

PCC Pediatric Billing Drop-In

February 16, 2023
2p-4p EST



Getting Clients Paid Crew

Ben	SME & Consultant	Kelsey	Business Analyst
Brian K	Application Specialist	Kristen	Project Manager
Doug B	Implementation Spec	Mary	Tech Support Specialist
Douglas	Education Content Spec	Michael	Product Designer
Jan	Ops/HR	Noah	Product Developer
Jay	Backend Developer	Noah P.	Application Specialist
Jordan	Product Developer	Owen	Quality Assurance
Justin	Visionary	Phil	Operations Specialist

Getting Clients Paid Vision

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort



Drop-In Premise

- This is **your time** to ask questions of each other and of PCC
 - Coding (Diagnoses, procedures, supplies)
 - Billing (Denials, workarounds, workflow)
 - Payer management (Helpful contacts & references, policy insights, updates, memos)
- PCC wants your input into our development of services and products
- *Please consider changing your Zoom name to include the state in which your practice is located to facilitate crowdsourcing based on geographic area*

Discussion Topics

1. Your Questions
2. Sources of Data
3. Account Notes in PCC EHR
4. National Drug Code (NDC) Tips and Tricks
5. TRICARE East Eligibility

What Questions Do You Have?

Data Sources

Practice Management

Why don't these reports match?

What report is best for _____?

Data Sources

Date Selections

- Transaction Date
 - Charges = Date of Service
 - Payments = User determines at time of posting
- Posting Date
 - Always matches the date on which the transaction is entered into the system

Data Sources

Reports

- Payments
 - Centers Payments and can include details linked to the payments selected
- Charges
 - Centers Charges and can include details linked to the charges selected
- Daysheet
 - Centers dates and can include the kitchen sink for the dates selected

Charge Reports

Can focus on:

Charge data with Collection details for *all charges*

or

Billing / submission information for *outstanding charges* (Yet to to be collected)

Charge Data

Charge Reports center elements specific to Charges, including things like:

- Amount Due
- Current Responsible Party
- Linked Diagnoses
- Place of Service
- Collection Information
 - Amount collected
 - Percent collected
- CPTs

Payment Data

Payment Reports center elements specific to Payments, including things like:

- Payment Amount
- Adjustment Amount
- Allowable Amount
- *Linked* charges
 - Insurance plan at the time the payment was posted

Daysheet

Daysheet Reports center elements specific to the dates the report is restricted to.

This can be restrictions to both the Posting date and the Transaction date

Charge Report Example:

Transaction date 01/01/22-06/30/22

Ins Group at Time of Service	Charge Amount	Units	Total Number of RVUs	Amount Deposited (all pmts)
Personal/No Insurance	\$4,343.20	91	109.56	\$2,876.19
Aetna USHC HMO	\$9,047.00	221	272.60	\$2,973.54
Aetna MC & Elect	\$5,505.00	126	141.69	\$3,878.79
BCBS	\$12,025.53	291	358.13	\$7,312.21
Geisenger Health Plan	\$8,661.00	199	253.64	\$2,502.30
Health America	\$22,972.02	584	634.30	\$13,044.46
Health Assurance	\$44,356.02	1047	1436.72	\$27,070.51
HealthPass	\$1,165.00	26	51.03	\$841.97
Green Leaf Insurance	\$6,895.00	149	185.22	\$4,265.76
Aetna Open	\$8,373.00	200	246.21	\$4,439.87
Keystone HealthPlan	\$14,985.00	404	431.31	\$3,703.63
Miscellaneous Insurance	\$1,079.00	22	42.45	\$833.37
Private Insurance	\$9,301.00	243	302.44	\$6,099.86
HealthyKids HMO	\$4,869.00	117	131.89	\$2,944.22
Cigna	\$3,833.00	84	94.41	\$2,464.28
Capital Blue Cross	\$73,260.43	1860	2285.57	\$50,567.34
Highmark Blue Shield	\$96,869.20	2396	2972.89	\$63,762.99
Retired Insurance Plans	\$18,793.67	436	630.53	\$12,328.99
	\$346,333.07	8496	10580.60	\$211,910.28

