Documenting for ICD-10

2015 PCC Workshop

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Improvement Goals

- Learn (and share) what comprises a bulletproof note
- Keep money carriers pay

Approach

- Identify your most-treated conditions
- Research ICD-10 codes, guidance
- Identify specific holes in visit documentation
- Suggest specific changes to records for those visits
Identify

- Ira will help you identify the codes you bill most
- That list will tell you
  - Where to focus first
  - Which conditions your clinicians and co-workers should consider adjusting
PCC EHR (SNOMED) Results

<table>
<thead>
<tr>
<th>Term</th>
<th>Total Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allergic conjunctivitis</td>
<td>2185</td>
</tr>
<tr>
<td>Well child visit</td>
<td>2442</td>
</tr>
<tr>
<td>Acute upper respiratory infection</td>
<td>1900</td>
</tr>
<tr>
<td>Disorder characterized by fever</td>
<td>1639</td>
</tr>
<tr>
<td>Cough</td>
<td>1304</td>
</tr>
<tr>
<td>Otitis media</td>
<td>997</td>
</tr>
<tr>
<td>Acute otitis media</td>
<td>944</td>
</tr>
<tr>
<td>Acute sinusitis</td>
<td>819</td>
</tr>
<tr>
<td>Pharyngitis</td>
<td>743</td>
</tr>
<tr>
<td>Bronchitis</td>
<td>738</td>
</tr>
<tr>
<td>Immunization due</td>
<td>675</td>
</tr>
<tr>
<td>Attention deficit hyperactivity disorder</td>
<td>664</td>
</tr>
<tr>
<td>Wall baby</td>
<td>633</td>
</tr>
<tr>
<td>Acute suppurative otitis media</td>
<td>577</td>
</tr>
<tr>
<td>Unspecified reflex disease</td>
<td>559</td>
</tr>
</tbody>
</table>

Research

Same old ICD concepts

- Always code to greatest specificity possible
- Chapter and section guidance
- Index then Tabular

Index vs. Tabular
Research

• Some new ICD-10 Concepts
  - Excludes 1 & 2
  - Placeholder X
  - Episode of Care

ICD-10
Greater Specificity

• Laterality/Dominance
• Type
• Severity
• Source/Cause
• Contributing Factors

Review

• Take random sample of clinician's notes for visits for each condition
• Audit each note for required elements and optional elements
• Make note of changes needed by each clinician
Suggest

- Be very specific with suggestions for improvements to clinical records
- Suggest to each clinician only those changes that she/he needs to make
- Add options into protocols and templates for their use

New ICD-10 Conventions

Excludes in ICD-10

**Excludes 1** – Indicates that the code excluded should never be used with the code where the note is located (do not report both codes).

**Excludes 2** - Indicates that the condition excluded is not part of the condition represented by the selected code, but a patient may have both conditions at the same time. In that case, both codes may be assigned together (both codes can be reported to capture both conditions).
ICD-10 – Excludes
Simplified

Exclude 1 vs Exclude 2
- 1 = These should never be coded together
- 2 = These may be reported together but are distinct (instead, in addition)

Excludes 1 Example

T78.05  Anaphylactic reaction due to tree nuts and seeds
Excludes 1: anaphylactic reaction due to peanuts (T78.01)

Excludes 2 Example

Dermatitis and eczema (L20-L36)
Note: In this block the terms dermatitis and eczema are used synonymously and interchangeably.
Excludes 2: chronic (childhood) granulomatous disease (D71)
- dermatitis herpetiformis (L13.0)
- dry skin dermatitis (L85.3)
- facial dermatitis (L86.1)
- perioral dermatitis (L71.0)
- radiation-related disorders of the skin and subcutaneous tissue (L55-L59)
- vesicul dermatitis (L85.1-85.2)
ICD-10 - 7th Characters

- Codes for which the 7th position is meaningful but that have fewer than six characters require placeholder "X" be used so the 7th character lands in the 7th position. Use “X” for codes where there are more 'positions' needed than 'meaningful' digits required.

7th Character Example

"Patient presents with pain and limited movement of right arm. Onset late yesterday. Reduced Nursemaid's elbow. RTO PRN."

Nursemaid's Elbow - Index

- Nursemaid's Elbow S53.03_
Build-a-code

• Step 1: The Root Code
  - S53 = Dislocation and sprain of joints and ligaments of elbow

Build-a-code

• Step 2: Additional Detail
  - Anatomic Site
  - “0” Denotes radial head
Step 2b – Laterality
- Right arm indicates
  S53.031

Not Done Yet

- Step 3: Episode of care **must be** 7th Character

  The appropriate 7th character is to be added to each code from category S53
  A - initial encounter
  D - subsequent encounter
  S - sequela

  S53.031A
ICD-10 - Episode of Care

- Initial
- Subsequent
- Sequela(e)

**Initial Encounter**

- 7th Character A
- Used while patient receives active treatment
  - Surgical treatment
  - Emergency Department encounter
  - Evaluation and treatment by a new physician

**Subsequent Encounter**

- 7th Character D
- Used for encounters after pt has received active treatment and is receiving routine care during the healing or recovery phase.
  - Cast change or removal
  - Removal of external or internal fixation device
  - Medication adjustment
  - Other aftercare and follow up visits
Sequela

- 7th Character S
- Used for use for complications or conditions that arise as a direct result of a condition such as a scar after a burn
- Use both the injury code and the code for the sequela itself
  - S is added only to the injury code
  - Sequela (e.g. scar) is sequenced first, followed by the injury code

Episode of Care in Peds

T17 Foreign body in respiratory tract
The appropriate 7th character is to be added to each code from category T17
A - initial encounter
D - subsequent encounter
S - sequela
T17.0 Foreign body in nasal sinus
T17.1 Foreign body in nostril
Foreign body in nose NOS

Foreign Body in Nostril

Initial encounter...

