
 Patient ZIP code: (05062)
 Practice ZIP code: (05404)

Search:

Sorted by distance from zip code 05062

-- best results --

- Super Bee Pharmacy -- 3354 Rainbow Dr Rainbow City AL 35906 (Retail, Accepts EPCS) (971 mi)
- CVS/pharmacy #4823 -- 3403 RAINBOW DR. (CORNER OF SUTTON BRIDGE ROAD) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)
- WINN DIXIE #0442 -- 3331 RAINBOW DRIVE RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)
- WALGREENS DRUG STORE #07716 -- 3434 RAINBOW DR (RT 25 (RAINBOW DR) & HWY 77 (GRAND)) RAINBOW CITY AL 35906-6240 (Retail, Accepts EPCS) (971 mi)
- Publix #1476 Rainbow Landing -- 128 WEST GRAND AVENUE (GRAND AVE (SR 77) & RAINBOW DR) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)

-- additional results --

- Rainbow Care Pharmacy -- 135-42 Roosevelt ave Flushing NY 11354 (Retail, SupportsDigitalSignature, Accepts EPCS) (198 mi)
- CVS/pharmacy #5955 -- 2 RAINBOW PLZ MANNINGTON WV 26582 (Retail, Accepts EPCS) (485 mi)
- West Liberty Hy-Vee Clinic -- 311 W Rainbow Dr, Suite #1 West Liberty IA 52776 (Retail, Accepts EPCS) (945 mi)

PCC eRx PCC eRx Rx Queue My Settings

Pharmacies
Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

Always
 Never
 Ask each time

Automatically apply pharmacy changes to all siblings

Always
 Never
 Ask each time

Adding a new Pharmacy - Ask Each Time



Set default pharmacy

Do you want to make this the default pharmacy?

Rainbow Care Pharmacy
135-42 Roosevelt ave
Flushing, NY 11354

Pharmacies					
Pharmacy	Address	Type	Phone	Fax	
<i>Default pharmacy</i>					
<input checked="" type="radio"/> 	Rainbow Care Pharmacy	135-42 Roosevelt ave, Flushing, NY 11354	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 886-5899	(718) 886-8399
<i>Additional pharmacies</i>					
<input type="radio"/> 	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904
<input type="radio"/> 	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
<input type="button" value="Add Pharmacy"/>					

Share Pharmacies Across Siblings



PCC EHR

John Canning PCC# 3314

Medical Summary

Outstanding Tasks

Forms

Medical Summary

Siblings

Open Chart	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	M
Open Chart	Bob Weir	15 yrs, 10 mos	06/28/07	M
Open Chart	Jerry Garcia	17 yrs, 6 mos	10/28/05	M

PCC eRx PCC eRx Rx Queue My Settings

Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

- Always
- Never
- Ask each time

Automatically apply pharmacy changes to all siblings

- Always
- Never
- Ask each time

Share Across Siblings - Ask Each Time



PCC EHR Medical Summary

John Canning PCC# 3314

Medical Summary

Outstanding Tasks

Forms

Siblings

Open Chart	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	M
Open Chart	Bob Weir	15 yrs, 10 mos	06/28/07	M
Open Chart	Jerry Garcia	17 yrs, 6 mos	10/28/05	M

PCC eRx PCC eRx Rx Queue My Settings

Pharmacies
Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

Always
 Never
 Ask each time

Automatically apply pharmacy changes to all siblings

Always
 Never
 Ask each time

Pharmacies

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/> AmEx Pharmacy	1515 Elizabeth St., Suite J, Melbourne, FL 32901	Retail, Accepts EPCS	(800) 644-9431	(321) 872-0721
Additional pharmacies				
<input type="checkbox"/> HelloRx Pharmacy	2268 Senter Rd., San Jose, CA 95112	Retail, Accepts EPCS	(408) 222-9889	(408) 222-9890

Add Pharmacy

Search near Zip Code:

Patient ZIP code: (05404)
 Practice ZIP code: (05404)

Search: funderburk

Sorted by distance from zip code 05404

- Funderburk's Pharmacy, Inc. -- 134 W. Commerce Street Hernando MS 38632-2240 (Retail, Accepts EPCS) (2099 mi)

Update pharmacies for siblings

Pharmacy has been successfully added for JOHN CANNING.


