PCC
PRACTICE MANAGEMENT WEBLAB

Jan Blanchard, CPC, CPEDC, CPMA

September 19, 2019
3pm, EDT

September 2019 Agenda

- ICD-10 Updates
- Practice Management Calendar
- AAP Coding Newsletter
- Release Highlights
- Practice Management Roundtable

ICD-10 2020

Changes in effect for services dates on and after

Tuesday, Oct 1

Review the changes in

PCC's Aug 2019 Weblab
Omissions from August Weblab!!

**Z01.02 Encounter for examination of eyes and vision following failed vision screening**

Excludes1:
- examination for examination of eyes and vision with abnormal findings (Z01.01)
- examination for examination of eyes and vision without abnormal findings (Z01.00)

**Z01.020** Encounter for examination of eyes and vision following failed vision screening without abnormal findings

**Z01.021** Encounter for examination of eyes and vision following failed vision screening with abnormal findings

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Omissions from August Weblab!!

**Z71.84 Encounter for health counseling related to travel**

Encounter for health risk and safety counseling for (international) travel

**Code also,** if applicable, encounter for immunization (Z23)

Excludes2:
- encounter for administrative examination (Z02.-)
- encounter for other special examination without complaint, suspected or reported diagnosis (Z01.-)

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**snomedmap**

SNOMED Mapping Reports

- ICD-10 Mapping Reports
  - Favorite SNOMEDs mapped to Deleted or Modified 2020 ICD-10
  - Favorite SNOMEDs mapped to Deleted or Modified 2019 ICD-10
  - Favorite SNOMEDs mapped to Deleted or Modified 2018 ICD-10
  - Favorite SNOMEDs mapped to Deleted or Modified 2017 ICD-10
  - Commonly Used SNOMED Descriptions Mapped to ICD-10
  - Favorite SNOMED Descriptions that do not have an ICD-10 Map
  - All SNOMED Descriptions that do not have an ICD-10 Mapping
Billing Configuration

HCPCS - No (relevant) Updates

- Fremanezumab
- Ravulizumab
- Mogamulizumab

Practice Management Calendar

Confessions of a Practice Management Consultant - Episode #3

Practice Education

Researching opportunities for staff training can yield:

- Improved patient satisfaction
- Improved employee satisfaction
- Early bird discounts
- Better staff performance
Practice Management Calendar

**AAP - Front Desk Roles and Responsibilities**

Examples
- Customer service/Communication
- Telephone Skills
- Professionalism
- Managing difficult situations
- General office security
- Medical Terminology

AAP Coding Newsletters

Access via PCC EHR or Login to [community.pcc.com](http://community.pcc.com)

September 2019
- Get Ready for 2020 *ICD-10-CM* Changes
- You Code It! Focus on Medical Decision-making
- Coding for Neonatology

Release Resources

- **v8.10 Documentation**
  - Missed Appointment Rate Measure Will Help You Understand Recent Trends
  - End of Support for MacOS 10.10 and 10.11, Windows 7 Ending Soon
  - Import Bright Futures 4 Into Your PCC EHR Protocols
  - Better File Titles for Patient Education Materials
Roadmap - Version 8.11

General Deployment planned:

Sunday, Oct 27, 2019

Version 8.11 Highlights

- Allow Orders and Diagnoses to be included in the phones notes protocol
- Show ICD10 billing code on patient visit summary
- Multiple VIS updates dated 08-15-19 are needed
  - MMR
  - Flu Shot
  - Hep B
  - Meningococcal ACYW
  - Meningococcal B
  - Varicella
- Ability to restrict which users can run which reports
- Allow the report library to be non-modal

What Practice Management Questions Do You Have?

How do you handle it when a clinician...?
What do you all do when an employee...?
How can I find a better source for...?
Shouldn't our vendors be ... ?
This time every year I make time to...
Next Weblab:

Tue, Oct 22, 2019
12pm

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