T17.0XXA
Otitis Media

• ICD-9 - Acute
  - 381.00 Acute *nonsuppurative* otitis media, *unspecified*
  - 381.01 Acute *serous* otitis media
  - 381.02 Acute *mucoid* otitis media
  - 381.03 Acute *sanguinous* otitis media
  - 381.04 Acute *allergic serous* otitis media
  - 381.05 Acute *allergic mucoid* otitis media
  - 381.06 Acute *allergic sanguinous* otitis media

• ICD-9 – Acute (cont’d)
  - 382.00 Acute *suppurative* otitis media *without* spontaneous rupture of eardrum
  - 382.01 Acute *suppurative* otitis media *with* spontaneous rupture of eardrum
  - 382.02 Acute *suppurative* otitis media in diseases classified elsewhere
Otitis Media

• ICD-9 – Chronic
  - 381.10 Chronic serous otitis media, simple or unspecified
  - 381.19 Other chronic serous otitis media
  - 381.20 Chronic mucoid otitis media, simple or unspecified
  - 381.29 Other chronic mucoid otitis media

• ICD-9 – Chronic (cont'd)
  - 381.3 Other and unspecified chronic nonsuppurative otitis media
  - 382.1 Chronic tubotympanic suppurative otitis media
  - 382.2 Chronic atticoantral suppurative otitis media

Chronic Otitis Media – ICD-10 Index

- chronic H60.90
- with effusion (nonpurulent) — see Otitis, media, nonsuppurative, chronic
- allergic — see Otitis, media, nonsuppurative, chronic, allergic
- benign suppurative — see Otitis, media, suppurative, chronic, tubotympanic
- catarrhal — see Otitis, media, nonsuppurative, chronic, serous
- exudative — see Otitis, media, nonsuppurative, chronic
- mucinous — see Otitis, media, nonsuppurative, chronic, mucoid
- purulent — see Otitis, media, suppurative, chronic
- serous — see Otitis, media, nonsuppurative, chronic, serous
- suppurative — see Otitis, media, suppurative, chronic
Chronic Otitis Media
Section – ICD-10 Tabular

H86 Suppurative and unspecified otitis media
Includes: suppurative and unspecified otitis media with myringitis
Use additional code to identify:
- exposure to environmental tobacco smoke (Z77.22)
- exposure to tobacco smoke in the perinatal period (P96.81)
- history of tobacco use (Z87.891)
- occupational exposure to environmental tobacco smoke (Z57.31)
- tobacco dependence (F17.0)
- tobacco use (Z72.0)

Laterality: Left, right, bilateral, unspecified
Occurrence: Recurrent, acute, chronic
Types: Allergic (acute, subacute), serous, nonsuppurative, mucoid, sanguinous, seromucinous, tubotympanic, atticoantral
Rupture: Code for perforation (Without vs. With)
**Extra Credit: Tobacco exposure

Chronic Otitis Media
Entry – ICD-10 Tabular

H86.1 Chronic tubotympanic suppurative otitis media
Beige chronic suppurative otitis media
Chronic tubotympanic disease
Use additional code for any associated perforated tympanic membrane (H72.-)
H86.10 Chronic tubotympanic suppurative otitis media, unspecified
H86.11 Chronic tubotympanic suppurative otitis media, right ear
H86.12 Chronic tubotympanic suppurative otitis media, left ear
H86.13 Chronic tubotympanic suppurative otitis media, bilateral

Otitis Media – ICD-10 Notes

- Laterality: Left, right, bilateral, unspecified
- Occurrence: Recurrent, acute, chronic
- Types: Allergic (acute, subacute), serous, nonsuppurative, mucoid, sanguinous, seromucinous, tubotympanic, atticoantral
- Rupture: Code for perforation (Without vs. With)
- **Extra Credit: Tobacco exposure
Exercise Steps

1) Terms (with synonyms)
2) Refer to Index for lookup
3) Refer to Tabular to confirm
4) Review documents to distill clinician-specific differences
5) Plan of attack to communicate differences to clinician/apply protocol and template edits

Otitis Media Exercise

Morning Quiz: Insect Bite
Morning Quiz: Sunburn

Lunch

Grade Quizzes
Continue Records Review

- Influenza (& related conditions)
- Asthma
- Well child/Immunizations
- Pharyngitis

Exercise Steps

1) Terms (with synonyms)
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Afternoon Exercise 1

- Share specific weaknesses identified in your note(s)
Afternoon Exercise 2

- Share specific strategies to encourage improvements in documentation

Wrap Up

- Detailed notes but the same old conditions
- Identify and highlight missing pieces only
- Make specific suggestions for each clinician to address their missing pieces

Questions?
Thank You!!