Update pharmacies for siblings

Funderburk's Pharmacy, Inc. will be added to the selected siblings:
(You can uncheck any siblings that you do not want to receive this change.)

ERNEST ANASTASIO
 JERRY GARCIA
 BOB WEIR

Pharmacies Component Configuration Options



PCC eRx Rx Queue My Settings

Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

- Always
- Never
- Ask each time

Automatically apply pharmacy changes to all siblings

- Always
- Never
- Ask each time

- Per User Permission
- PCC eRx > My Settings > Pharmacies
- All users were set to "Never" by default for both options

Add Custom Search Terms or Nicknames to any Pharmacy



Pharmacy Nicknames

Create searchable nicknames for pharmacies. Nicknames appear in the the Pharmacies component and in search results.

Pharmacy search:

Cancel

Current pharmacy nicknames

Delete	Edit	Pharmacy Name & Address	Nickname	Created By	Created Datetime	Admin Comment
		CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784	Across from Hospital	MORGAN ELLIXSON-BOYEA	2023-05-16 04:53pm	
		Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797	Next to the train station!	PCC PCC	2022-11-16 10:15am	

PCC eRx > Administration > Pharmacy Nicknames

Add Custom Search Terms or Nicknames to any Pharmacy



Pharmacies

Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>				
<input checked="" type="checkbox"/>	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344 (802) 824-3332

Add Pharmacy

Search near Zip Code:

Patient ZIP code: (05062)

Practice ZIP code: (05404)

Search:

Sorted by distance from zip code 05404

- best results -
- WALGREENS DRUG STORE #17485 (Next to Taco Truck) -- 321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN) WINOOSKI VT 05404-1380 (Retail, Accepts EPCS) (0 mi)
- WALGREENS DRUG STORE #11526 -- 514 FARRELL ST (NEC OF US RTE 7(SHELBURNE) & FARREL) BURLINGTON VT 05401-6907 (Retail, Accepts EPCS) (2 mi)
- Walgreens Drugstore #19449 -- 158 CHERRY ST (NWC OF CHERRY ST & S WINOOSKI AVE) BURLINGTON VT 05401-3818 (Retail, Accepts EPCS) (2 mi)

Pharmacies

Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>				
<input checked="" type="checkbox"/>	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344 (802) 824-3332
<i>Additional pharmacies</i>				
<input type="checkbox"/>	WALGREENS DRUG STORE #17485 (Next to Taco Truck)	321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN), WINOOSKI, VT 054041380	Retail, Accepts EPCS	(802) 655-2444 (802) 655-7290

PCC eRx Bug Fixes included in 9.7 Release



- Assorted Favorites Issues
 - Deleting a favorite from My Settings yielded an endless deleting experience
 - Favorites saved with custom dispense quantities not respected at time of prescribing
 - Asynchronous error when creating a favorite from a Pending Rx
- Improper truncation of dispense quantity at the decimal value (think: albuterol inhalers)
- Various logs incorrectly displayed “ampoule” as unit of measure instead of intended designation of ‘each’
- And a few behind-the-scenes fixes!