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Payment Example:

Transaction date 01/01/22-06/30/22

Ins Group Name	Trans Year	Trans Month	Number of Payments	Ins Pmt	Personal Pmt	Chg Amount
Personal/No Insurance	0		2976	\$881.59	\$58,980.87	\$166,145.00
Aetna USHC HMO	0		176	\$1,252.86	\$0.00	\$9,866.00
Aetna MC & Elect	0		137	\$2,423.05	\$0.00	\$7,414.00
BCBS	0		1510	\$26,194.62	\$0.00	\$84,910.60
Geisenger Health Plan	0		212	\$1,447.00	\$0.00	\$12,698.00
Health America	0		949	\$14,157.24	\$0.00	\$54,739.36
Health Assurance	0		2262	\$34,402.31	\$0.00	\$129,335.29
HealthPass	0		32	\$647.12	\$0.00	\$1,920.00
Green Leaf Insurance	0		269	\$3,380.83	\$0.00	\$14,874.00
Aetna Open	0		61	\$1,123.50	\$0.00	\$3,638.00
Keystone HealthPlan	0		394	\$3,253.20	\$0.00	\$23,242.88
Miscellaneous Insurance	0		21	\$512.87	\$0.00	\$1,895.00
Private Insurance	0		121	\$1,864.22	\$0.00	\$6,855.00
HealthyKids HMO	0		602	\$11,250.39	\$0.00	\$34,988.00
Cigna	0		84	\$2,121.37	\$0.00	\$4,731.00
Capital Blue Cross	0		49	\$971.54	\$0.00	\$3,821.00
Highmark Blue Shield	0		594	\$11,516.60	\$0.00	\$31,730.44
Retired Insurance Plans	0		2671	\$54,455.89	\$0.00	\$155,925.16
	0		13120	\$171,856.20	\$58,980.87	\$746,028.73

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Daysheet Report Example:

Transaction date 01/01/22-06/30/22

DAY SHEETS

F

For Posting Dates from: 01/01/01 to 02/16/23

Send report to:

Printer

☒ Screen

Report Width:

Wide

☒ Narrow

Totals Only?

Yes

All Providers?

Yes

All Users?

Yes

All Locations?

Yes

Subtotal through sort level:

1

Page break through sort level:

0

Show month to date totals?

No

Narrow: Show patient names?

No

Omit relinks?

No

Sort By

1. Insurance Group

2.

3.

4.

5.

6.

Restricted to Transaction Dates from: 01/01/22 to 06/30/22

National Drug Code (NDC) Tips and Tricks

- For insurance billing / claims, the NDC is referenced from the PCC Practice Management Table Editor (ted) Procedures Table:

NDC:	59267-0609-01
Dose Amount:	0.2
Dose Units:	ml

- HIPAA requires the **5-4-2** NDC format
 - “0” is prefixed to the shorter labeler (**4-4-2**), product (**5-3-2**), or package (**5-4-1**) code segment as applicable
- The syringe / vial NDC – aka the “Unit of Use” (UoU) code – is generally appropriate for claim reporting
 - Distinct from the container packaging “Unit of Sale” (UoS) code
- Search the [FDA National Drug Code Directory](#)

Watch a Previous Web Lab

Some of PCC's web labs are recorded and archived. Click in the table below to review the presentation files, video, or accompanying materials for each web lab.

DATE		TOPICS	PRESENTATION		ADDITIONAL LINKS AND HANDOUTS
2023	January	2023-01 Pediatric Billing Drop-In		Register	
2022	December	2022-12 Pediatric Billing Drop-In		video	

- <https://learn.pcc.com/help/pccs-pediatric-web-labs/>

Future Drop-Ins

Next: Tue, 3/14/23 2pm EDT

Future:

Wed, 4/12/23 2pm EDT

Materials posted at <https://www.pcc.com/events/>

Thank You!

