PCC eRx Drop In Session August 2023



Hosted by your friendly eRx team at PCC



Welcome to the PCC eRx Drop in Session - August 2023

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise





August 2023 PCC eRx Drop In Session

- What's new in 9.7 for pharmacies (July Release)
- Up Next for PCC eRx (9.8 Release)
 - Real-Time Prescription Benefit & On-Demand Formulary
 - An overhaul of Medication History and Review & Sign
 - Additional bug fixes
- Live demo of new features & fixes with Dewey!
- Feedback and open Q&A





In case you missed it - Pharmacy Improvements



- Give users a choice of what the preferred pharmacy should be when adding a new pharmacy
- Share default pharmacy information across siblings
- Make it easier to find the right pharmacies: nicknames, custom notes or other identifying information

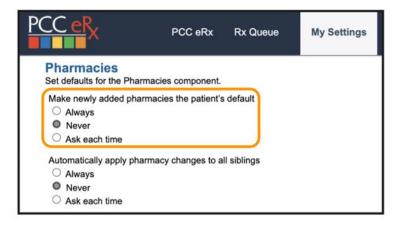




New & Improved Pharmacies Component Default Pharmacy Settings



Pharmaci	es				
	Pharmacy	Address	Туре	Phone	Fax
Default phan	macy				
o û	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
Additional ph	narmacies				
0 1	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904
Add Pharm	nacy				

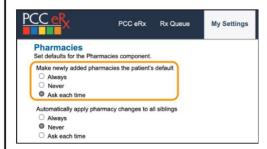




Adding a new Pharmacy - Ask Each Time



Pharmac	es						
	Pharmacy	Address	Туре	Phone	Fax		
Default phai	macy						
O	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904		
Additional p	harmacies						
	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332		
Search near Zip Code: Patient ZiP code: (05062) Practice ZiP code: (05404) Search: rainbow Cancel Sorted by distance from zip code 05062 - best results best results Super Bee Pharmacy - 3354 Rainbow Dr Rainbow City AL 35906 (Retail, Accepts EPCS) (871 mi)							





Adding a new Pharmacy - Ask Each Time





Pharmacies						
	Pharmacy	Address	Туре	Phone	Fax	
Default ph	armacy					
o t	Rainbow Care Pharmacy	135-42 Roosevelt ave, Flushing, NY 11354	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 886-5899	(718) 886-8399	
Additional	pharmacies					
	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904	
\circ t	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332	
Add Pha	rmacy					



Share Pharmacies Across Siblings



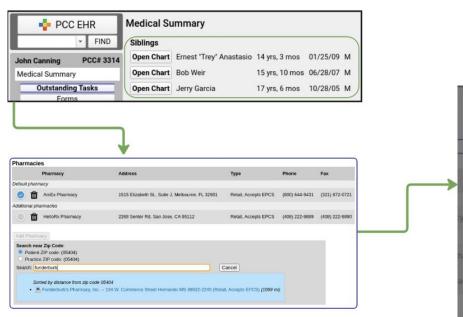
PCC EHR	Medical Summary						
→ FIND	Siblings						
John Canning PCC# 3314	Open Chart	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	М		
Medical Summary	Open Chart	Bob Weir	15 yrs, 10 mos	06/28/07	М		
Outstanding Tasks Forms	Open Chart	Jerry Garcia	17 yrs, 6 mos	10/28/05	М		

PCC eRx	Rx Queue	My Settings				
rmacies component.						
Make newly added pharmacies the patient's default Always Never						
armacy changes to a	iii sibiings					
	rmacies component.	rmacies component.				



Share Across Siblings - Ask Each Time











Pharmacies Component Configuration Options



PCC eRx	PCC eRx	Rx Queue	My Settings				
Pharmacies Set defaults for the Pharm	nacies component.						
Make newly added phare Always Never Ask each time	O Never						
Automatically apply pharmacy changes to all siblings Always Never Ask each time							

- Per User Permission
- PCC eRx > My Settings > Pharmacies
- All users were set to "Never" by default for both options