Up Next: PCC eRx Improvements in Release 9.8



Real Time Prescription Benefit Service and On-Demand Formulary



INTERFERON ALFA-2B (INTRON A) 

Instruction Only

10 to choose units (show all units)

Dose Form: 10 million unit (1 mL) recon soln

IM (show all routes) 3 days a week (show all frequencies) PRN

Wt-based Dosing: (Weight kg)

Adjustments:



Prescription:

Days Supply: 30 DAW


Dispense: 1 vial

Number of Refills: PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

 **Formulary Support:**
Brand, Rx, Non-formulary
Copay Specialty Pharmacy: 20% (\$75 - \$150) T4/5
Coverage Factors Exist
[click to view full formulary details](#)

[Click to view Alternatives](#)

Current Formulary Support in PCC eRx

What's Next for PCC eRx: Real Time Prescription Benefit Service



LISDEXAMFETAMINE (VYVANSE CAPSULE)

Qty: to 40 mg capsule ▾

PO ▾ (show all routes) every morning ▾ (show all frequencies) PRN

Adjustments:

Prescription:

Days Supply: DAW

Dispense: Capsule ▾

Number of Refills: PRN

Date to Fill: Create 3 month supply

Prevent Renewal Requests:

Follow up provider:

Real-Time Pricing
 \$55.00 / month
 Prior Auth Not Required





Real-Time Pricing Formulary Summary

Alternatives	Alerts	Prior Auth	Pharmacy	Price	
METHYLPHENID CAP 30MG		Not Required	Retail	\$8.00 / month	<input type="button" value="Select"/>
AMPHET/DEXTR CAP 25MG ER		Not Required	Retail	\$8.00 / month	<input type="button" value="Select"/>
DEXMETHYLPHE CAP 20MG ER		Not Required	Retail	\$8.00 / month	<input type="button" value="Select"/>
ATOMOXETINE CAP 40MG		Not Required	Retail	\$8.00 / month	<input type="button" value="Select"/>
CLONIDINE TAB 0.1MG ER		Not Required	Retail	\$8.00 / month	<input type="button" value="Select"/>

The Trials and Tribulations of The Trash Can


Medication History Medication History not yet reviewed

Group By: Indication Class Generic med name None Display: Active Only Active & Inactive

Medication	Instructions	Source
    ZIPRASIDONE (GEODON) 40 mg capsule	1 CAPSULE(S) PO EVERY EVENING	PCC eRx

Medication History Comments:
No comments entered





Patient takes no Meds Med Hx is unknown or incomplete

 An electronic cancellation of the previous prescription for Geodon was automatically sent to Yalaha Pharmacy, (352) 547-1247.


Review & Sign


Prescriptions

Group By: Indication Class Generic med name None

Ready	Medication	Instructions
  	AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) 5 mg capsule, extended release 24hr 30 Capsule(s), 0 refills 3 month supply Dates to Fill: 06/20/2023 07/20/2023 08/19/2023 Pharmacy: Friendly Pharmacy eRx: 06/20/2023 15:31:12  (Prescribed by: MORGAN ELLIXSON-BOYEA)	1 CAPSULE(S) PO EVERY MORNING

Links:
[State of Vermont Prescription Monitoring Program](#)

 This prescription would bring the total days supply of Adderall to 180 days.

 Please adjust date to fill to 06/21/2023 or later in order to prescribe.

Important Improvements & Bug Fixes Coming Your Way



- Specify which prescriptions to send a cancel message for
- See when an item in Medication History has an active prescription
- Reroute prescriptions to a different pharmacy with one click
- Prescribe controlled substances without running into unexpected future stop date or days supply limit errors
- Reduce unnecessary duplicates in Medication History
- Carry forward changes made to entries in Med Hx when renewing with Blue Swish
- Renew entries with the blue swish from any encounter

Important Improvements & Bug Fixes Coming Your Way



- Automatically prescribe the minimum commercial package size for liquids and drops
- Reduce disruption to prescribing from historic entries or favorites if medication moves to off-market status
- Use the Patient Takes No Medication button error-free
- ...and so much more!



Interactive Demo & Design Feedback with Dr. Dewey Howell (PCC)



Next PCC eRx Drop In Session:

Thursday, September 28th

2-4pm EDT



The eRx team is here and ready to chat!
eRx drop in is open till 4pm EDT
Please say hello!

