

Contacting PCC



The Physician's Computer Company

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All PCC clients have a guaranteed support plan. You should feel free to contact PCC for help with our software, hardware, or services. Please keep PCC in mind when you are considering new hardware or software, making major configuration changes, or moving your office. Let us know so we can help!

You can e-mail, call, or fax PCC Support:

E-Mail PCC: Send all PCC e-mails to <support@pcc.com>. We will route your e-mail to the appropriate technician or PCC support team.

Call PCC: PCC's support phone is 1-800-722-1082. When you dial that number, you will be able to select a support team with which to speak:

- **Option 1:** Partner software support from a Partner Specialist and electronic claim and bills support.
- **Option 2:** Network and hardware support from a Technical Solutions Specialist
- **Option 4:** If you are unsure of which team you need, you can begin with a Partner Specialist

Fax PCC: You can also fax PCC a problem at 1-802-846-2197. This works particularly well for work on form letters, reports, or other visual problems. Be sure and identify your office and yourself on the fax and include a number where you can be reached.

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