Add Custom Search Terms or Nicknames to any Pharmacy

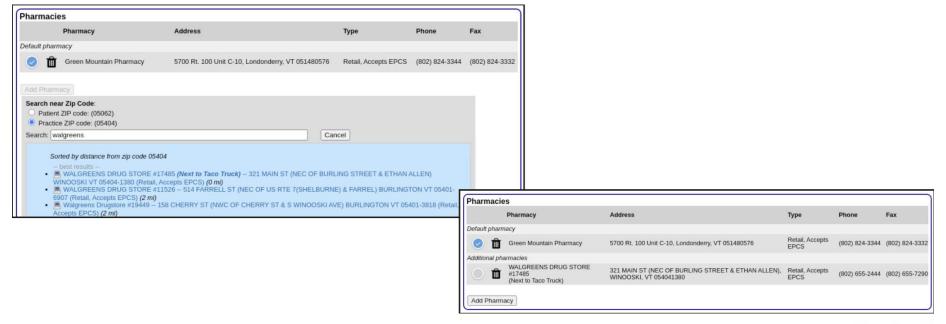


Pharmacy Nicknames Create searchable nicknames for pharmacies. Nicknames appear in the the Pharmacies component and in search results.									
Pharmacy search: Cancel									
Current pharmacy nicknames									
Delete	Edit	Pharmacy Name & Address	Nickname	Created By	Created Datetime	Admin Comment			
×		CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784	Across from Hospital	MORGAN ELLIXSON- BOYEA	2023-05-16 04:53pm				
×		Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797	Next to the train station!	PCC PCC	2022-11-16 10:15am				



Add Custom Search Terms or Nicknames to any Pharmacy







PCC eRx Bug Fixes included in 9.7 Release



- Assorted Favorites Issues
 - Deleting a favorite from My Settings yielded an endless deleting experience
 - Favorites saved with custom dispense quantities not respected at time of prescribing
 - Asynchronous error when creating a favorite from a Pending Rx
- Improper truncation of dispense quantity at the decimal value (think: albuterol inhalers)
- Various logs incorrectly displayed "ampoule" as unit of measure instead of intended designation of 'each'
- And a few behind-the-scenes fixes!





Up Next: PCC eRx Improvements in Release 9.8





Real Time Prescription Benefit Service and On-Demand Formulary



INTERFERON	ALFA-2B (INTRON A)		Instruction Only
10 to	choose units v (show all unit	ts)	
Dose Form:	10 million unit (1 mL) recon soln 🔻		
IM	(show all routes) 3 days a week v (show a	all frequencies) PRN	
Wt-based Dosi	ing: Veight	kg) Adjustments:	
Prescription:	Days Supply: 30 DAW	Formulary Support: Broad By Non formulary	Click to view
	Dispense: 1 vial v	Brand, Rx, Non-formulary Copay Specialty Pharmacy: 20% (\$75 - \$150) T4/5	Alternatives
	Number of Refills:	Coverage Factors Exist click to view full formulary details	
	Date to Fill:	,	
	Prevent Renewal Requests:		
	Follow up provider:	V	



What's Next for PCC eRx: Real Time Prescription Benefit Service

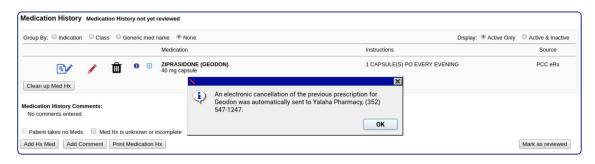


	o 40 mg capsule V	
PO Adjustmen	✓ (show all routes) every morning ✓ (show all frequencies) ts:	□ PRN □
Prescription:	Days Supply: 30 DAW	Real-Time Pricing \$55.00 / month
	Dispense: 30 Capsule ✓	Prior Auth Not Required

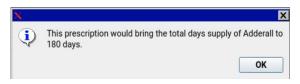
■ Real-Time Pricing ○ Formulary Summary								
Alternatives	Alerts	Prior Auth	Pharmacy	Price				
METHYLPHENID CAP 30MG								
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select			
AMPHET/DEXTR CAP 25MG ER								
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select			
DEXMETHYLPHE CAP 20MG ER								
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select			
ATOMOXETINE CAP 40MG								
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select			
CLONIDINE TAB 0.1MG ER								
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select			



The Trials and Tribulations of The Trash Can











Important Improvements & Bug Fixes Coming Your Way



- Specify which prescriptions to send a cancel message for
- See when an item in Medication History has an active prescription
- Reroute prescriptions to a different pharmacy with one click
- Prescribe controlled substances without running into unexpected future stop date or days supply limit errors
- Reduce unnecessary duplicates in Medication History
- Carry forward changes made to entries in Med Hx when renewing with Blue Swish
- Renew entries with the blue swish from any encounter



Important Improvements & Bug Fixes Coming Your Way



- Automatically prescribe the minimum commercial package size for liquids and drops
- Reduce disruption to prescribing from historic entries or favorites if medication moves to off-market status
- Use the Patient Takes No Medication button error-free
- ...and so much more!





Interactive Demo & Design Feedback with Dr. Dewey Howell (PCC)





Next PCC eRx Drop In Session:

Thursday, September 28th 2-4pm EDT





The eRx team is here and ready to chat! eRx drop in is open till 4pm EDT Please say hello!



